# DUN'S REVIEW and Modern Industry

A Dun & Bradstreet PUBLICATION

NOVEMBER, 1954 75 cents

THE ELECTRICAL FUTURE... PROFITS FROM SMALL ORDERS...14 RATIOS IN 24 WHOLESALE LINES

350 Foot
Automation Line
Performs 555 Operations
on V-8 Cylinder Blocks

Economists predict that by 1960 America's production must be increased 40% over 1950 in order to maintain our present standard of living for the anticipated population at that time.

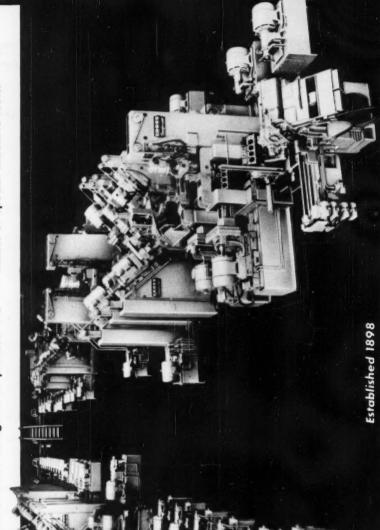
The only way to obtain such additional production is to improve the output of machine tools.

One answer is this mammoth Cross Transfer-matic designed to process V-8

cylinder blocks. It consists of 104 operating stations integrated into one complete production line. In addition to 555 machining operations, it performs 133 inspections and automatically marks rejected parts. It can machine as many as 100 cylinder blocks per hour with only one operator.

Another transfer-matic by Cross

Cross engineers will be glad to show you details of this and other Transfermatics or special machine tools.



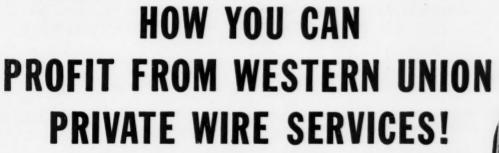
7, MICHIGAN

DETROIT

co.

Special MACHINE TOOLS





space, reservations and cancellations for every flight throughout its 13,000 mile organization and to flash this information to any station.

The improved company communications provided by Western Union Private Wire Services will help your firm increase operating efficiency right down the line. In most cases, too, private wires result in immediate reductions in overall communication costs.

Shown here are just a few of the ways some present users have benefited from Private Wire Services.

If you are currently spending more than \$75 a month for communications, both oral and written, between any two points . . .

### Ask yourself these questions:

- Do we need a permanent, printed record of incoming and outgoing communications...
- Would instantaneous, continuous contact between any two or more points—branch offices, warehouses, plants, etc...add to the efficiency of present operation...
- Has our business followed today's trend toward "decentralization" spreading operations over a broader area...
- As in all other business purchases, do we want to take advantage of volume rates—this time in COM-MUNICATIONS...

If your answer to any of these questions is "yes", you should investigate the efficiency and economy of a Western Union Private Wire System. For more information on what such a system can do for your business, send for "What You Should Know About Western Union Private Wire Services," a booklet covering all types and applications of private wire communications. No cost or obligation.



Falstaff's New Orleans, La. Plant

COORDINATED MULTI-PLANT OPERATION. The Falstaff Brewing Corporation of St. Louis, Mo., knits together its wide-spread organization with a Private Wire System. Interconnecting their plants and offices in Missouri, Indiana, Nebraska, Louisiana and California, this fast, two-way service allows Falstaff to coordinate production schedules, sales and advertising programs, accounting and inventory information... and all other phases of their operation. Their communication costs have dropped 20% since the private wire was installed!



Campbell Steel's Warehouse at Corpus Christi, Texas

LOWERED OPERATING COSTS. The Campbell Steel Company of San Antonio, Texas, connected its San Antonio and Corpus Christi plants with a Private Wire System, thereby realizing a large reduction in overhead costs and inventory. Through the fast, accurate service of their private wire, they have consolidated credit, purchasing and scheduling departments into one city. They've cut their San Antonio warehouse inventory 50% while still providing top customer service.



### MORE EFFICIENT SCHEDULING.

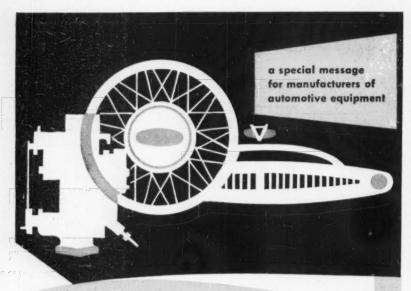
The Luper Transportation
Company, Inc., a trucking
firm of Tulsa, Oklahoma,
uses a private wire system
to connect their central
office with terminals in
other cities. The increased
speed of company communications has allowed them
closer control over their entire operation. Truck arrivals
and departures at each station are known immediately
and preparations can be made
for rush pickups or deliveries...

resulting in 100% utilization of their equipment.

FREE BOOKLET tells what you should know about Private Wires and their application to modern business.



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| -   | CompanyAddress   | Title  |



need a finish for low cost corrosion protection or showroom sparkle?

specify

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- ON MAGNESIUM Iridite provides a highly protective film in deepening shades of brown. No boiling, elaborate cleaning or long immersions.

AND IRIDITE IS EASY TO APPLY. Goes on at room temperature by dip, brush or spray. No electrolysis. No special equipment. No exhausts. No specially trained operators. Single dip for basic coatings. Double dip for dye colors. The protective Iridite coating is not a superimposed film, cannot flake, chip or peel.

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rors of Iridite Finishes for Corrosion Protecti ms on Non-Ferrous Metals, ARP Plating Che WEST COAST LICENSEE: L. H. Butcher Co.

### Your Stake in The Electrical Future.....31

Annesta R. Gardner Industrial Editor

New products, new markets, new ways to increase productivity-all these await your company in the electrical age. Here is what can be done right now to cash in on to-day's developments, and to get ready for opportunities-to-come in the years ahead.

### How to Make Money from

DONALD R. LONGMAN

Director of Market Research, Atlantic Refining Co.

The small order is one of the biggest headaches in manufacturing. Here, presented in checkchart form by a noted analyst, are 35 ways to tackle the problem. How many can be adapted for your operation and how many will enable you to add to your profits?

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MARIAN C. MANLEY Business Librarian, Newark (N.J.) Public Library

A library is generally considered to be the province of the scholarly. But in several communities to-day, the business man is learning that there is a library branch set up to meet his needs, whatever they may be. Here is an article describing the facilities offered.

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### Voice of Industry ......8 Leaders in the business world speak about long-range

planning, employer relations, top management.

### A quarterly review of current economic develop-

ments, emphasizing present and future indications.

### 

Letters from all over-agreeing, disagreeing, suggesting, requesting-the readers speak their minds.

### 

The camera catches nature's electricity in vivid and brilliant action-Photograph by Devaney.

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### M E N T

# Taking the pulse of business by analyzing trade,

Taking the pulse of business by analyzing tradeprices, production, employment, and income.

## 

Informative discussions of the latest business volumes to help the executive select future reading.

## 

These unusual products and ideas may hold the key to your baffling design and manufacturing problems.

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This month two important checklists plus items on research, discounters, integrated selling.

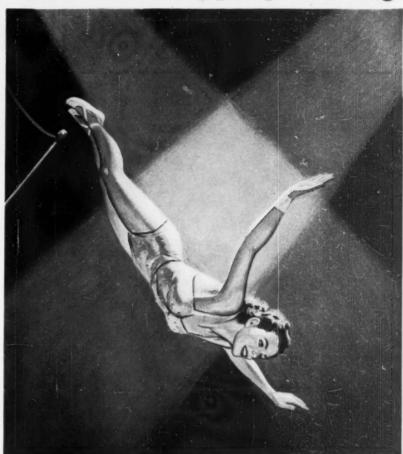
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# Safer than Slippery Flooring



This aerialist spinning high over the center ring knows she's taking a risk-but training warns her to be careful. However, every day workmen are killed or hurt falling on slippery floors that look safe but are treacherous underfoot. Best inexpensive insurance against these accidents is A.W. SUPER-DIAMONDthe floor plate with 40 slip-stopping traction points in every step. Super-Diamond is tough, rolled steel, with an exclusive raiseddiamond surface that takes rugged wear and gives maximum foot safety in return. Specify SUPER-DIAMOND when you want the best buy in low-cost accident prevention. Easy to install. Simple to maintain. Write today for the new, free SUPER-DIAMOND Booklet SD-1.

A.W. SUPER-DIAMOND



Economy Rolled Steel Floor Plate
ALAN WOOD STEEL COMPANY
CONSHOHOCKEN, PA.

Other Products: A.W. ALGRIP Abrasive Rolled Steel Floor Plate Plates • Sheet • Strip • (Alloy and Special Grades)

## **BUSINESS IN MOTION**

# To our Colleagues in American Business ...

Improve quality, reduce production costs — either or both. That is the aim of Revere in its relations with customers and prospects. Here is an example that is rather spectacular. It involves overlaying a silicon bronze gasket surface  $2\frac{1}{2}$ " wide around the periphery of a 46-inch diameter,  $2\frac{1}{2}$ " thick steel tube sheet for a large heat exchanger.

During a call on the manufacturer Revere was given the opportunity to see the overlaying operation.

It was being done manually, by the gas-shielded tungsten arc method. Experience showed that the time required to complete the operation was from 6½ to 7 hours. Included in the material cost was a full tank of argon, price about \$26.40. After the gasket surface was completed, it was machined, which sometimes revealed excessive iron pickup, caused by differences in welding speed or other operator variants. Sometimes

there would be porosity, sometimes excessive hardness. Repairing these spots by re-welding meant that the surface had to be machined again.

The company in question is highly skilled, and seldom needs to call in people from outside. However, this difficult operation was of considerable concern because of the size of the contract and the extra costs involved. Revere was asked for its opinion. After studying the matter, it was suggested that the gasket surface could be done more quickly and uniformly by semi-automatic methods, using equipment already

available in the shop. The necessary strict details of procedure were developed in the Welding Section of Revere's Research and Development Laboratory at Rome, N. Y. so that we were able to prove the method. The customer's shop was then revisited and assistance given in setting up the equipment, which included a variable-speed welding positioner to rotate the tube sheet under a stationary head. On the first sheet overlaid by this gas-shielded metal arc process, the time

required was 49 minutes.

Time thus was reduced by some six hours. Argon consumption was cut to about 25 cubic feet at a cost of about \$3, representing a saving of about \$23 in gas alone. Cost estimates of the two processes indicated a total saving of about \$50 per tube sheet. Since the manufacturer still had over one hundred of these heat exchangers to make before the contract was completed, total savings will amount

to about \$5,000, as a result of the better method.

It is interesting to note that no Revere materials were involved in this work. Nevertheless, Revere was glad to do it for an important customer, one who buys large quantities of our metals.

In these days it is more important than ever to hold costs down. Perhaps your suppliers have some special skills that you could use. No matter what you make, it would be wise to seek their collaboration on the matter of improving quality, reducing costs, or both

### REVERE COPPER AND BRASS INCORPORATED

Founded by Paul Revere in 1801

Executive Offices: 230 Park Avenue, New York 17, N. Y.

SEE "MEET THE PRESS" ON NBC TELEVISION, SUNDAYS



ELECTIONS change no problems. Members of the eighty-fourth Congress will face the same old issues. Few of them will be resolved differently because of some changes in the personnel of the Senate and House. While there are many advantages in having party strength fairly evenly divided, the present situation could cause trouble only if rivalry takes the form of currying favor by such things as unwise tax reduction, by providing too much in the way of support for farm products, or by further liberalizing of a housing program that already is too liberal.

\* \* \* \* \*

American business men have lived with an unstable world situation so long that they now give it no serious consideration in their planning. Washington is taking note of the pressure for less military and foreign aid spending. Further cuts in defense appropriations by the new Congress seem certain.

\* \* \* \* \*

Foreign investment is lagging far behind other developments in the world economy. Officials of the International Bank for Reconstruction and Development and of the International Monetary Fund are worried. Treasury Secretary Humphrey, Chancellor of the Exchequer Butler, Economics Minister Erhard, and other stalwarts pointed out the importance to the free world of meeting capital requirements for sound projects.

\* \* \* \* \*

Now that the elections are over progress on amendments to the Taft-Hartley Act may be expected. Changes in the law were not made at the last session because each of the parties preferred to have that act as an issue in the campaign.

\* \* \* \* \*

Information reaching the Commerce Department indicates that disquieting developments last Summer in Indo-China prompted

considerable speculative buying which slowed down the inventory adjustment then underway. Reduction is proceeding again but officials think it could go further and be in the general interest.

\* \* \* \* \*

Support for construction that will relieve highway congestion is general, but the proposal to raise \$50 billion additional by the sale of tax-free securities does not please officials who feel there are too many tax-free issues on the market already.

\* \* \* \* \*

Automation in business and industry is prompting Defense and Labor Department officials to point out that higher education is becoming more important than ever. Trend of demand is not toward numbers, but toward quality of workers. Need for highly skilled workers is increasing rapidly. Use of complicated mechanisms made it necessary to revise upward the standards that must be met in the skilled categories.

\* \* \* \* \*

While the agreement reached at the Nine-Power Conference in London is an old fashioned military alliance, which is a step away from unification, some are inclined to believe it is a more practical way of providing defense for western Europe. Doubt is expressed that unification would have made much progress under the EDC plan.

\* \* \* \* \*

While 1954 is the second best year in the history of American business, it is now apparent that the people are not satisfied with the second best. The clamor is for new all-time highs. The curve of economic advance through the years has been a jagged line. No one expects it to be otherwise in the future, but the prospects are that the valleys in the future will be accepted less complacently than in the past.

During his past 40 years of reporting in and out of Washington, Paul Wooton has earned a respected position among his colleagues and with Government officials, both old and new. He is a Past President of the National Press Club, the Overseas Writers, the White House Correspondents' Association, and the Society of Business Magazine Editors.

WASHINGTON, D. C.

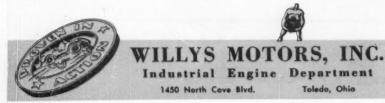


Industrial Engines and Power Units

Now you can have even more than "proven-in-action" engine features. Willys POWER GIANTS give your equipment added merchandising value with high powered sales appeal.

High powered, because in their class, the POWER GIANTS cannot be topped in raw power. And, sales appeal, because millions of men, both in and out of the military service, have marveled at the rugged performance of Willys Engines.

Here's extra value for your powered equipment at no extra cost. If you manufacture equipment or buy it, specify Willys POWER GIANTS.



# VOICE OF INDUSTRY

Long-range planning for future markets



. we can improve upon our present performance.

### BENSON FORD

Vice-President, Ford Motor Company, before Advertising Federation of America, Boston, Mass.

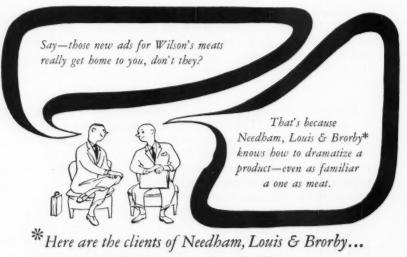
To a marked extent, so far as business is concerned, the job of maintaining stability is a job of extensive and sound forward planning. It means bringing all the knowledge and skills at our command to bear on the job of forecasting and analyzing the future market. It means planning intelli-

gently to meet that market, and trying to stick confidently to those plans despite temporary changes in business conditions.

Obviously, every sound company is always anxious to do all it can to stabilize its production and marketing and employment. Because of seasonal and other factors, there's a tremendous variation in the ability of different kinds of producers to operate at a steady pace all year

There is one area in which I believe all industry can make a very basic contribution to stability. That is in how we plan and carry out our capital investment programs. In the past few years, industry has been spending more than \$25 billion yearly on new and modernized plants and equipment. That kind of investment gives a tremendous sustained lift to the whole economy.

Continued on page 12



Campbell Soup Company Cummins Engine Company, Inc. The Eagle-Picher Company Household Finance Corporation Phenix Foods Company S. C. Johnson & Son, Inc. Kraft Foods Company Macwhyte Company Monsanto Chemical Company

Morton Salt Company The Peoples Gas Light and Coke Company The Quaker Oats Company State Farm Insurance Companies Wieboldt Stores, Inc. Wilson & Co., Inc. Wilson Sporting Goods Co.

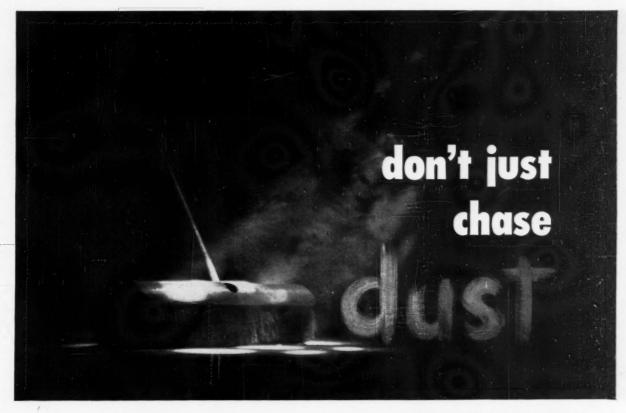
NEEDHAM, LOUIS & BRORBY, Inc. Advertising

135 South La Salle Street, Chicago 3, Illinois

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# ... eliminate dust with WESTONE!



Dramatic proof of ANTISEPTIC WESTONE'S effectiveness. The hand at left was rubbed across an ordinary untreated section of floor. The hand at right was rubbed over a section which had been treated with dust-controlling ANTISEPTIC WESTONE.

Sweeping only rearranges dust. As a matter of fact, sweeping and floor traffic are the main dust spreaders—not open doors and windows as you might think. And dust is damaging. It spreads many harmful disease bacteria that often cause absenteeism. It affects precision apparatus and delicate finished products. Makes store merchandise, office and institutional floors unsightly.

ANTISEPTIC WESTONE CONTROLS DUST. Loosens and picks it up from floors, bins, shelves, furniture. Seals floor surfaces. Improves their appearance. Holds down subsequent dust so traffic can't raise it. Its antiseptic properties inhibit growth of bacteria.

**ANTISEPTIC WESTONE** is economical. It works as fast as a man can walk. One man can do the work of three in maintaining floors. And it goes a long way. One gallon covers 4,000 square feet. Interested? Check the coupon.



42-16 West Street, Long Island City 1, N. Y.

Tear out this coupon and mail with your letterhead

Dept. 1

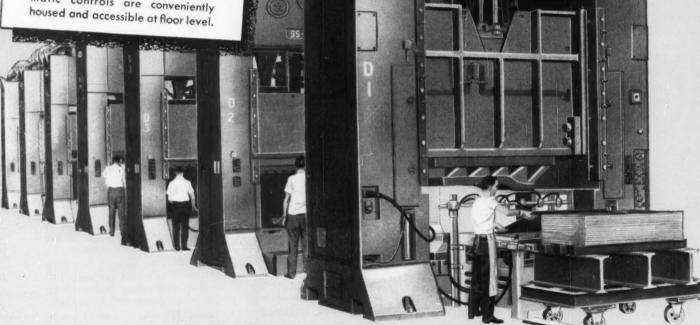
I'm interested in:

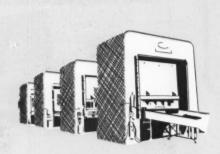
A FREE leaflet on WESTONE.

A talk with a West expert about my special floor problems. No sales pitch. No obligation. Just discussion and a demonstration if I want it.



This line of Danly Presses represents the most advanced thought in press engineering. Completely enclosed integral controls simplify installation, make operation more flexible. Both electrical and pneumatic controls are conveniently housed and accessible at floor level.







Danly offers any press you need for blanking, drawing or any secondary operation . . . single, double or triple action . . . overdrive or underdrive . . . to suit your plant layout. Make your press line a Danly line and save costs at every stage of your stamping operation.

# Drawing COSTS LESS ON A DANLY PRESS

When you get a tough draw job . . . put it on a Danly

Danly Presses reduce the cost of your drawing operations by producing more stampings per shift. Their proved mechanical worth adds up to greater production, fewer shutdowns.

The line of Danly Underdrive Presses below is headed by a Triple Action Danly that actually doubles production. Eliminating what is normally a choke point, this Danly draw press is equipped with a special slide motion that permits faster stroking without exceeding safe drawing speeds. The output from this press keeps the whole line of secondary operation presses working steadily

At the left is another line of Danly Presses headed

by a top drive double action draw press. This line represents the most advanced thought in press engineering. Totally enclosed and integral controls make installation practically a "plug-in" job. Operation is easier, safer—less maintenance

All Danly Presses are built heavier to stand up under continuous peak load operation. Automatic oil lubrication adds hours of production time to every working day. No matter what your stamping requirements are, Danly Presses will reduce your costs. Call a Danly press engineer today.

DANLY MACHINE SPECIALTIES, INC.

2100 South Laramie Avenue, Chicago 50, Illinois





### "Bongo was our fastest materials handling man until we got Generalift Pallet Boxes"

The modern way of moving parts and materials may not be as colorful as the old way—but it makes a lot more sense. When you have Generalift Pallet Boxes, one workman and a fork-lift truck can do the work of many. And we're finding more uses for this versatile container every day.

Why not find out how a Generalift Pallet Box fits your storage and handling picture? Have one of our engineers call. And send for your free copy of "The General Box." It's loaded with time-saving, money-saving ideas.

### ENGINEERED CONTAINERS FOR EVERY SHIPPING NEED.

Factories: Cincinnati; Denville, N. J.; East St. Louis; Detroit; Kansas City; Louisville; Milwaukee; Prescott, Ark.; Sheboygan; Winchendon, Mass.; General Box Company of Mississippi, Meridian, Miss.; Continental Box Company, Inc., Houston.

# General BOX COMPANY, 1861 MINER STREET, DES PLAINES, ILL.

Surprisingly, it is still holding up despite the fact that the defense program is tapering off at the same time that we have had a mild business contraction. If industry continues to be competitive and optimistic, we can sustain or even improve upon our present performance. We can and should be planning and carrying out our long-range investment programs to be ready for the expanded market of the future.

# A vital function of top management



"Where does responsibility for industrial relations rest?"

### GEORGE W. WILLIAMS

President, The Russell Manufacturing Company, before California Personnel Management Association.

One of the phases in industrial management that I believe is of considerable importance is the confidence which employees place in management. I believe this can best be accomplished by a system of communicating information from the front office to the employees. In the earlier days of industry, management did not give one great damn what the employees might know about the condition of the company and the business. It is my general feeling that the employee is extremely interested to know the condition and progress of the company for which he works.

The question arises from time to time: Where does the responsibility for industrial relations rest? It doesn't depend entirely upon the staff member of an organization who handles public relations on a full-time basis, or particularly on a lawyer who handles industrial relations. It comes directly from the front office. Without the confidence of the employees toward management, industrial relations becomes a very, very empty phrase. We should try never to forget that the top man (or the "Big Wheel") in any organization is really the top industrial relations man in that outfit. He is also the top public relations man. In my opinion, if he, the big boss, is not in sympathy with sound concepts of industrial relations, and if

# plant-location news

# What transportation facts do you need?

Recently, a container manufacturer using our Industrial Location Service to help select the right spot for his new plant, sent in this request: "We've got to be located where we can supply all areas of our market within 36 hours at a cost that will let us compete for new business." As in many other businesses, the transportation costs and schedules involved could make or break his proposed operation. But ILS found the perfect location—fast.

Here are some of the reasons why. ILS is the *one* organization than can give complete, up-to-the-minute facts on transportation costs, schedules, and facilities. Whether your business calls for assembling heavy or bulky water-borne materials, or for the use of air transport to get there "fastest with the mostest," ILS can give you all the facts—secured firsthand from dozens of carriers.

We even maintain a Washington office to help in transportation problems. From this listening post we get current reports on tariffs, regulations, and schedules... and all of this information is included in our free transportation reports. To get one of these studies for your needs, all you do is contact ILS.

### We fill in the picture, too

But this isn't the only type of transportation data ILS supplies. For one specialtygoods manufacturer we did all this: located sites with suitable warehouses for ceramic bodies, and within a short distance of LCL terminals. Even more important, we found him available sites with private railroad sidings.

For every suggested location, ILS also prepared rates for assembling materials and distributing finished goods to given points. Supplied comparative rates for air, rail, water, and highway, too.

By the way, the manufacturer received all these facts for a number of sites in less than ten days. Helped him pick just the right spot without delay.

### Other free plant-site services

Transportation won't be your only concern when you're looking for a new plant location. But no matter what factors are involved, ILS can be of help. Reports are available on buildings and sites, markets, raw materials, labor, water and local laws and regulations—to mention just a few. These surveys are tailored to meet your requirements, and sent to you without cost or obligation in strictest confidence.

Our booklet called "Industrial Location Services" shows how you can put this valuable plant-location data to work. To get your free copy, just drop me a card, care of the New York State Department of Commerce, Room 737, 112 State Street, Albany 7, N. Y.

Rosald B. Osterson

Director, Industrial Location Service (Advertisement)

FURNACE BLOWERS REFRIGERATORS PREEZER CABINETS Write for information on this consulting service, or bulletins on Emerson-Electric's complete line of NEMA standard motors from 1/20 to 5 h. p. (Check Bulletin desired.) ☐ M453-A Capacitor-Start ☐ M453-B Split-Phase ☐ M453-C Integral ☐ M453-D Fan Duty ☐ M453-E Oil-Burner M453-F Jet Pump ☐ M453-G Blower

AT THE VERY HEART OF FINE REPUTATIONS..

# AN EMERSON ELECTRIC MOTOR

The valuable extra you get with your Emerson-Electric motor

You probably know that the Emerson-Electric motor has helped to build more than one product reputation by its outstanding performance.

But are you aware that you can take advantage of the specialized experience and technical skill of Emerson-Electric Engineers and Designers on anything related to electric motors?

Often, a simple change in design or production technique can save you many dollars, deliver better performance for you. Remember, Emerson-Electric has specialists ready to help solve your most complex motor problems.

THE EMERSON ELECTRIC MANUFACTURING CO. St. Louis 21, Mo.



# Sunshine Styling

sets the pace

for office harmony and job enthusiasm



You will find this new approach to office improvement both stimulating and unique

"Sunshine Styling" is a most unusual brochure which shows you how to achieve a more pleasant (and more productive!) working atmosphere in your office. It presents business furniture which combines nature's most satisfying colors with efficient, space-saving design. This dramatic new full-color guide, together with the expert assistance of your local Steelcase dealer, can make "Sunshine Styling" the most effective step in creating modern, practical offices which encourage your staff to do more good work, easier and faster.



YOUR DEALER has a copy of "Sunshine Styling" for you, or you may request it, on your letterhead, from our office, Department G.

METAL OFFICE FURNITURE COMPANY

# STEELCASE

BUSINESS EQUIPMENT

he avoids responsibility for what happens to his organization's communications, he is abrogating one of his most vital functions.

Supervisor's rôle in labor relations



"... one of the most responsible jobs in all industry ..."

### ROBERT S. LYNCH

President, Atlantic Steel Company, before National Conference of Industrial Management Clubs, Atlanta, Ga.

In the shop, the supervisor performs one of his most important functions, in giving personal expression to top management's attitudes. The supervisor, because he is in shoulder-to-shoulder contact with his men, every hour of the day, has one of the most responsible jobs in all industry in helping management express its human outlook. To express it is a prime part of his own management job.

What management thinks and feels about people is bound to influence the supervisor's outlook. And the supervisor's own assumptions and beliefs about men will, of course, determine his way of dealing with them.

Only men who feel themselves free individuals have any free assent to yield. That explains why the supervisor who enjoys effective power—as contrasted with naked authority—will guard the human dignity of every worker under him as eagerly as he guards his own. He must do so for his own sake. He must do so in order to win the enthusiastic response that only the freely assenting can give.

When a supervisor works by this recipe, he does more than preserve, in his own bailiwick, the essential freedom on which our American strength depends. He is proving, day after day, how good it is—how well worth preserving.

I don't know of any real recipe for solving any of our human problems, except mutual human respect. I want to underline the simple fact that mutual respect and human attitudes are fundamental to everything else.



Pencils.

COMPANY



# We like the door's "electronic politeness"



THE PRUDENTIAL BUILDING South-Central Home Office Jacksonville, Florida

The beautiful new 22-story PRUDENTIAL INSURANCE COMPANY BUILDING—tallest office structure in Florida—will have 9 Otis AUTOTRONIC operatorless elevators. It will be the center of Prudential's vast South-Central Home Office operations, and its 8 upper floors will be available to other tenants. This is one of more than 175 new and modernized office buildings, hotels, hospitals, banks, and department stores that have given AUTO-TRONIC elevatoring an overwhelming vote of confidence—by buying it!

Architects: Kemp, Bunch & Jackson

Passengers quickly discover why they like the Otis Electronic Elevator Door. It's the invisible electronic zone of detection that extends in front of the leading edges of both car and hoistway doors up to shoulder height—as shown in phantom above. It inspires passenger confidence.

Whenever this *electronic zone* detects a person's presence in the doorway, the doors politely reverse before they can touch the passenger. But if there is no chance of passenger interference, the doors close promptly after each stop.

This zone of detection prevents unnecessary delays. If a talkative passenger lingers overlong in the doorway, a buzzer sounds and the doors slowly, firmly—but politely nudge the passenger out of the doorway so that the car can proceed on its way.

The Otis Electronic Elevator Door is the crowning achievement in the field of the operatorless elevator. Its successful development insured the ability of operatorless elevators to move great masses of people in busy buildings with the greatest degree of safety. Ask any of our 268 offices for details.

Otis Elevator Company, 260 11th Ave., New York 1, N. Y.



COMPLETELY AUTOMATIC

**AUTOTRONIC®** 

ELEVATORING



# MODERN SCHEDULES DEMAND-POWER...

## FLUID POWER

DUDCO DIVISION, Hazel Park, Mich.

Dual-Vane Hydraulic Pumps, 3 to 120 gpm; Fluid Motors, 7 to 140 hp; 2000 psi operation. Piston-Type Pumps for 5000 psi.

HYDRECO DIVISION, Cleveland, Ohio

Gear-Type Hydraulic Pumps, 3 to 120 gpm; Fluid Motors, 3 to 52 hp; Cylinders; Control and Auxiliary Valves; 1500 psi.

WATERTOWN DIVISION, Watertown, N. Y.

Railroad air brake valves for freight and passenger equipment, STRATO-POWER Hydraulic Pumps for Aircraft,

to 3000 psi.
KINNEY MANUFACTURING DIVISION, Boston, Mass.
Rotating Plunger and Heliquad Liquid
Handling Pumps, to 3000 gpm. Vacuum Pumps, 0.2 micron, evacuate
1800 cfm.

AURORA PUMP DIVISION, Aurora, III.

Liquid Handling Pumps, Centrifugals, 4000 gpm, 500 ft. heads. Turbine-Types, 7000 gpm. Condensate Return Units. Vehicles that haul 75 ton loads... Shovels that handle 16 yards and more at a single bite... these are but two of the many juggernauts that move mountains or mole hills... that give in dustry higher production at lower cost. And the key to velvet-smooth control of all this harnessed energy is Fluid Power!

Mine, Construction, Marine, Oil Field, Farm and Materials Handling Equipment attain ever-increasing productivity through the rugged dependability of Fluid Power. Machine Tools, Presses, Paper Machinery, Petro-chemical and other processing equipment achieve greater automation plus micrometric precision through Fluid Power.

There are three divisions of The New York Air Brake Company which concentrate on the development of advanced design hydraulic equipment for this Fluid Power. Thus, from a single source, industry may have the ideal component for the specific function. . . . Gear, Dual-Vane and Piston Pumps, embracing a full range of capacities and pressures to 5000 psi, and Motors, Control Valves and Cylinders to develop complete hydraulic circuits.

In addition to Fluid Power, industry finds the answers to its liquid handling problems in Aurora and Kinney Pumps. "Any material that can be pushed through a pipe" . . . from gasoline and alcohol to tars, sludges, slurries and other heavy semi-solids . . . and the less dramatic tasks of sump, deep well, boiler feed, and household needs are all dependably handled by these famous pumps.

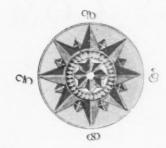
Write today for literature containing hundreds of ideas for you to improve your product, increase production and lower costs.

THE NEW YORK AIR BRAKE COMPANY

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230 PARK AVENUE · NEW YORK 17, N. Y.

# Compass Points\_



# OF BUSINESS

O NE OF THE strongest supports for business this year was that the American people had more money to spend than ever before. Personal after-tax income was at an annual rate of about \$252.6 billion in the first nine months of 1954, about 1 per cent above that in the comparable months of 1953 (Compass Point 13). Although a reduction in wage and salary payments resulted from the 1.5 per cent decline in employment, lower tax rates helped to boost the take-home pay of those working, and unemployment compensation provided sustaining funds for the jobless (Compass Points 3-6).

### Sales, Savings, and Unemployment

The dollar volume of retail sales in the first nine months of 1954 was maintained at a level less than 2 per cent below a year ago. While department store sales in the period from January 1, to October 9, averaged 2 per cent below the 1953 level, sales either equalled or exceeded the comparable 1953 volume in six of the twelve Federal Reserve Districts. The percentage changes ranged from a gain of 3 per cent in the San Francisco District to a decline of 5 per cent in the Cleveland District.

A rise from a year ago of 4 per cent in consumer spending for services in the first nine months of 1954 more than offset a decline of less than 1 per cent in spending for both durable and nondurable goods. Consumers continued to save about 8 per cent of their spendable funds, twice as large a proportion as the 4 per cent average for the post-war years 1947–1950 and for pre-war 1939. Added to the \$379.1 billion in individuals' liquid assets that were salted away by the end of 1953, these savings were part of a very comfortable nest-egg.

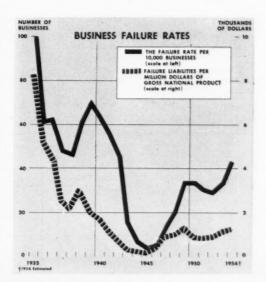
Unemployment tapered off gradually to 2.7 million in October from the February-March peak of 3.7 million. While the jobless were still considerably more numerous than a year ago, the proportion of the labor force unemployed in the first nine months of 1954, at 5.2 per cent was less than the monthly averages of 5.5 per cent in 1949 and 17.2 per cent in 1939.

But the over-all figures for personal income and outlays, which hardly sound recessionary, tend to obscure some very real problems. The per capita expenditure for goods and services While the failure statistics reflected the marked readjustment to lower levels of activity which occurred in some lines of business, it appeared from the over-all levels of output, income, and spending that 1954 might prove the second best business year in history. Whether the softness in some lines might spread to others, or whether the strength of the strong lines might be infused to the weaker ones were questions for 1955. Here is a basis for future judgment.

for personal use dipped to \$1,430 from \$1,441 in 1953, because the growth in population surpassed that in spending. A further expansion in the population, certain for 1955, will require larger outlays for consumption if living standards are to be maintained, or improved. And more jobs will be needed to keep the growing labor force gainfully occupied.

### Failures and Small Business

That business was beset with many challenges in 1954 was reflected in the failure statistics (Compass Points 38 and 39). In the first nine months of 1954, failures averaged 218 a week, compared with 169 a week in 1953 and 150 a week in 1952. The rate of increase appeared to



be slackening, however. While failures averaged 32 per cent higher than a year ago in the first eight months of 1954, the year-to-year rise dropped to 19 per cent in September.

There were signs that the smaller businesses found it more difficult to survive than the larger enterprises. The average liability per business failure dropped to about \$43,000 in the first nine months of 1954 from around \$44,500 in 1953, although it still surpassed the \$37,000 in 1952. Corrected for changes in the value of the wholesale dollar, the comparable 1939 figure was roughly \$27,000, the 1932 figure, \$76,600.

The rate of failure as a proportion of the business population was higher in the first nine months of 1954 than in other post-war years. So was the relationship of losses to the total annual output of goods and services. But both were well below pre-war levels (chart on this page). Failures in the various industries are discussed in more detail in "The Trend of Business" which starts on page 53.

### Mergers and New Incorporations

Another confirmation of suffer competition in 1954 was the growth in the number of mergers. A larger number of businesses was offered for sale this year than last. According to business brokers, they were more difficult to sell, with the result that the prices sometimes dropped considerably. Prospective buyers were usually more interested in small factories manufacturing hard goods than in other kinds of enterprises; eating places were the least wanted.

The number of new business incorporations in the first nine months of 1954 rose 11 per cent above the comparable 1953 level. While it has not been determined how many of the new incorporations were new enterprises and how many resulted from the reorganization or merger of existing businesses, it seems probable that

The sharp upturn in the failure rate contrasted with the relatively milder rise in the relation of liabilities to total business, confirming the preponderance of smaller casualties. Failures with liabilities less than \$25,000 were 32 per cent above a year ago in the first nine months of 1954, compared with a rise of 20 per cent in those over \$100,000. Failures involving liabilities of \$1,000,000 or more were 14 per cent less numerous than in the first nine months of 1954.

# 39 COMPASS POINTS OF BUSINESS

|           | CENSUS—              |   |  |
|-----------|----------------------|---|--|
|           | POPULATION  Millions | 2<br>NAMES IN<br>REFERENCE<br>BOOK<br>Thousands |  |
| 1914      | 99.1                 | 1,655   |  |
| 1919      | 105.1                | 1,711   |  |
| 1920      | 106.5                | 1,821   |  |
| 1921      | 108.5                | 1,927   |  |
| 1929      | 121.8                | 2,213   |  |
| 1930      | 123.1                | 2,183   |  |
| 1931      | 124.0                | 2,125   |  |
| 1932      | 124.8                | 2,077   |  |
| 1939      | 130.9                | 2,116   |  |
| 1940      | 132.0                | 2,156   |  |
| 1941      | 133.2                | 2,171   |  |
| 1942      | 134.7                | 2,156   |  |
| 1943      | 136.5                | 2,027   |  |
| 1944      | 138.1                | 1,859   |  |
| 1945      | 139.6                | 1,913   |  |
| 1946      | 141.3                | 2,146   |  |
| 1947      | 144.0                | 2,410   |  |
| 1948      | 146.6                | 2,555   |  |
| 1949      | 149.2                | 2,684   |  |
| 1950      | 151.7                | 2,692   |  |
| 1951      | 154.4                | 2,614   |  |
| 1952      | 157.0                | 2,643   |  |
| 1953      | 159.7                | 2,673   |  |
| I         | 158.7                | 2,665   |  |
| II I      | 159.6                | 2,663   |  |
| '53   III | 160.0                | 2,683   |  |
| IV        | 160.7                | 2,691   |  |
| _ ( I     | 161.3                | 2,660   |  |
| '54 · II  | 162.0                | 2,641   |  |
| ( 111     | 162.7                | 2,642   |  |

| 3<br>EMPLOYMENT<br>Civilian<br>Millions | EMPLOY-<br>MENT<br>Agricultural<br>Millions | 5<br>EMPLOY-<br>MENT<br>Nonagricultural<br>Millions | UNEMPLOY-<br>MENT<br>Millions |
|---|---|---|-------------------------------|
| 37.6                                    | 11.4  | 26.2  | ***                           |
| 42.0                                    | 10.5  | 31.5  |                               |
| 41.3                                    | 10.7  | 30.6  |                               |
| 37.7†                                   | 10.8†                                       | 26.9†   |                               |
| 47.6                                    | 10.0  | 36.3  | 1.5                           |
| 45.5                                    | 9.9   | 34.3  | 4.3                           |
| 42.4                                    | 9.8   | 31.3  | 8.0                           |
| 38.9                                    | 9.7   | 28.0  | 12.1                          |
| 45.8                                    | 9.3   | 35.6  | 9.5                           |
| 47.5                                    | 9.5   | 38.0  | 8.1                           |
| 50.4                                    | 9.1   | 41.3  | 5.6                           |
| 53.8                                    | 9.3   | 44.5  | 2.7                           |
| 54.5                                    | 9.1   | 45.4  | 1.1                           |
| 54.0                                    | 9.0   | 45.0  | .7                            |
| 52.8                                    | 8.6   | 44.2  | 1.0                           |
| 55.2                                    | 8.3   | 46.9  | 2.3                           |
| 58.0                                    | 8.3   | 49.8  | 2.1                           |
| 59.4                                    | 8.0   | 51.4  | 2.1                           |
| 58.7                                    | 8.0   | 50.7  | 3.4                           |
| 60.0                                    | 7.5   | 52.5  | 3.1                           |
| 61.0                                    | 7.1   | 54.0  | 1.9                           |
| 61.3                                    | 6.8   | 54.5  | 1.7                           |
| 61.9                                    | 6.5   | 55.4  | 1.5                           |
| 61.0                                    | 5.5   | 55.5  | 1.8                           |
| 62.0                                    | 6.8   | 55.2  | 1.5                           |
| 62.9                                    | 7.4   | 55.5  | 1.3                           |
| 61.6                                    | 6.4   | 55.3  | 1.5                           |
| 60.0                                    | 5.6   | 54.4  | 3.5                           |
| 61.3                                    | 6.8   | 54.4  | 3.3                           |
| → 62.1                                  | 7.3   | 54.8  | <b>→</b> 3.2                  |

|                           | PR               | ICES——              |  |
|---------------------------|------------------|---------------------|--|
| 7<br>CONSUMERS'<br>PRICES | RETAIL<br>PRICES | WHOLESALE<br>PRICES | 10<br>INDUSTRIAL<br>STOCK PRICE<br>AVERAGES<br>Dollars |
| 42.9                      |                  | 43.3                | 81.03  |
|                           | * * * *          |                     | 99.78  |
| 74.0                      |                  | 88.1                |  |
| 85.7                      |                  | 98.1                | 90.04  |
| 76.4                      |                  | 62.0                | 73.48  |
| 73.3                      | 120.9            | 61.9                | 311.24   |
| 71.4                      |                  | 56.1                | 236.34   |
| 65.0                      |                  | 47.4                | 138.58   |
| 58.4                      |                  | 42.8                | 64.57  |
| 59.4                      | 99.0             | 50.1                | 142.66   |
| 59.9                      | 100.6            | 51.1                | 134.74   |
| 62.9                      | 108.3            | 56.8                | 121.82   |
| 69.7                      | 124.9            | 64.2                | 107.20   |
| 74.0                      | 134.0            | 67.0                | 134.81   |
| 75.2                      | 137.5            | 67.6                | 143.32   |
| 76.9                      | 141.4            | 68.8                | 169.82   |
| 83.4                      | 155.2            | 78.7                | 191.65   |
| 95.5                      | 180.1            | 96.4                | 177.58   |
| 102.8                     | 192.7            | 104.4               | 179.95   |
| 101.8                     | 187.7            | 99.2                | 179.48   |
| 102.8                     | 189.0            | 103.1               | 216.31   |
| 111.0                     | 206.8            | 114.8               | 257.64   |
| 113.5                     | 210.4            | 111.6               | 270.76   |
| 114.4                     | 209.1            | 110.1               | 275.96   |
| 113.6                     | 208.3            | 109.8               | 286.40   |
| 114.1                     | 208.6            | 109.5               | 273.00   |
| 114.9                     | 210.2            | 110.8               | 268.11   |
| 115.1                     | 209.3            | 110.0               | 276.32   |
| 115.0                     | 208.9            | 110.3               | 292.64   |
| 114.9                     | 208.6            | 110.3               | 320.56   |
| 115.1                     | 209.2            | <b>→</b> 110.3      | 346.67   |

|        |                    |               | SA                 | LES-                  |                          |                               |
|--------|--------------------|---------------|--------------------|-----------------------|--------------------------|-------------------------------|
|        | FARM<br>RECEIPTS   | 22<br>EXPORTS | 23<br>IMPORTS      | 24<br>RETAIL<br>SALES | 25<br>WHOLESALE<br>SALES | 26<br>MANUFACTUR<br>ING SALES |
|        | Million<br>dollars | Million       | Million<br>dollars | Million S             | Million \$               | Million \$                    |
| 1914   | 6,039              | 2,114         | 1,789              |                       |                          |                               |
| 1919   | 14,570             | 7,920         | 3,904              | 36,549                |                          | 60,509                        |
| 1920   | 12,606             | 8,228         | 5,278              | 41,364                | * * * *                  | 63,659                        |
| 1921   | 8,116              | 4,485         | 2,509              | 32,954                |                          | 41,897†                       |
| 1929   | 11,299             | 5,241         | 4,399              | 48,459                | 37,814                   | 70,262                        |
| 1930   | 9,050              | 3,843         | 3,061              | 41,989                |                          | 57,017                        |
| 1931   | 6,369              | 2,424         | 2,091              | 34,752                |                          | 42,951                        |
| 1932   | 4,735              | 1,611         | 1,323              | 25,013                |                          | 30,774                        |
| 1939   | 8,582              | 3,177         | 2,318              | 42,042                | 26,244†                  | 61,340                        |
| 1940   | 9,056              | 4,021         | 2,625              | 46,375                | 28,919                   | 70,313                        |
| 1941   | 11,619             | 5,147         | 3,345              | 55,274                | 36,394                   | 98,069                        |
| 1942   | 16,136             | 8,079         | 2,756              | 57,212                | 41,109                   | 125,158                       |
| 1943   | 20,003             | 12,965        | 3,381              | 63,235                | 45,966                   | 153,843                       |
| 1944   | 21,153             | 14,259        | 3,929              | 70,208                | 49,828                   | 165,387                       |
| 1945   | 22,125             | 9,806         | 4,159              | 78,304                | 53,708                   | 154,481                       |
| 1946   | 25,336             | 9,738         | 4,942              | 102,488               | 71,915                   | 151,402                       |
| 1947   | 30,020             | 14,430        | 5,756              | 119,604               | 87,263                   | 191,010                       |
| 1948   | 30,464             | 12,653        | 7,124              | 130,521               | 95,172                   | 211,560                       |
| 1949   | 28,129             | 12,051        | 6,622              | 130,721               | 88,252                   | 196,997                       |
| 1950   | 28,611             | 10,275        | 8,852              | 143,689†              | 103,896                  | 231,415                       |
| 1951   | 33.084\$           | 15,030        | -10,967            | 158,223               | 113,168                  | 266,460                       |
| 1952   | 32,648             | 15,177        | 10,714             | 164.085               | 112,325                  | 276,548                       |
| 1953   | 31,188             | 15,698        | 10,875             | 170,742               | 111,990                  | 303,356                       |
| 1 1    | 6,840              | 3,876         | 2,782              | 39,339                | 26,114                   | 74,829                        |
| . 11   | 6.185              | 4,217         | 2,848              | 43,410                | 28,201                   | 77,822                        |
| 3 1111 | 8.034              | 3,768         | 2,675              | 42,643                | 29,331                   | 76,139                        |
| IV     | 10,129             | 3,837         | 2,570              | 45,350                | 28,344                   | 74,566                        |
| ( I    | 6,603              | 3,394         | 2,498              | 37,944                | 25,260                   | 71,332                        |
| 4 } II | 6,152              | 4,291         | 2,733              | 43,246                | 26,742                   | 72,127                        |
| / III  | 7,746              | 3,690         | 2,500              | <b>→</b> 42,351       | 28,575                   | 70,264                        |

| 27<br>RETAIL<br>INVENTORIES | NVENTORII  28 WHOLESALE INVENTORIES | 29<br>MANUFACTURING<br>INVENTORIES |
|-----------------------------|-------------------------------------|------------------------------------|
| Million \$                  | Million \$                          | Million \$                         |
|                             |                                     |                                    |
|                             |                                     | 12,906                             |
|                             |                                     | 13,484                             |
|                             |                                     | 10,705†                            |
| 7,298                       | 4,024                               | 12,775                             |
|                             | 3,497                               | 11,265                             |
|                             | 2,665                               | 9,105                              |
|                             | 2,307                               | 7,332                              |
| 5,285                       | 3,075†                              | 11,516                             |
| 5,819                       | 3,255                               | 12,873                             |
| 7,371                       | 4,073                               | 17,024                             |
| 7,438                       | 3,830                               | 19,348                             |
| 7,065                       | 3,759                               | 20,171                             |
| 7,105                       | 3,969                               | 19,578                             |
| 7,442                       | 4,625                               | 18,457                             |
| 11,231                      | 6,606                               | 24,620                             |
| 13,372                      | 7,613                               | 29,032                             |
| 15,190                      | 7,982                               | 31,782                             |
| 14,570                      | 7,9138                              | 29,038                             |
| 18,6998                     | 10,474                              | 34,534§                            |
| 19,904                      | 11,068                              | 43,123                             |
| 20,234                      | 11,310                              | 44,442                             |
| 21,208                      | 11,695                              | 46,947                             |
| 22,649                      | 11,641                              | 45,158                             |
| 22,141                      | 11,453                              | 46,334                             |
| 23,023                      | 12,013                              | 46,646                             |
| 21,208                      | 11,695                              | 46,947                             |
| 23,321                      | 11,843                              | 45,959                             |
| 22,131                      | 11,563                              | 44,675                             |
| ▶ 22,100                    | 11,600                              | <b>→</b> 43,400                    |

Quarterly figures that are significant either for their change or their lack of change from previous levels. Third quarter figures for most series are based upon preliminary estimates and incomplete data. Sources of the statistical series and additional information concerning the figures are obtainable on request.

# a record of business activity

| WEEKLY<br>HOURS<br>Indust. Workers<br>Hours | WEEKLY<br>EARNINGS<br>Indust. Workers<br>Dollars | DISPOSABLE PERSONAL INCOME Billion Dollars | DISPOSABLE<br>INCOME<br>Per Capita<br>1953 Dollars | 15<br>CORPORATE<br>PROFITS<br>AFTER TAXES<br>Billion dollars |
|---|--|--|--|--|
| 49.4  | 11.01  | 33.2                                       | 894  | 1.9  |
| 46.3  | 22.08  | 63.5                                       | 934  | 5.7  |
| 47.4  | 26.30  | 66.8                                       | 838  | 3.9  |
| 43.1  | 22.18  | 52.8                                       | 730  | 0.0  |
| 44.2  | 25.03  | 83.1§                                      | 1,064§   | 8.3§   |
| 42.1  | 23.25  | 74.4                                       | 968  | 2.5  |
| 40.5  | 20.87  | 63.8                                       | 893  | -1.3   |
| 38.3  | 17.05†   | 48.7                                       | 765  | -3.4   |
| 37.7  | 23.86  | 70.4                                       | 1,035  | 5.0  |
| 38.1  | 25.20  | 76.1                                       | 1,103  | 6.5  |
| 40.6  | 29.58  | 93.0                                       | 1,269  | 9.4  |
| 42.9  | 36.65  | 117.5                                      | 1,432  | 9.5  |
| 44.9  | 43.14  | 133.5                                      | 1,512  | 10.5   |
| 45.2  | 46.08  | 146.8                                      | 1,615  | 10.4   |
| 43.4  | 44.39  | 150.4                                      | 1,603  | 8.3  |
| 40.4  | 43.82  | 159.2                                      | 1,545  | 13.4   |
| 40.4  | 49.97  | 169.0                                      | 1,405  | 18.2   |
| 40.1  | 54.14  | 187.6                                      | 1,423  | 20.3   |
| 39.2  | 54.92  | 188.2                                      | 1,417  | 15.8   |
| 40.5  | 59.33  | 206.1                                      | 1,512  | 22.1   |
| 40.7  | 64.77  | 226.1                                      | 1,510  | 18.7   |
| 40.7  | 67.97  | 236.9                                      | 1,521  | 17.2   |
| 40.5  | 71.50  | 250.1                                      | 1,567  | 18.3   |
| 41.0  | 71.48  | 247.8•                                     | 1,572•   | 19.7•  |
| 40.7  | 71.39  | 250.4                                      | 1,577●   | 19.5   |
| 40.2  | 71.40  | 251.2                                      | 1,562•   | 19.0   |
| 40.2  | 71.76  | 251.2•                                     | 1,554•   | 15.1•  |
| 39.5  | 70.97  | 252.3•                                     | 1,555•   | 17.5•  |
| 39.3  | 70.87  | 252.9•                                     | 1,554•   | 17.5•  |
| 39.6  | 71.28  | 252.6                                      | 1,544  | 17.0   |

| PRODUCTION —  |  |   |   |  |
|---|--|---|---|--|
| 16<br>INDUSTRIAL<br>PRODUCTION<br>(PHYSICAL)<br>Index | ELECTRIC POWER PRODUCTION Billions kwh | BUILDING<br>PERMITS<br>120 Cities<br>Million \$ | 19 EXPENDITURES FOR PLANT & EQUIPMENT Billion dollars | GROSS<br>NATIONAL<br>PRODUCT<br>Billion dollar |
| 33  |  | 735   |   | 38.5.  |
| 39  |  | 1,181   |   | 77.9   |
| 41  | 56.6                                   | 1,256   |   | 86.2   |
| 31  | 53.1                                   | 1,493   | * * *   | 70.3   |
| 59  | 116.7                                  | 2,490   | 9.2   | 104.48   |
| 49  | 114.6                                  | 1,408   | 7.6   | 91.1   |
| 40  | 109.4                                  | 1,006   | 4.7   | 76.3   |
| 31  | 99.4                                   | 336   | 2.6   | 58.5   |
| 58  | 161.3                                  | 1,029   | 5.5   | 91.1   |
| 67  | 179.9                                  | 1,104   | 6.5   | 100.6  |
| 87  | 208.3                                  | 1,196   | 8.2   | 125.8  |
| 106   | 233.1                                  | 644   | 6.1   | 159.1  |
| 127   | 267.5                                  | 419   | 4.5   | 192.5  |
| 125   | 279.5                                  | 709   | 5.2   | 211.4  |
| 107   | 271.3                                  | 1,028   | 8.7   | 213.6  |
| 90  | 269.6                                  | 2,089   | 14.8  | 209.2  |
| 100   | 307.4                                  | 2,470   | 20.6  | 232.2  |
| 104   | 336.8                                  | 3,111   | 22.1  | 257.3  |
| 97  | 345.6                                  | 3,131   | 19.3  | 257.3  |
| 112   | 388.7                                  | 4,466   | 20.6  | 285.1  |
| 120   | 432.3                                  | 3,654   | 25.6  | 328.2  |
| 124   | 463.1                                  | 3,523   | 26.5  | 346.1  |
| 133   | 516.5                                  | 4,034   | 28.4  | 364.9  |
| 135*  | 124.8                                  | 883   | 6.3   | 361.8  |
| 136*  | 126.2                                  | 1,143   | 7.3   | 369.9  |
| 133*  | 131.3                                  | 1,079   | 7.1   | 367.2  |
| 130*  | 131.1                                  | 929   | 7.7   | 360.5●   |
| 124*  | 131.5                                  | 948   | 6.2   | 355.8  |
| 125*  | 131.4                                  | 1,119   | 6.9   | 356.0●   |
| 125*  | 138.4                                  | 1,084   | 7.0   | 357.2●   |

|                 | 2  | 00 |    |
|-----------------|----|----|----|
| 1               | 9. | 18 |    |
| 1               | 9. | 19 |    |
| 1               | 9  | 50 |    |
| 1               | 9  | 51 |    |
| 1               | 9  | 52 |    |
| 1               | 9  | 53 |    |
| II<br>III<br>IV | -  | ,  | 53 |
| II<br>III       | 1  | 15 | 4  |

| FEDERAL<br>RECEIPTS<br>Million<br>dollars | FEDERAL<br>EXPENDITURES<br>Million<br>dollars | GROSS<br>FEDERAL<br>DEBT<br>Billion dollars |
|---|---|---|
| 735                                       | 735   | 1.2   |
| 5,152                                     | 18,515  | 25.5  |
| 6,695                                     | 6,403   | 24.3  |
| 5,625                                     | 5,116   | 24.0  |
| 4,033                                     | 3,299   | 16.9  |
| 4,178                                     | 3,440   | 16.2  |
| 3,190                                     | 3,652   | 16.8  |
| 2,006                                     | 4,535   | 19.5  |
| 5,103‡                                    | 8,966‡  | 40.4  |
| 5,265                                     | 9,183   | 43.0  |
| 7,227                                     | 13,387  | 49.0  |
| 12,696                                    | 34,187  | 72.4  |
| 22,202                                    | 79,622  | 136.7                                       |
| 43,892                                    | 95,315  | 201.0                                       |
| 44,762                                    | 98,703  | 258.7                                       |
| 40,027                                    | 60,703  | 269.4                                       |
| 40,043.                                   | 39,289  | 258.3                                       |
| 42,211                                    | 33,791  | 252.3                                       |
| 38,246                                    | 40,057  | 252.8                                       |
| 37,045                                    | 40,167  | 257.4                                       |
| 48,142                                    | 44,633  | 255.2                                       |
| 62,129                                    | 66,145  | 259.1                                       |
| 65,218                                    | 74,607  | 266.1                                       |
| 23,402                                    | 17,505  | 264.5                                       |
| 19,507                                    | 20,591  | 266.1                                       |
| 15,174                                    | 18,066  | 272.9                                       |
| 13,441                                    | 17,131  | 275.2                                       |
| 24,100§                                   | 15,320§                                       | 270.2§                                      |
| 20,234                                    | 17.614  | 271.3                                       |

—FEDERAL —

| 33<br>CONSUMER<br>CREDIT<br>Outstanding<br>Billion dollars | 34<br>LOANS OF<br>COMMERCIAL<br>BANKS<br>Billion dollars | 35<br>CURRENCY<br>OUTSIDE OF<br>BANKS<br>Million \$ | 36<br>DEMAND<br>DEPOSITS<br>ADJUSTED<br>Million \$ | 37<br>INTEREST<br>ON<br>BUSINESS LOAN<br>Per cent |
|--|--|---|--|---|
|  | 13.2   | 1,533   | 10,082   |   |
|  | 22.4   | 3,593   | 17,624   | 6.58  |
|  | 28.1   | 4,105   | 19,616   | 6.68  |
|  | 26.1   | 3,677   | 17,113   | 5.53  |
| 6.4  | 35.7   | 3,557   | 22,809   | 5.83  |
| 5.8  | 34.5   | 3,605   | 20,967   | 4.85  |
| 4.8  | 29.2   | 4,470   | 17,412   | 4.30  |
| 3.6  | 21.8   | 4,669   | 15,728   | 4.71  |
| 7.2  | 17.2   | 6,401   | 29,793   | 2.10  |
| 8.4  | 18.8   | 7.325   | 34,945   | 2.10  |
| 9.2  | 21.7   | 9,615   | 38,992   | - 2.00  |
| 6.0  | 19.2   | 13,946  | 48,922   | 2.20  |
| 4.9  | 19.1   | 18,837  | 60,803   | 2.60  |
| 5.1  | 21.6   | 23,505  | 66,930   | 2.40  |
| 5.7  | 26.1   | 26,490  | 75,851   | 2.20  |
| 8.4  | 31.1   | 26,730  | 83,314   | 2.10  |
| 11.6   | 38.1   | 26,476  | 87,121   | 2.10  |
| 14.4   | 42.5   | 26,079  | 85,520   | 2.50  |
| 17.1   | 43.0   | 25,415  | 85,750   | 2.70  |
| 20.8   | 52.2   | 25,398  | 92,272   | 2.70  |
| 21.5   | 57.7   | 26,315  | 98,234   | 3.10  |
| 25.8   | 64.3   | 27,494  | 101,500  | 3.50  |
| 28.9   | 68.3   | 28,091  | 103,300  | 3.69  |
| 25.9   | 65.2   | 26,900  | 97,400   | 3.54  |
| 27.4   | 65.5   | 27,369  | 97,200   | 3.73  |
| 28.0   | 66.5   | 27,500  | 98,100   | 3.74  |
| 28.9   | 68.3   | 28,091  | 103,300  | 3.76  |
| 27.2   | 67.1   | 26,900  | 96,700   | 3.72  |
| 27.8   | 66.9   | 27,100  | 98,300   | 3.60  |
| 28.0   | 67.2   | 27,500  | 98,800   | 3.59  |

| 38       | 39                        |     |
|----------|---------------------------|-----|
| BUSINESS | LIABILITIES<br>OF FAILURE |     |
| Number   | Million &                 |     |
| 18,280   | 357.9                     | 191 |
| 6,451    | 113.3                     | 191 |
| 8,881    | 295.1                     | 192 |
| 19,652   | 627.4                     | 192 |
| 22,909   | 483.3                     | 192 |
| 26,355   | 668.3                     | 193 |
| 28,285   | 736.3                     | 193 |
| 31,822   | 928.3                     | 193 |
| 14,768   | 182.5                     | 193 |
| 13,619   | 166.7                     | 194 |
| 11,848   | 136.1                     | 194 |
| 9,405    | 100.8                     | 194 |
| 3,221    | 45.3                      | 194 |
| 1,222    | 31.7                      | 194 |
| 810      | 30.2                      | 194 |
| 1,130    | 67.3                      | 194 |
| 3,476    | 204.6                     | 194 |
| 3,252    | 234.6                     | 194 |
| 9,246    | 308.1                     | 194 |
| 9,162    | 248.3                     | 195 |
| 8,058    | 259.4                     | 195 |
| 7,611    | 283.3                     | 195 |
| 8,862    | 394.2                     | 195 |
| 2,077    | 81.7                      | 1)  |
| 2,207    | 92.7                      | II  |
| 2,110    | 102.2                     | III |
| 2,468    | 117.6                     | IV  |
| 2,895    | 134.6                     | 1)  |
| 2,834    | 127.9                     | II  |
| 2,587    | 101.2                     | III |

275.0



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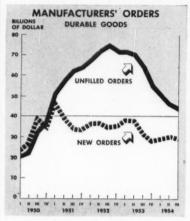
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the proportion in the latter category may be larger than in other post-war years.

It is interesting that the over-all level of prices in the first nine months of 1954 slightly exceeded that in 1953, although the heightened competition might have been expected to exert a perceptible downward push.

The pressure of high fixed costs and higher average wage rates than a year ago were the principal deterrents to price softening. Continued Government support of some of



SOURCE: U.S. DEPARTMENT OF COMMERCE

While the third quarter 1954 decline in manufacturers' unfilled orders for durable goods was less sharp than in previous quarters, it appeared that the relationship of new orders to backlogs was approaching the pre-Korean levels.

the basic commodity prices was a further mainstay, although farm prices generally fell somewhat, averaging 3 per cent below the 1953 level and 16 per cent below their peak in 1951.

The prices for commodities other than farm products and foods averaged about 1 per cent above yearago levels in the first nine months of 1954 and were but 2 per cent below their all-time high in 1951.

### Inventories Down

When August business inventories dropped below a year ago for the first time in 1954, many business observers ventured to suppose that the downward readjustment in stocks which started about a year previously might be close to an end. Retailers had 1.5 months stocks on hand in relation to current sales volume in August, compared with 1.6 months a year ago and 1.4 months in the corresponding period of 1952. Inventories of

durable goods at retail were lower than in July, although there was a less than seasonal drop in automobile dealers' stocks,

While inventories of manufacturers of durable goods were about 10 per cent below a year ago, the decline was less marked in nondurables, amounting to 2 per cent.

### Orders and Production

Manufacturers' shipments surpassed new order volume in each of the first eight months of 1954, resulting in consistent reductions in backlogs. Unfilled orders in August, valued at \$47.3 billion, were 19 per cent lower than at the end of 1953 and 33 per cent below a year ago.

The physical volume of industrial output varied less than 1 per cent from month to month in the first three quarters of 1954. At 124 per cent of the average level in the years 1947–1949, the Federal Reserve Board's seasonally adjusted index of over-all industrial production was 8 per cent below the corresponding 1953 level, but it was 1 per cent above that in 1952 and higher than in any of the preceding post-war years.

The general reductions in inventories were a particular deterrent to production in the durable goods industries. The physical output of durable goods averaged 12 per cent below a year ago in the first nine months of 1954, compared with a drop of 4 per cent in nondurables, and a gain of 1 per cent in minerals production.

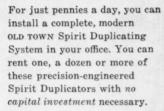
### The Building Boom

Reaching new high levels month after month, volume in the construction industry was by far the most encouraging of business indicators. Contracts for future construction awarded in September 1954 were the highest for any September in history, according to reports from the F. W. Dodge Corporation. Awards for future home construction in September were 53 per cent above the year-ago level; September 1953 was considered an "average" month for residential contract awards by the Dodge Corporation analysts. Total awards in the first nine months of 1954 amounted to \$14.5 billion, an alltime high, 13 per cent above the corresponding 1953 level.

Actual cash outlays for new con-

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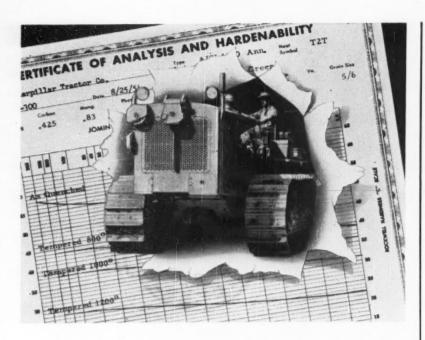
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Address....



# Caterpillar quality control inspires Ryerson certification

It was 1935. Caterpillar — pioneering in quality control — was concerned about the quality of alloy steels from warehouse stock. We at Ryerson wanted to help and sent our metallurgists to see what could be done.

Caterpillar pointed out that in heat treatment there can be as much difference in behavior between two mill heats of the same type composition as between two heats of different type composition. To emphasize this, they cited a statement in the AISI Manual that it would be false and misleading to assume all steels of a given composition are the same.

Accepting the challenge, Ryerson began to build a quality control program which included: (1) Careful selection of heats; (2) spark testing and (3) identification and segregation of bars from each heat; (4) color marking of each bar by AISI number; (5) hardenability testing of each heat and (6) interpretation of test results; (7) final order inspection and (8) the supplying of a Certificate to confirm quality and guide heat treatment.

After two years of preparation—we announced the Ryerson Certified Alloy Steel Plan in 1937. So now—not only Caterpillar but all other alloy steel users can buy high, uniform quality alloys from Ryerson stocks with complete confidence.

We are particularly happy to tell this story of progress in quality control on this, the 50th anniversary of the Caterpillar Tractor Co. And we are proud to be one of four companies which have been serving Caterpillar since its founding half a century ago.

struction in the first nine months of 1954, at \$27.4 billion, were 10 per cent higher than in 1953, increasing the probability that 1954 might prove the most prosperous of years for construction.

Business expenditures for new plant and equipment were scheduled at \$26.7 billion for 1954, 6 per cent below the 1953 all-time peak (Compass Point 19).

The outlook for construction in future years seems likely to remain rather bright. Within the next few months, Government plans for a ten-year, \$100 billion highway modernization program are scheduled for completion.

### Government Outlays

Military spending for the fiscal year 1955, which began July 1, 1954, is scheduled at \$41.9 billion, down 9 per cent from that in the preceding fiscal year. This will be 6 per cent below the outlays in fiscal 1953, but more than three times as large as the pre-Korean total in fiscal 1950.

A planned reduction by some 300,000 in the size of the armed forces to about 3 million men by June 30, 1955 is a major reason for the lower spending level. The Air Force, however, is scheduled to expand somewhat and such other kinds of military spending as atomic energy development, stockpiling, and foreign aid programs will remain very large.

It is expected that the procurement of military hard goods will require the expenditure of \$15 to \$20 billion a year for some years.

While government spending may decline both absolutely and as a proportion of the gross output of goods and services, the outlays will remain very important.

Federal government purchases of goods and services dropped to 15 per cent of the gross national product in 1954 from 16 per cent in 1953 and 1952; an increase in spending by state and local governments maintained total public outlays at the 23 per cent level which prevailed in 1953. Total government purchases constituted 22 per cent of the gross national product in 1952, 19 per cent in 1951, and 15 per cent in 1950.

The physical volume of the output of goods and services in the first nine months of 1954 was near

an all-time high, exceeded only in the peak year 1953 (chart on this page). But output per capita in 1954 was 3 per cent below that in 1953 and fractionally below that in 1952, although it was 15 per cent higher than in 1949 and 55 per cent above the 1939 level.

### The Near Future

An expansion in retail sales was anticipated for the closing months of 1954 by many of the merchandising experts. Some of the larger buying offices planned for gains of 3 to 5 per cent over a year ago in the 1954 Christmas trade. Early forecasts for 1955, gleaned from scattered reports, pointed to a slightly higher level of general business activity than in 1954.

Although some of the steel industry observers thought that steel output might increase next year, it was the consensus that production probably would not exceed 75 per cent of capacity. This compares with the average rate of 68 per cent of capacity in the first nine months of 1954.



SOURCE: U. S. DEPARTMENT OF COMMERCE

Close to the all-time peak, and almost twice as large as in pre-war 1939, the physical output of goods and services in the first three quarters of 1954 bespoke a continued high standard of living for the expanding population.

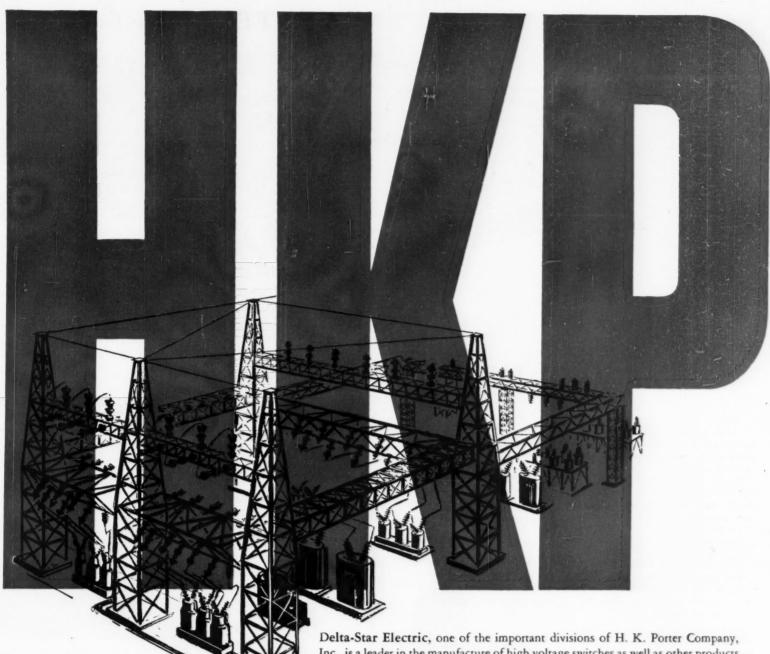
That farm income in 1955 might again be reduced was expected because of the acreage restrictions on some of the basic crops. A drop of 3 to 5 per cent in farm cash receipts was thought probable; receipts in 1954 are expected to reach \$29.8 billion, 4 per cent below the 1953 level, 9 per cent below the all-time peak in 1951 (Compass Point 21).



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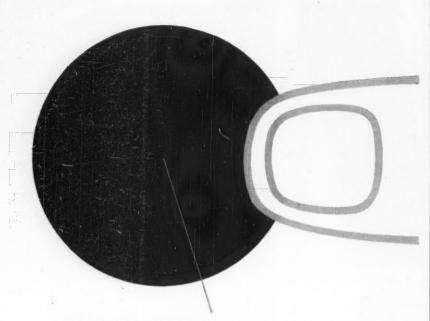


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# LETTERS to the Editor

**PUZZLED** 

Cincinnati, Ohio

Dear Sir:

The articles on office management which appeared in the September issue of Dun's Review and Modern Industry were interesting and informative.

However, there is one question which bothers me every time I read articles on office management. Who does the author have in mind when he speaks of the "Office Manager" and what is the content of his job?

J. E. Slattery Training Manager The Andrew Jergens Co.

The term refers to the man held responsible for attaining increased office efficiency.—Ed.

**PLEASED** 

Cleveland, Ohio

Dear Sir:

Your articles on "What's Wrong With Office Management?" are as superb as they were long overdue. There have been voices crying in

the wilderness on this subject but it remained for yours to lend credence and prestige to something which needs saying over and over again.

On Thursday, September 16, I delivered a talk, and I'm glad I wrote it before reading your articles or I might have been accused of plagiarism.

May we reprint your articles for distribution to the top executives of about 800 companies?

Again, thanks and congratulations for a job well done.

Frank M. Knox
President
Frank M. Knox Co. Inc.

CONGRATULATIONS

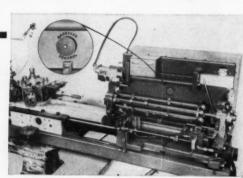
New York, N.Y.

Dear Sir:

You have been publishing a series of articles on "The Practise of Management," by Peter F. Drucker, which is, I think the best exposition of a management philosophy I have yet to see.

# TURRET BACKFEED on LYNN





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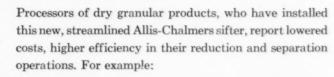
Other Lynn Products include: Conversion Turrets, Self Indexing Tool Posts, Slide Tools.

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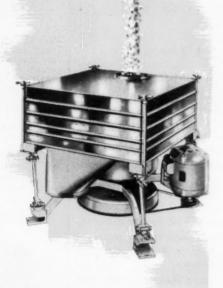
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- A starch manufacturer realized a 75% saving in floor space and a considerable reduction in power requirements.

The compact, high capacity *Circle* sifter provides a screening area equal to that of a single deck screen requiring four times the floor space. All-metal construction eliminates warping, splinters and hard-to-clean corners. Stacked deck design facilitates fast dismantling for cleaning and product changeover. Installation requires no structural changes. Gyratory motion is vibrationless.

Your nearest A-C representative will gladly furnish further information. Or write Allis-Chalmers, Milwaukee 1, Wisconsin.



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Department of Agriculture
The Meat Inspection Branch of the
U.S. Department of Agriculture maintains an active Filmsort file of over
250,000 meat labels used throughout
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of labels are mounted in Filmsort Aperture cards, coded and punched for electric accounting machine sorting. For reference, the Department of Agriculture uses portable desk-top Filmsort Inspector viewers.



Jones and Lamson . . . Jones & Lamson Machine Company, large Eastern manufacturers of machine tools, are using over 120,000 Filmsort Aperture cards for engineering drawings. Microfilmed drawings are mounted

in 3½ x 5" file cards with pertinent information recorded on the face of the card. The Filmsort Surveyor with its 24 x 36" screen and automatic variable magnification is ideal for reference to engineering drawings.



Inter County Title Company One of the largest title companies in the United States, Inter County Title Guaranty and Mortgage Company, is now using close to 500,000 Filmsort Jacket cards for housing microfilmed bases, the documents necessary to the issuance of a title insurance policy. Inter County offices use the desk model Filmsort Inspector reader, designed for use in ordinary office light, for reference to their microfilm files.

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Progressive management everywhere is turning to Filmsort as a system of records handling. The combination of microfilm with established card filing methods offers adaptability, economy and increased efficiency. Filmsort tailors a system to fit the individual need. Let us tell you how the Filmsort system of unitized microfilm can work for *you*.

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PEARL RIVER

Filmsort NEW YORK

I was planning to write to ask you if reprints would be available, but I see in your September issue that Harper's will publish, so I take this opportunity to say thanks for bringing this fine work into print. And may I offer especial congratulations to Mr. Drucker?

Norton Smithe
Factory Manager
F. L. Smithe Machine Co. Inc.

FILMS FOR MANAGEMENT

St. Louis, Mo.

Dear Sir:

We are contemplating using some 16-mm. sound films on the technique of selling. These films are to be shown at a meeting of our salesmen in the very near future.

Your department "Films for Management" has listed, from time to time, various films in this category. We would appreciate it if you could send us a list of films covering this subject which might be available for our presentation.

E. K. Handlan

The Emerson Electric Mfg. Co. In addition to films on selling, Dun's Review and Modern Industry has available lists of films on human relations, employee training, economic education, manufacturing techniques, management methods, and many other subjects.—Ed.

New York, N. Y.

Dear Sir:

This is just a note to tell you what a fine job we think you did on "In The Beginning" in the September issue . . . (page 53)

Your frank approach to the reasons we made the film does a lot more good, we think, than simply chalking it up to public service.

Arthur H. Lockard Socony-Vacuum Oil Company

New York, N. Y.

Dear Sir:

As a result of your well-put-together and informative piece on "All I Need Is A Conference" in the (September) issue . . . the inquiries began floating in here like the proverbial herring.

> John von Arnold Henry Strauss & Co., Inc.

Letter may be addressed to Letters to the Editor, Dun's Review and Modern Industry, 99 Church Street, New York 8, N.Y.



The introduction of Lubriplate Lubricants established a new high standard for industrial lubrication. Now, a recently patented improvement in the production of Lubriplate results in even greater lubrication efficiency. Under today's operating costs, reduction of down time, less parts wear and replacements, as well as lower power consumption, far outweigh any differential in the initial cost of Lubriplate Lubricants.

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For nearest LUBRIPLATE distributor see Classified Telephone Directory. Write for your free copy of the new and enlarged LUBRIPLATE DATA BOOK—a most valuable treatise on modern lubrication!

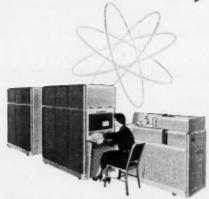
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Croesus' cavalry stampeding at the sight of Persian camels

## Today ... Facts Are What Count



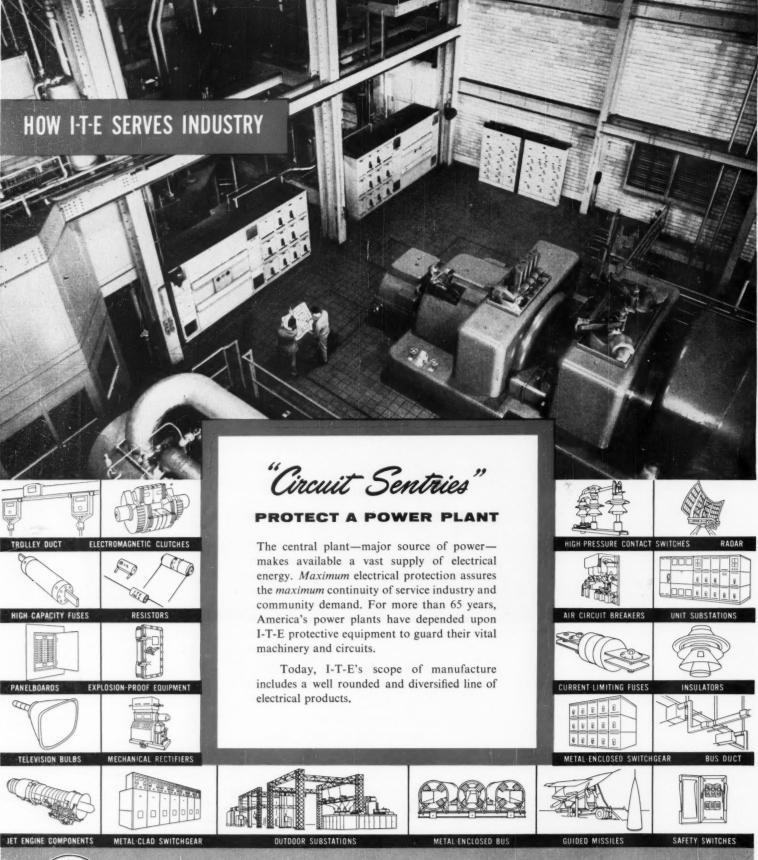
The recent great strides in military science, pure science, commerce, and industry have resulted from modern man's ability to determine the facts and act accordingly.

Tremendous advances have been made in the past few years in fact-finding machines. Through electronics, great masses of data that would have taken a lifetime to process can now be handled in a few days. Ordinary volumes of work can be done in minutes.



By making "mathematical models" of specific processes, products, or situations, man today can predetermine probable results, minimize risks and costs.

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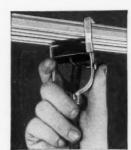


I-T-E CIRCUIT BREAKER COMPANY Philadelphia and Greensburg, Pa.

BULLDOG ELECTRIC PRODUCTS COMPANY . THE CHASE-SHAWMUT CO. . EASTERN POWER DEVICES, LTD. . VICTOR INSULATORS, INC.



### Connect lights with but a simple twist



Imagine the convenience and savings. With BullDog Universal Trol-E-Duct® in your plant you can move lighting fixtures in minutes, even shift around your entire lighting arrangement . . . without rewiring, without downtime, without spending an extra nickel for electrical materials.

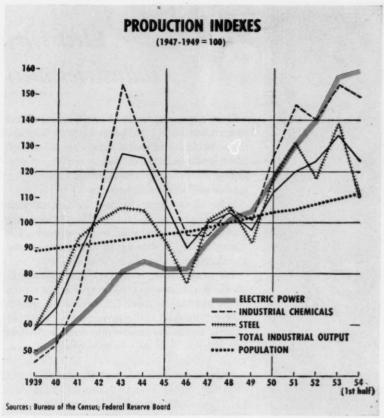
That's because Trol-E-Duct provides an outlet every inch along its length. To connect a light, all you do is insert a twistout plug or mobile trolley anywhere into the bottom of the duct. To add extra lights, just attach more fixtures and twist in connections while the current is on. There's no downtime. No conduit or cable to install or splices to be made. No special supports to change or buy, either. BullDog Universal Trol-E-Duct both

feeds and supports lighting fixtures. Ideal for light duty or portable hand tools, too.

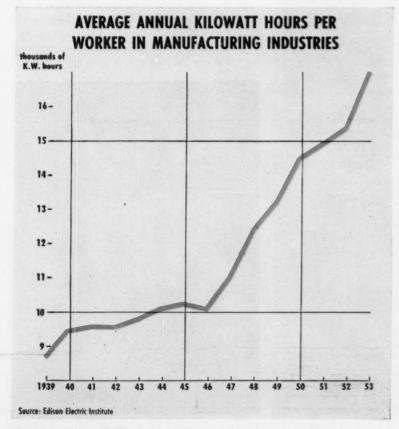
Investigate Universal Trol-E-Duct for your company. It is far easier and faster to install than fixed wire and conduit systems. It pays for itself many times over in convenience and in *cash saving* it creates by eliminating downtime and materials waste.

See your electrical contractor for full details, or write to BullDog Electric Products Company, Detroit 32, Michigan. Ask for Bulletin UT-650. Export Division: 13 East 40th Street, New York 16, New York. In Canada: BullDog Electric Products Co. (Canada), Limited, 80 Clayson Road, Toronto 15, Ontario.





Steady climber, electrical production continues to rise even when other industries falter—proof of electricity's key importance. Industry's share of electrical production is growing, too, as the chart below indicates.



Two-hundred-and-fifty strong, the average production worker approaches his job. That's how much extra energy electricity places at his disposal. By himself, he can exert but 67 watts of energy in a full working year.

# Your stake in the

# ELECTRICAL FUTURE

ANNESTA R. GARDNER

It can bring your company new markets,

higher productivity, greater profits.

Here is how—and what you can do right now.

WHETHER it comes from burning coal or oil, falling water, exploding atoms, or solar radiation, electricity will play an ever-expanding industrial role in the years ahead. It will help to produce better products at lower cost, create new products, and open brand-new markets for producers of everything from fibers to fork trucks.

Electricity can be industry's most versatile servant. It can be used to heat and cool, harden and soften, move products and packages and clamp them in place. It will remove undesirable elements from processed materials and make it easier to add desirable ones. It can speed communications, promote safety, and preserve and protect products.

In the home, there is almost no job that electricity can not do to-day. In addition to such familiar electrical equipment as radio and television, toasters, irons, percolators, ranges, freezers, broilers, washers, and driers, there are new electrically operated devices like the heat pump which can provide year-round heating and cooling. There is even a plug-in electric lawnmower for the front yard.

Small wonder, then, that electrical production and consumption are growing like cornstalks in July.

But what does this remarkable expansion mean to the individual manufacturer? How can he make better use of electricity in his plant? How can he use it in his product? Where can he find new marketing opportunities?

Charts, photographs, and text on this and the following seven pages help to answer these questions.

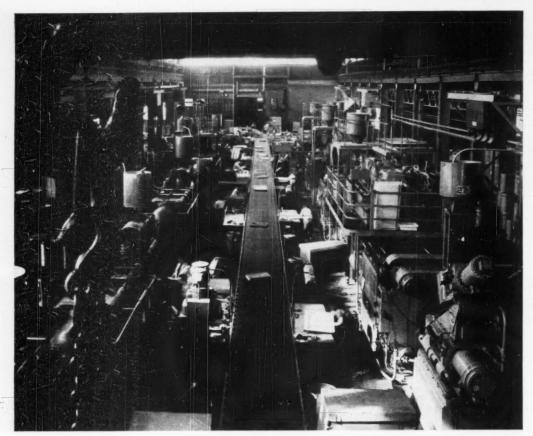
Here, new products and new production methods are emphasized. It should be noted, though, that few companies are taking full advantage of the electrical equipment that has long been available—either on their pro-

duction lines, or as an avenue for sales.

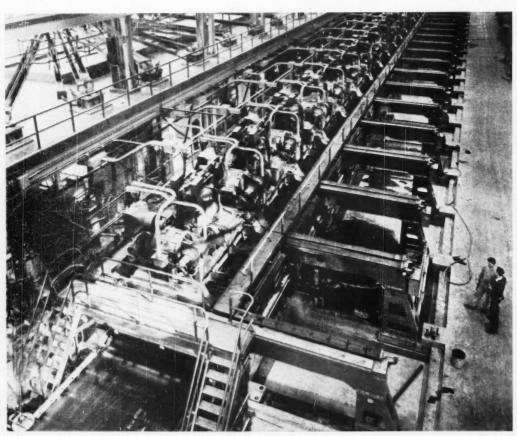
Automation, for instance, is not really new. It is just a new name for mechanization of handling in and between processes—mechanization that can be, and often is, accomplished by combining standard electrical switches and relays with regular materials-handling equipment.

As to marketing opportunities, manufacturers of electrical equipment need everything from ventilators to vending machines. They use paper and textiles, paints and enamels, and all sorts of chemicals and plastics. And, because these companies are growing as electrical production and consumption grow, they constitute an expanding market. This year, for instance, the electrical machinery and equipment industry is spending almost half-a-billion dollars on new plant and equipment, nearly twice as much as it spent even in 1948, and ten times as much as it spent in 1939.

Have your sales to the electrical industry, and your use of its equipment expanded by similar amounts? Check the following pages to see how you can reach both goals.



Big plastics moldings are turned out in record-breaking numbers with minimum physical effort in mechanized General American Transportation plant. Presses are fed by overhead crane, molded parts removed by belt conveyor. Monorails serve finishing and assembly areas. All are electrically operated.



Motors by the dozen make plate glass production almost fully automatic in Libbey-Owens-Ford Rossford plant. Both sides of the plate are ground at the same time as it moves through new twingrinder continuously and automatically. Raw materials handling and final polishing are also mechanized.

# Electricity industries meet

Electricity brings mass production to molded plastics, lets an old, old plant keep up with the times, helps a tire maker compensate for high labor costs, aids textile, steel, and paper producers in meeting new demands for higher quality and closer tolerances.

How? By opening the door for fast, efficient, automatic production and handling equipment; providing new ways to test, weigh, measure, and sort materials; and bringing new ways to safeguard products and plant personnel.

To the industrial producer, electrical methods offer many advantages. Electricity is fast-acting, clean, and easy to control. Electrical equipment is often safer and easier to maintain than other types of machinery designed to do a similar job, and it lends itself to remote control and automatic cycling.

No wonder, then, that producers of almost everything from food to automobiles are doubling and tripling their use of electricity.

Just a decade ago, for instance, most auto plants were laid out for about fifteen watts of electric power a square foot. Now, the Electrical League of Cleveland reports, new, automated production units like the Ford engine plant (see page 38) are blueprinted for more than four times as much—with some going as high as 65 watts a square foot.

In the food industry, new and growing uses for electricity include precooking (of sausages,



One man handles seven tons of carbon black an hour by remote control at Dayton Rubber Company. Zippered rubber belt carries material from

and

# helps these new demands

for example), tramp iron removal, package inspection, automatic weighing and batching of cake mixes, "cold sterilization" (use of electron beams to sterilize heat-sensitive foods), and frozen foods, not to mention such general applications as lighting, air conditioning and humidity control, mechanized conveying, and automatic pallet loading.

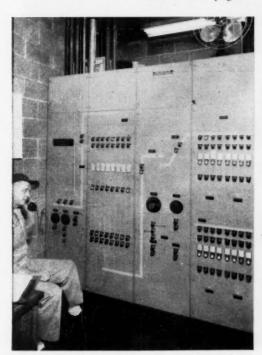
This does not mean, of course, that electricity is the only way to boost productivity or cut costs. It has plenty of competition:

Permanent magnets can, and often do, replace electromagnets for lifting, positioning, and tramp iron removal. Radiant gas burners offer fast, clean, economical heating. Chemical (non-electrolytic) methods may be used for metal plating and polishing.

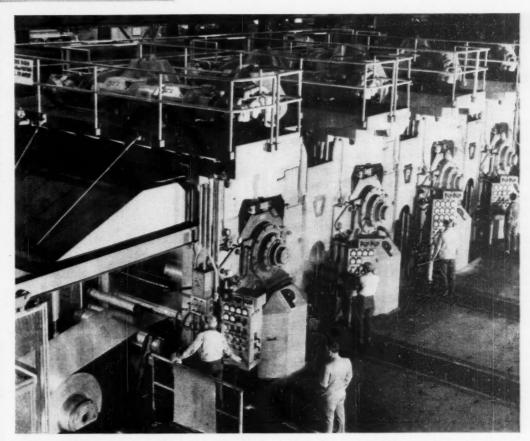
It would be foolish and shortsighted to choose electrical equipment where other means can serve better—or where the job is as rapidly, economically, and safely done by hand.

But, the need for increased productivity, the growing trends toward higher processing temperatures and pressures, and use of such dangerous materials as radioactive isotopes make mechanization, automatic cycling, and remote control essential—and electricity can play a major role in achieving those goals. Pictures and text on the following pages show specific examples of methods and equipment you can use.

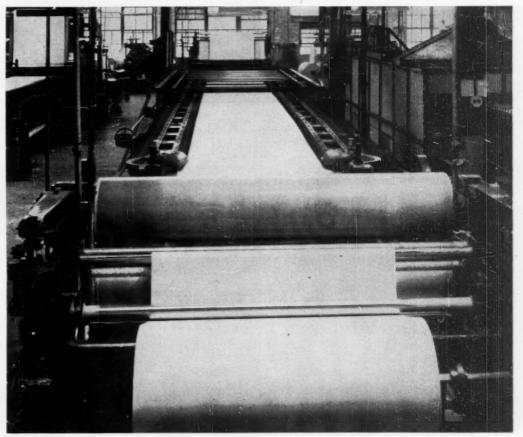
Continued on page 34



railroad cars to storage tank from which it is fed to plant. Tire-making process itself is operated almost entirely by push-buttons in this plant.



Nearly 20,000 horsepower goes to work at a touch of the hand in new Pittsburgh Steel cold strip mill. Magnetic amplifiers control stand and reel drives. X-ray thickness gage with continuously recording indicator is mounted at mill's delivery end. Top operating speed is over 3,000 feet a minute.



Textile finishing is speeded by new electrical equipment. Chromalox far-infra-red radiant heaters mounted above tenter frame cure and dry impregnated cloth at the rate of 60 yards a minute. Modern textile plants are using more and more electrical equipment to boost productivity, cut costs.

# How one plant meets competition— electrically

Like many another plant, Carborundum's Refractories Division at Perth Amboy, N. J., outgrew its breeches, electrically speaking.

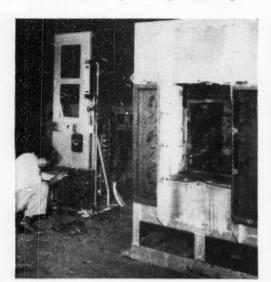
During and after World War II, its maximum power demand had more than doubled. The old electrical distribution system was barely able to carry the load, much less accommodate the new electrical equipment that was becoming available. Electrical outages wasted valuable production time. Unsafe conditions prevailed. Yet no one incident was serious enough to demand immediate attention, and the plant kept limping along, doing the best it could.

Then came the era of competition and the real need to slash costs and improve product quality. Carborundum's management, recognizing the fact that future savings, and future progress, would call for ever-increasing use of electricity, decided to go all-out for a new and really efficient electrical system.

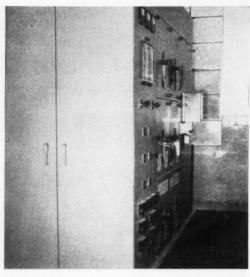
Result: the modern set-up pictured here.

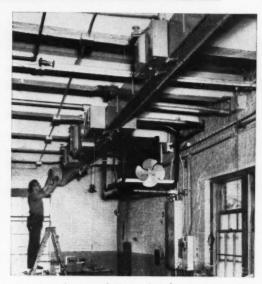
To-day, the Perth Amboy plant is ready and able to accommodate the newest and best production equipment in its field. It has practically eliminated downtime caused by electrical failures. And it is saving money on maintenance and on the cost of electricity itself.

Carborundum's electrical modernization was actually a three-pronged effort: the new distribution system; new test equipment that makes it possible to check circuit breakers, heater elements, and other components without removing them from working positions; and a new record-keeping set-up that puts maintenance on a planned, time-, cost-, and trouble-saving basis. It's one many other plants might well adopt.



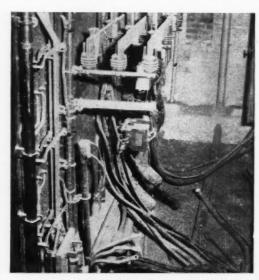
New automatic kilns can be installed now that new distribution system is in operation. This one uses Globar high-temperature elements.



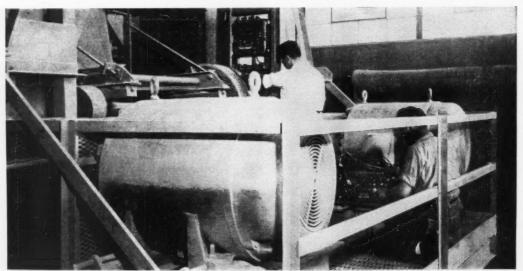


New distribution system at Carborundum's Refractories plant features fully enclosed switchgear, bus conductors; is safe, easy to service. Feed-in duct carries 2,000-ampere current; distribution ducts 800 and 1,000. Instruments meter current in each conductor, record power factor for entire system.





Old distribution system was safety engineer's nightmare. Exposed buses were dangerous and impossible to keep clean. Breakdowns were frequent, and current available was not sufficient to accommodate new, efficient, electrically heated high-temperature kilns and much-needed grinding mills.



Preventive maintenance is important factor in efficient operation of refractories plant. Carborundum uses Multi-Amp testers to check overload relays and other safety devices regularly, head off trouble before it starts. These 75-horsepower high-torque motors are used to drive nine-foot pan mill.

# Is your plant ready for the electrical age?

# 99 Ways to use electricity in your plant

Are you taking full advantage of to-day's electrical production methods? Check this list to see if you can cut costs and improve product quality by using electricity for:

### PROCESS CONTROL

New weighing, metering, counting, sorting, and recording equipment, using many electrical and electronic devices can put processing on a safer, more-automatic basis.

### MACHINING

Electrospark, electroarc, and ultrasonic techniques put electricity to work in new ways to slice through the hardest metals and ceramics.

### HEAT TREATING AND CURING

Electric ovens and furnaces, induction and dielectric heaters, infra-red lamps, radiant heating panels, and flexible heating elements are ready for annealing and hardening metals, curing plastics and rubber, drying paints and adhesives.

### FINISHING

Electrostatic, paint spraying, electropolishing, electrolytic grinding, high-vacuum coating are but a few of the new developments here.

### MATERIALS HANDLING

Almost every type of handling equipment can be operated electrically to eliminate hard labor and speed lifting, positioning, and transportation.

### ☐ INSPECTION AND TESTING

Electrical and electronic gages, ultrasonic flaw detectors, X-rays and fluoroscopes, make it easier to check products and packages.

### COMMUNICATIONS

Efficient production demands rapid, accurate communication. There are new paging systems, facsimile printers, and industrial television, as well as in-plant radio and telephone.

### OTHER USES

Electronic calculators and simulators simplify design and engineering. Ultraviolet light can promote chemical reactions. Electrostatic precipitators aid pollution control and recovery of airborne wastes. Electrically operated hand tools are useful almost everywhere. Indeed, from product planning to packing and shipping, the possibilities of electricity are almost unlimited.

IF YOUR plant has passed its fifteenth birthday, its electrical system may already be too old for comfort. It's not only venerable set-ups like the one pictured on the opposite page that need replacement to-day. Industry experts say few plants built even as recently as 1940 have electrical systems capable of supporting the amount of electrical equipment they now need—much less accommodate the load imposed by such new techniques as automation (see February, page 62) and ultrasonics.

In the past fifteen years, electrical equipment of all kinds has been vastly improved. Switchgear, wire and cable, heating and cooling equipment, motors and lamps, all offer new dividends in efficiency, safety, and flexibility of use.

For in-plant distribution of electric power, there are new load-center systems with self-contained, "packaged" substations that are safer, easier to install and maintain than older systems. They're more efficient, too, because they carry high-voltage current close to the point of use, eliminating long, low-voltage secondary leads and the losses they entailed.

To supply increasing demand for direct current (for welding, battery-charging, and electrochemical processing), there are new mechanical and metallic rectifiers as well as new and better mercury arc units and motor generator sets.

Better control mechanisms—adjustable-speed drives, magnetic amplifiers, electromechanical devices—permit more-accurate regulation of motor performance and help to increase the precision of machine operations.

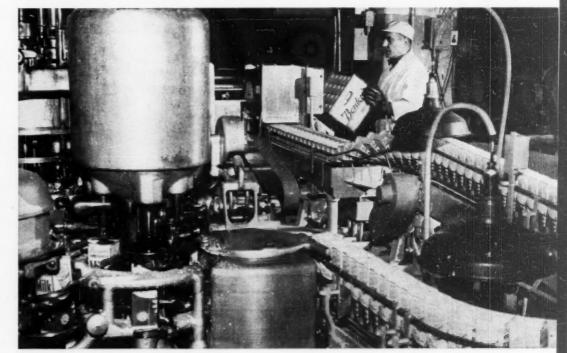
Motors themselves feature new and better insulating materials that permit higher operating temperatures and make it possible to pack more power in less space. And new bracket and housing designs make it possible to mount motors in almost any desired location without interfering with performance or risking explosions and serious motor damage.

Improvements in other types of electrical equipment are equally valuable. Electrical heating, cooling, and lighting, for instance, have made tremendous strides in recent years.

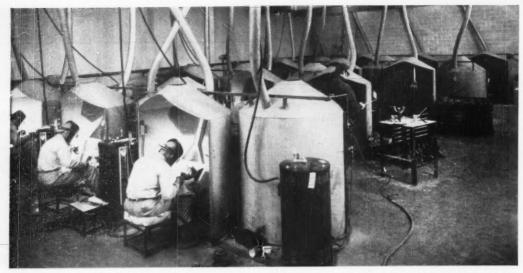
Infra-red radiation is now used to dry paints, inks, and enamel frits, cure textile finishes, preheat metals for welding, dehydrate foods, and for hundreds of other jobs.

Induction heating is taking its place as a major metal-treating technique—for annealing, brazing, hardening, preheating of forging billets, and the like.

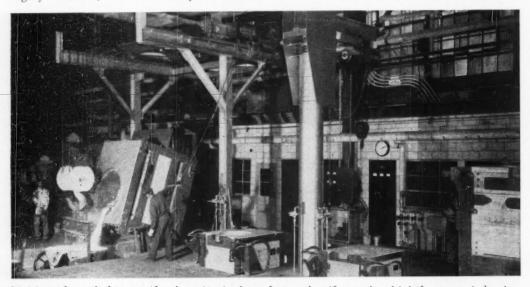
Dielectric heaters soften plastics for molding, Continued on page 36



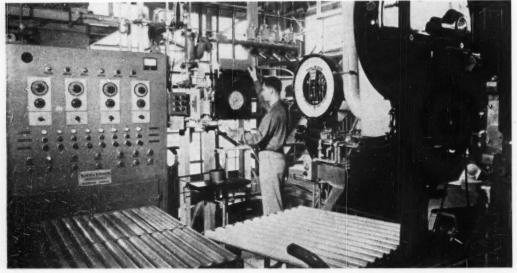
Packaging is only one of many operations that can now be made almost completely automatic with electrically operated equipment. In this Borden plant, fiber milk containers are filled at the rate of 110 a minute, then moved to Standard-Knapp packer that automatically groups them for easing.



Arc welding, like many electrical techniques, supplements rather than eliminates older methods. Welding shop at new Chicago Pneumatic plant is equipped for both arc and torch. Plant itself is highly electrified, has load-center system with four substations. Walter Kidde Constructors built it.



Melting of metals for centrifugal casting is clean, fast, and uniform when high-frequency induction furnaces are used. Sandusky Foundry & Machine Company reports these new units make it possible to handle a wider range of ferrous and non-ferrous metals, produce castings of uniformly high quality.



Batching becomes nearly automatic with new Richardson Scale Company proportioning system at Harris Products rubber goods plant. Carbon blacks for each batch are selected by remote control and weighed cumulatively on a single scale. Conveyor in foreground handles crude rubber slab stock.

Continued

cure synthetic enamels, and help in processing chemicals. And they're paving the way for such new food products as precooked meats.

Electrical resistance heaters in wire, strip, ring, cartridge, and tubular form can be built into dies and processing rolls, wrapped around kettles, installed in ducts, or immersed in liquids.

Electrical refrigeration has come a long way, too. Low-temperature processing improves the qualities of synthetic rubber and makes less hazardous the handling of explosive materials. Electricity can be used to produce sub-zero temperatures that facilitate assembly of tight-fitting parts, make aluminum easier to form, permit use of mercury patterns for precision casting and speed drying of heat-sensitive materials.

For space heating and cooling, there are all sorts of new electrical developments ranging from heat pumps to electrically conductive rubber sheeting and transparent glass radiant heating panels. Unit heaters are finding application as a primary heat source even in areas where power costs are not extremely low, and heating demands are fairly high.

Two years ago, for example, Melin Tool Company became the first in Ohio to install an allelectric heating system, replacing its old central boiler plant with small, overhead-mounted unith heaters. According to the Electrical League of Cleveland, the new system saves several hundred dollars in annual costs and provides better heat distribution and closer control of temperature. The plant is also a lot cleaner, and 8,700 cubic feet of badly needed space has been freed for production and storage.

Progress in plant lighting over the past decade or two has been little short of amazing. Looking at the industrial plants of to-day, it's hard to realize that fluorescent lighting made its commercial debut just sixteen years ago. Few new developments have gained such wide acceptance in such a remarkably short time.

There have been many improvements in mercury lamp and incandescent lighting, as well. But perhaps the biggest change in industrial lighting is in the amount of light that is now provided for ordinary plant operations. Twenty, or even fifteen years ago, it was a rare plant that had as much as 20 foot-candles a square foot. Now, production areas are being designed for 40 or even 50 foot-candles. Industry has learned that good lighting is well worth its cost.

Any company which put off electrical modernization because it didn't seem too urgent, or because new and better equipment seemed just beyond the horizon, had best get started now. The new equipment is here, and competition makes it necessary and worthwhile to take advantage of it.

Check the list on page 35 to see if you're using electricity in all the ways you can. Then, for a look at electrical progress to come, and the marketing opportunities it unfolds, see pages 37 and 38.

and

### ELECTRICAL FUTURE

## Fitting your business to the electrical age

THE impressive amount of electrical equipment already at work in the home, office, and manufacturing plant might make one think that the big marketing opportunities in the electrical field are past. Far from it.

True, refrigerators and electric irons are fairly close to the saturation point. But even this market is wide open when one considers the opportunities for replacement of older models. And the potential for air conditioners, ranges, dishwashers, freezers, and even for steam irons and electric mixers has barely been scratched.

In industry, increasing mechanization will bring greater demand for motors, switches, wiring, relays, and all sorts of automatic gaging and monitoring equipment. It places new emphasis on communications, and brings a need for better record-keeping systems.

Full control of plant air supply, both incoming and outgoing—to safeguard product quality, increase employee comfort, and eliminate air pollution—is only just beginning.

New production techniques like ultrasonics, and the growing importance of infra-red, induction, and dielectric methods, will vastly expand the usefulness of electricity.

And, as the demand for electrical equipment grows, it can mean new marketing opportunities for makers of almost every kind of product.

For instance, Hercules Powder Company, re-

porting on 1953, says: "The year was outstanding for the growth in the output of several items. . . . Production of Parlon (chlorinated rubber) climbed upward throughout 1953 in almost the same ratio as air conditioning. . . . More and more industries, plus, for the first time, private housing below the luxury class, demanded air-conditioning units. . . . This resulted in increased demand for Parlon-based paints [which are] especially effective in combatting corrosion from dripping water and condensation."

That shows how the growth of one industry which uses electricity sparks the growth of another. Actually, it starts a chain reaction which

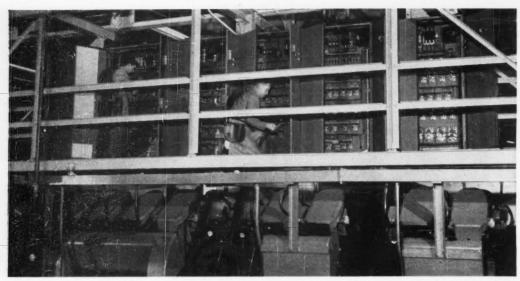
#### How will it grow?

Bright indeed is the future predicted by industry leaders for electricity and its products. But predictions are not promises. Population growth and new-product development, the two factors most frequently cited as the bulwarks of electrical expansion, will not alone

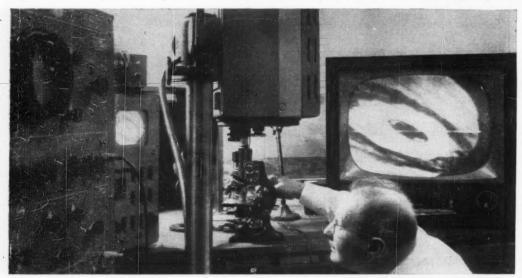
guarantee expanding markets. Electricity has plenty of competition, both direct and indirect. It will take intensive and constant effort by everyone connected with the electrical industry and its products to make these predictions come true.

| THIS SEGMENT OF THE ELECTRICAL INDUSTRY   | WILL EXPAND<br>THIS MUCH IN<br>NEXT DECADE         | FROM A CURRENT<br>LEVEL OF  | TO THIS POINT<br>BY 1964  | PREDICT THESE INDUSTRY LEADERS   |
|---|--|---|---|--|
| Peak load capacity of U.S. inter-<br>connected power systems  | over 90%   | 81.6 mil. kw  | 155 to 185<br>mil. kw   | Walker L. Cisler, President, Detroit Edison Company, reporting for the<br>Edison Electric Institute Electric Power Survey Committee  |
| Total industrial consumption of electrical energy   | 55%  | 257 bil. kwh  | over 400<br>bil. kwh  |  |
| Consumption of electrical energy<br>by these industries:<br>Chemical<br>Steel<br>Aluminum<br>Rubber<br>Textile<br>Paper | 58%<br>over 100%<br>over 50%<br>58%<br>50%<br>100% | 38.6 bil. kwh<br>30 bil. kwh<br>25 bil. kwh<br>5.1 bil. kwh<br>12.7 bil. kwh<br>23 bil. kwh | 61 bil. kwh<br>61 bil. kwh<br>39 bil. kwh<br>8 bil. kwh<br>19 bil. kwh<br>46 bil. kwh | J. H. Jewell and Tomlinson Fort, Vice-Presidents, Westinghouse Electric Corporation, in talks to National Association of Electrical Distributors and Edison Electric Institute |
| raper   | 100%   | 25 bil. Kwii  | 40 DH. KWH  | W. V. O'Brien, Vice-President, General Electric Company, in talk to<br>National Federation of Financial Analysts Societies   |
| Consumption of electricity for industrial lighting  | 60%  | 22 bil. kwh   | 38 bil. kwh   | J. H. Jewell, Vice-President, Westinghouse Electric Corporation in talk  |
| Consumption of electrical energy for air conditioning   | 230%   | 13.8 bil. kwh   | 45.4 bil. kwh   | to NAED  |
| Air conditioning—total retail sales   | 150%   | \$2 billion   | \$5 billion   | Cloud Wampler, President, Carrier Corporation  |
| Annual sales of electronic equipment  | over 60%   | \$8 billion   | over \$13<br>billion  | Don G. Mitchell, Board Chairman, Sylvania Electric Products, Inc.  |
| Number of heat pumps installed for home heating   | 1,500%   | a few<br>thousand   | over ½ million  | W. V. O'Brien, Vice-President, General Electric Company.   |
| Average household investment in electrical appliances   | almost 300%  | \$1,300   | \$5,000   | Philip D. Reed, Board Chairman, General Electric Company, in talk to<br>Boston Advertising Club and Ecison Electric Institute joint meeting                                    |

#### **ELECTRICAL JUTURE**



Automation and the development of multioperation transfer machines vastly increases demand for electrical equipment, both for power and instrumentation. This central power panel, for instance, is just one of many used to control in-line machine tools at Ford's new Cleveland Engine plant.



Industrial television is destined to grow as a research tool as well as a means of in-plant communication and control. Here, Du Mont television camera and receiver join hands with a cathode-ray oscillograph and a standard laboratory microscope in a brand-new technique for studying living cells.



Portable power will open new opportunities for use of electrical equipment in the field. New International Harvester "Electrall" generating system, still experimental, is designed for mounting on truck, as here, or farm tractor to supply power for lighting, portable tools, motor-driven machines.

Continued

extends far beyond electrical products themselves.

For example, the desire to increase air-conditioning efficiency and reduce heat losses is directing new attention at building construction. The Structural Clay Products Institute notes that present trends in building design call for reduced wall thicknesses and increased window area. This is just the opposite of what is required for efficient use of air conditioning. So, looking toward future problems and future markets, the SCPI is sponsoring heat-flow studies, aimed at finding out how best to design brick and clay walls to fit both needs.

Finally, what effect will atomic energy and solar energy have on the electrical future?

To some extent, they will provide competition for present-day electrical equipment. Radioactive isotopes, for instance, are taking some jobs from X-ray machines and electrical thickness gages. But they are also creating a new demand for electrical and electronic equipment in the form of amplifiers, counters, meters, and recorders.

Likewise, ten or 20 years from now, some (but by no means all) industrial plants may be considering nuclear reactors instead of stoker-fired boilers for new power plant construction. They may also be considering solar batteries or solar "hothouses" (see July, page 36).

But, a decade from now, the vast majority of industrial plants will still be depending on power from water and conventional fuels. As a matter of fact, the atomic energy program as a whole is likely to be a net consumer of electrical energy as far ahead as 1975. (It now takes a good 5 per cent of all the electric power that is produced—an amount equal to the total consumption of the textile industry.)

As to solar energy, the lighting industry's Diamond Jubilee Committee predicts that its first use in heating will be as an auxiliary to the heat pump. Its first power applications will likely be to small electrical relays of the type used on rural telephone lines.

Atomic power and solar energy, then, are more likely to increase the demand for electrical equipment than to make any appreciable dent in the market for stokers and coal in the next decade or two. Indeed, the marketing opportunities in the atomic energy program are tremendous. They will be discussed in detail in a forthcoming issue. It is worth noting here, though, that the Atomic Energy Commission and its contractors, and those who use radioactive isotopes in industrial processing, are healthy customers for everything from overhead cranes to underground conduit. One 10,000-kilowatt nuclear reactor will, according to a recent North American Aviation estimate, require some \$2 million worth of pumps and piping, and over \$500,000 in auxiliary equipment like cold traps and drains.

Electricity, no matter how it is produced, will long be a wide-open market for those alert to its opportunities and needs.

and

#### HOW TO MAKE MONEY

### from Small Orders

If your small-order customer has no growth potential here are 35 ways to get the cats and dogs out of your orders and build profits.

#### DONALD R. LONGMAN

Director of Marketing Research, Atlantic Refining Co.

IF YOUR BUSINESS is reasonably typical of manufacturers you will find that 70 to 80 per cent of your total dollar sales are derived from 20 to 25 per cent of your orders. You will find, too, that some 20 to 40 per cent of your orders are so small that they could not possibly yield a profit after due allowance for the actual cost of making the sale and shipping the goods.

Occasional fill-ins and emergency shipments form a fraction of the hopelessly unprofitable orders. Others stem from customers who can afford to buy only in small amounts, who prefer hand-to-mouth buying, who use a small order as a means of getting rid of a salesman, who depend primarily on other sources, and who buy from you only certain specialties or things needed too quickly to be gotten from the regular source. These are a few of the factors behind the bulk of your small orders.

You lose money on small orders simply because many of the costs involved in getting and handling orders are comparatively fixed in character. It may cost as much to make a sales call or to make a truck delivery for a \$10 order as it does for a \$100 order. The gross profit realized on the former is too small to support any consequential selling and servicing expense. Yet these fixed costs in terms of order size are by no means overhead or fixed costs for the company as a whole. Actually, they are variable costs directly associated with selling and servicing customers. They do not react to the size of the order placed by the customer.

A second category of costs is influenced by order size. Orders for many line extensions may call for more work in warehouse order filling or in invoicing than orders for a few lines. Orders for many units may involve greater packing and handling costs or more freight expense. Orders for large dollar amounts may cause higher commission payments or more interest on money

borrowed to carry accounts receivable. These are costs which are variable with order size. Yet they may not be *proportionately* variable. For example, it does not cost twice as much to invoice a two line extension order as a one line extension order, nor twice as much to pack two units for shipment as it does to pack one.

A third category of costs, those wholly related to the number or size of orders, forms an overhead element. These costs are a charge against all sales without reference to the manner or scale in which they are made.

Any experienced accountant who studies your operations can determine the costs of carrying out your selling, billing, delivery, and other activities. If he then classifies these costs into the categories listed above and works with them a little, he can tell you accurately what your fixed costs per order are and approximately what it costs you to handle orders of different sizes.

This is the only way you can find out just what size an order must be (in terms of gross profit, at least) to be profitable. Only when you know this can you look at your tabulation of orders by size and determine just how many of your orders actually result in a loss or how important your small order problem really is. With a little more work he can tell you approximately what your cost percentage is by order size. Use this to determine the total of losses sustained from small orders, the drain upon profits earned on the main part of your business. (You can use it, too, in setting a quantity discount schedule designed to yield a profit on each order size. The discount is likely to be so substantial as to provide a maximum inducement to order in economical amounts; or, conversely, to discourage small orders.)

Detailed data on costs by order size provide the first clue to action. Attention, of course, must be focused on those elements of cost which are variable from the point of view of the company as a whole but fixed with respect to order size. Such costs lie within managerial control. One of the major items may be travelling and salary costs for outside salesmen. These are likely to be influenced over-all by the number of calls salesmen make; but their cost per call is *independent* of the size of the sale made. Calls can easily result in unprofitable orders if they are made too frequently or if the customer's potential use of the product is so limited as to make small orders inevitable. They can result from inefficient selling, or from solicitation of customers interested in only a few minor items the salesman has to offer.

Truck delivery costs may represent a very large fixed cost element in terms of order size. This raises questions concerning the frequency of delivery or delivery method (should small orders be sent by mail, express, or freight, or by some common carrier?).

Some office procedures are standardized for all orders. Such a procedure may be expensive in proportion to the gross profit received from small orders. This suggests the possibility of automatic credit clearance on orders below a minimum level, avoidance of itemized invoices, and the like.

Ways to diminish or avoid the heavy drain on profits small orders customarily cause are indicated on page 40 to suggest the range of possibilities. There is no need to accept small order losses placidly and endlessly. These losses are heavy. They can be measured. Costs by order size can be determined and the breakeven point found. A formidable attack on the factors responsible for losses can be framed as soon as you direct your attention to those particular elements of cost which are rigid in terms of order size, and which are most responsible for the high cost of small orders. An experienced accountant and a profit-minded sales manager can prepare a definite program together.

## 35 WAYS TO CUT COSTS on Small Orders

Here's a checkchart of choices that have worked for other companies. How many can you adopt?

| A. | ACTIONS | DESIGNED | то | REDUCE |
|----|---------|----------|----|--------|
|    | HANDLIN | G Costs  |    |        |

#### I. Curtail broken package problems

1. Reduce the package unit to minimize broken package problems.

2. Employ package units of several different sizes. These in combination may make it possible to fill orders for any quantity at less expense. The simplest parallel is that of our currency with its \$1, \$2, \$5, \$10, and \$20 denominations. With five such package units, orders for unusual quantities may be expected to require the least expense in handling and order-filling.

☐ 3. Develop assortment packages. This may be of particular value for companies distributing such articles as toothbrushes. The several sizes and colors increase the difficulties of order-filling by reducing the number of brushes ordered of each single size or color. The cosmetic and silk-stocking trades have the same problem.

4. Leave some merchandise unpacked and pack to order. This may avoid costs of packing and subsequent repacking.

#### II. Reduce costs of packing and shipping

5. Find cheaper ways of packing and shipping small orders.

day. Convert these orders into fillers during slack periods. This may apply under some circumstances to delivery or repair service as well. One large company employs for small orders an entirely different routine that involves only 25 per cent of the usual clerical labor.

grevices. In areas where sales are small, delivery services. In areas where sales are small, deliveries from the plant may be less economical than shipments in large lots to public warehouses, from which spot deliveries may be made. This may also contribute to an increase in the unit of sale and the sales volume obtained from the area. Companies having a highly seasonal business are often able to lower their delivery costs by hiring independent agencies rather than allowing men and equipment to stand idle in slack periods.

#### B. ACTIONS TO INCREASE ORDER SIZE

#### III. Actions respecting customers

☐ 8. Promote club buying for single delivery. If single delivery and billing are made to one of the members, the heavy costs of order-filling, delivery, and credit for small orders are avoided, and the buyers obtain quantity discounts.

9. Attempt to improve the effectiveness (pulling power) of advertising, or increase the appropriation. It is possible for advertising to be effective enough to bring in orders but not enough to make those orders of profitable size. In such a case, the fault lies either with the quantity or the quality of the advertising.

10. Increase the promotional efforts directed at the customers themselves. One of the major reasons for small and unprofitable orders lies in the fact that dealers or buyers are not wholly "sold" on the product. If the products are of good quality, any effective additional promotional effort directed at the customers may be exceptionally valuable.

11. Show retail or wholesale customers the high cost of frequent orders and the loss they suffer from "outs." There is much to be said for a high rate of stock turnover. On the other hand, high stock turnover does not limit storage costs and inventory losses without increasing other costs and bringing other losses. The increased frequency with which orders must be placed, the higher charges for inward freight and express, the higher costs of receiving and storing in proper places, and the costs of handling "back orders" are similar to the higher costs of filling small orders. Furthermore, the increased frequency with which the distributor must report to his customers that orders cannot be filled immediately from stock leads not only to immediate loss of sales but to loss of good will.

There appear to be many cases where it is in the distributor's own interest to buy larger quantities.

☐ 12. Get the distributor to handle the seller's products exclusively. Offers of merchandising assistance, the opportunity for quantity discounts and improved service, and showing mutual interest in larger unit orders may contribute to

induce dealers to handle the seller's products to the exclusion of competitors'.

☐ 13. Establish a customer-aid department. In many cases these have succeeded in giving needed assistance to dealers who recognize the possibility of increasing their efficiency but do not have sufficient business experience to know how. Any success in tactfully handled customer-aid work may be expected to benefit the seller for a long while and make co-operation easier to obtain

☐ 14. Loosen credit restrictions. Credit losses may increase from a less severe policy; but if the effect of that policy has been to reduce the value of the orders that are filled currently, loosening credit restrictions may create sufficient savings to more than offset such losses.

☐ 15. Guarantee a minimum stock turnover. Where stock turnover is a major factor in the dealer's attitude toward buying, this may be feasible. The salesman makes himself responsible for maintaining an adequate supply for each dealer and, by taking an inventory at each call, is able to determine the volume of sales. Constant adjustment of inventory to sales makes the guarantee of a minimum stock turnover easy to fulfill. At the same time the company obtains valuable sales information plus control over the merchandise carried.

#### IV. Actions for the salesforce

☐ 16. Place salesmen on a commission basis. In some cases the commission itself has varied with the unit of sale, and with favorable results. Any commission or bonus system usually provides salesmen with an incentive to obtain larger orders.

☐ 17. Increase the amount of the line extension. In cases where the small-order costs are high largely because of factors relating to the product rather than because of customer characteristics, it is the line extension for these products that requires emphasis rather than the amount of the order in total. Here, again, special incentives may be provided for salesmen to place a more active emphasis on selling items which may not have been hard-pushed before.

Continued on page 48



ENTRANCE TO BUSINESS BRANCH, NEWARK IN. J. PUBLIC LIBRARY -ANN ZANE PHOTOGRAPH

HE business man of to-day needs a great deal of information to enable bim to conduct his affairs with continuing success. To help him in his task, a number of cities have followed Newark's leadership by establishing business libraries during the last 50 years. Here, beside the scholar and the academician, the business man can find all things he wants to know and some he didn't know existed.

## Business Libraries Light the Way

MARIAN C. MANLEY

Business Librarian, Newark, N. J., Public Library



ANN ZANE PHOTOGRAP

AS one of the marked changes in the business world in the last 50 years been an increasing reliance on the application of published data to the solution of current problems? Has an increase in this period in the number and range

of information sources kept pace with the great expansion in business activity? Both questions bring an unqualified "yes," and the proof is found in the growth in the last 50 years of public library departments especially developed to facilitate the use of such resources by management and labor alike.

The growth of a relationship of mutual understanding between the library and business worlds and the resulting progress in economic welfare is a phenomenon of the last half-century. The stimulus for this growth came from the action of John Cotton Dana, a librarian whose vision is responsible for the establishment in Newark, New Jersey, in 1904, of the first public library department planned to concentrate and make easily available data of value to business.

Public libraries in 1904 were generally considered by the world of business to be cloistered

retreats for the scholarly. That their daily use could not only be a saving in dollars and cents but could also result in greatly expanded markets and in the discovery of additional sources of needed materials was unthinkable. But the passage of 50 years has brought a different point of view. The demonstrated value of the institution first established in a modest way in a secondary city has led not only to the establishment of such libraries in cities throughout the country but to an internal interest in their growth.

Information resources have grown in a corresponding degree. When this first library for business use was established, the acquisition of pertinent materials was difficult. The collections noted in a little volume, "The Business Branch," published in 1909 to describe the use of the Newark institution, bear little relation to the data that are assembled to-day. 40 to 50 business and trade periodicals, a like number of industrial and professional directories, some few Government publications, and the first slight beginnings of the countless "services" existing today, were concentrated there along with city directories. Their acquisition was the result of unceasing exploration by the enterprising librarian, Sarah B. Ball, under whose guidance the department grew. Even the books devoted to business subjects were so limited in number that the first comprehensive list in the field, published

in 1916, could accurately be titled, "1600 Business Books."

The mere fact of emphasizing the possibilities in the use of published information by business through the establishment of this library to facilitate such service brought about its greater use. A strong belief in the power of advertising by Librarian Dana led to his active interest in the Associated Advertising Clubs of the World, forerunner of the American Association of Advertising Agencies. As Chairman of its Exhibit Committee, he fostered displays and posters emphasizing business use of print. One outcome of the Association's 1913 convention was the visit to Newark Business Library of a Minneapolis member, Mac Martin. The enthusiasm he expressed for such library service on his return to Minneapolis resulted in 1916 in the establishment of the Minneapolis Business and Municipal Branch, the second library opened for the purpose.

The example set by Newark bore fruit throughout the country, with such libraries established in Indianapolis and Providence in short succession and with similar departments in Cleveland, Boston, and Chicago following in due course. They are still developing; Miami and Philadelphia are the latest recruits. They will increase in number as business men realize

Continued on page 68



STATUE OF ROGER WILLIAMS, OVERLOOKING PROVIDENCE, R. I.-HOWE PHOTOGRAPH

## Fourteen Important Ratios for 24 Wholesale Lines

A unique and useful set of figures, these fourteen ratios make it possible for business men to compare various financial aspects of their own companies with those of others in the same line. The ratios have been compiled annually since 1931 by Roy A. Foulke, vice-president of Dun & Bradstreet, Inc. Similar ratios for retailers were published in the October number of Dun's Review and Modern Industry; the ratios for manufacturers in 36 industrial lines will appear in December.

| Line of Business<br>Number of<br>Concerns | Current<br>Assets to<br>Current<br>Debt | Net<br>Profits<br>on Net<br>Sales<br>Per Cent | Net<br>Profits<br>on Tangible<br>Net Worth<br>Per Cent | Net Profits<br>on Net<br>Working<br>Capital<br>Per Cent | Net Sales<br>to Tan-<br>gible Net<br>Worth | to Net | Average<br>Collection<br>Period<br>Days | Net<br>Sales to<br>Inven-<br>tory<br>Times | Fixed<br>Assets to<br>Tangible<br>Net Worth<br>Per Cent | Current<br>Debt to<br>Tangible<br>Net Worth<br>Per Cent | Total<br>Debt to<br>Tangible<br>Net Worth<br>Per Cent | Inventory<br>to Net<br>Working<br>Capital<br>Per Cent | Inventory | Funded<br>Debts to<br>Net Work<br>ging Capita<br>Per Cent |
|---|---|---|--|---|--|--------|---|--|---|---|---|---|-----------|---|
|   | F                                       | OR 24 V                                       | WHOLES   | ALE LINE  | S-1953                                     | -MEDIA | NS AND                                  | QUAR                                       | TILES   |   |   |   |           |   |
| Automobile Parts and Accessories          | 5.07                                    | 3.61  | 12.08  | 15.42   | 4.71                                       | 6.35   | 26                                      | 6.7  | 6.3   | 18.3  | 35.2  | 62.3  | 33.9      | 6.5   |
| (173)                                     | 3.48                                    | 1.99  | 6.35   | 8.89  | 3.58                                       | 4.53   | 32                                      | 5.6  | 14.9  | 31.1  | 58.5  | 81.8  | 52.1      | 15.2  |
| (200)                                     | 2.41                                    | 0.87  | 3.63   | 4.25  | 2.53                                       | 3.57   | 41                                      | 4.2  | 28.5  | 56.9  | 103.3   | 100.9   | 75.5      | 36.3  |
|   | 4.01                                    | 1.67  | 25.83  | 42.32   | 17.48                                      | 25.25  | 11                                      | 82.5                                       | 5.4   | 23.2  | 66.3  | 26.6  | 71.0      | 15.8  |
| Butter, Eggs, and Cheese (27)             | 2.25                                    | 0.71  | 8.06   | 9.79  | 13.94                                      | 18.83  | 12                                      | 34.7                                       | 17.4  | 54.6  | 86.1  | 66.8  | 125.2     | 61.7  |
|   | 1.64                                    | 0.21  | 4.77   | 4.09  | 11.18                                      | 13.55  | 17                                      | 16.8                                       | 16.8  | 90.5  | 180.3   | 101.6   | 202.2     | 137.7   |
| 0' 0' 1                                   | 4.20                                    | 1.20  | 11.87  | 21.46   | 19.74                                      | 25.76  | 13                                      | 31.1                                       | 7.0   | 22.8  | 25.6  | 51.5  | 58.2      | 6.8   |
| Cigars, Cigarettes, and                   | 2.41                                    | 0.47  | 7.26   | 9.69  | 14.27                                      | 19.84  | 14                                      | 23.4                                       | 13.6  | 55.8  | 79.7  | 68.8  | 91.5      | 27.7  |
| Tobacco (77)                              | 1.71                                    | 0.32  | 4.50   | 5.14  | 8.41                                       | 11.93  | 20                                      | 18.7                                       | 26.8  | 96.4  | 125.9   | 94.5  | 132.0     | 52.1  |
|   | 4.98                                    | 3.45  | 18.86  | 23.72   | 12.11                                      | 18.68  | 12                                      | 22.2                                       | 7.1   | 20.4  | 18.6  | 51.7  | 45.0      | 17.7  |
| Confectionery (25)                        | 3.14                                    | 1.22  | 9.19   | 12.01   | 6.81                                       | 9.42   | 23                                      | 14.0                                       | 13.5  | 38.3  | 36.2  | 65.3  | 78.8      | 34.4  |
|   | 1.68                                    | 0.07  | 0.83   | 0.92  | 4.59                                       | 6.09   | 28                                      | 8.0  | 28.8  | 90.7  | 167.9   | 149.6   | 123.1     | 69.2  |
|   | 3.10                                    | 2.66  | 15.34  | 15.93   | 7.57                                       | 8.35   | 19                                      | 9.9  | 3.5   | 37.2  | 51.1  | 74.9  | 49.8      | 5.4   |
| Drugs and Drug Sundries (63)              | 2.59                                    | 1.41  | 8.57   | 9.55  | 5.92                                       | 6.49   | 28                                      | 6.9  | 12.0  | 54.0  | 65.7  | 94.8  | 66.3      | 18.2  |
|   | 2.08                                    | 0.86  | 5.04   | 6.34  | 4.44                                       | 4.92   | 41                                      | 5.6  | 21.5  | 82.3  | 130.4   | 119.3   | 87.1      | 27.1  |
|   | 7.65                                    | 2.50  | 8.09   | 8.77  | 5.56                                       | 6.56   | 34                                      | 8.3  | 1.8   | 11.2  | 34.9  | 49.4  | 28.4      | 8.6   |
| Dry Goods (158)                           | 3.48                                    | 0.69  | 2.58   | 2.87  | 3.85                                       | 4.45   | 44                                      | 6.1  | 5.2   | 32.1  | 69.6  | 69.2  | 58.0      | 21.0  |
|   | 2.40                                    | 0.10†   | 0.70†  | 0.91†   | 2.97                                       | 3.30   | 61                                      | 4.6  | 16.0  | 60.6  | 107.8   | 95.1  | 91.3      | 32.9  |
| ri i D i                                  | 3.43                                    | 2.43  | 12.39  | 15.39   | 6.28                                       | 7.60   | 35                                      | 10.3                                       | 6.2   | 32.4  | 46.6  | 60.5  | 59.5      | 6.5   |
| Electrical Parts and                      | 2.56                                    | 1.59  | 7.39   | 11.06   | 4.45                                       | 5.50   | 41                                      | 6.5  | 12.1  | 46.8  | 74.4  | 78.7  | 78.1      | 12.2  |
| Supplies (126)                            | 1.93                                    | 1.09  | 3.70   | 4.72  | 3.28                                       | 3.95   | 47                                      | 4.6  | 24.8  | 86.3  | 127.6   | 103.2   | 113.4     | 23.6  |

## Timportant ratios who sale lines

| Line of Business<br>Number of<br>Concerns  | Current<br>Assets to<br>Current<br>Debt | Net<br>Profits<br>on Net<br>Sales | Net<br>Profits<br>on Tangible<br>Net Worth | Net Profits<br>on Net<br>Working<br>Capital | Net Sales<br>to Tan-<br>gible Net<br>Worth | Net Sales<br>to Net<br>Working<br>Capital | Average<br>Collection<br>Period | Net<br>Sales to<br>Inven-<br>tory | Fixed<br>Assets to<br>Tangible<br>Net Worth | Current<br>Debt to<br>Tangible<br>Net Worth | Total<br>Debt to<br>Tangible<br>NetWorth | Inventory<br>to Net<br>Working<br>Capital | Current<br>Debt to<br>Inventory | Funded<br>Debts to<br>Net Work-<br>ing Capital |
|--|---|-----------------------------------|--|---|--|---|---------------------------------|-----------------------------------|---|---|--|---|---------------------------------|--|
|  | Times                                   | Per Cent                          | Per Cent                                   | Per Cent                                    | Times                                      | Times                                     | Days                            | Times                             | Per Cent                                    | Per Cent                                    | Per Cent                                 | Per Cent                                  | Per Cens                        | Per Cent                                       |
| -  | I                                       | OR 24                             | WHOLES                                     | ALE LIN                                     | ES-195                                     | 3—MEDI                                    | ANS ANI                         | QUAR                              | TILES                                       |   |  |   |                                 |  |
| D : 1D 1 D 1 (55)                          | 6.11                                    | 2.92                              | 30.54                                      | 59.86                                       | 13,00                                      | 27.90                                     | 11                              | 78.3                              | 9.8   | 9.1   | 11.7                                     | 13.2                                      | 49.6                            | 12.4   |
| Fruits and Produce, Fresh (55)             | 3.73                                    | 1.25<br>0.64                      | 13.72                                      | 22.47<br>9.96                               | 9.84<br>7.11                               | 20.10<br>12.61                            | 15<br>27                        | <b>48.3</b> 16.3                  | 21.3<br>32.7                                | 25.4  | <b>42.2</b> 51.0                         | 30.1                                      | 152.7<br>246.4                  | 21.3   |
|  | 6.71                                    | 8.42                              | 21.02                                      | 26.19                                       | 3.92                                       | 4.83                                      | 35                              | 7.3                               | 2.1   | 12.6  | 35.1                                     | 42.5                                      | 35.7                            | 20.8   |
| Furnishings, Men's (30)                    | 4.03<br>2.47                            | 2.03<br>0.39                      | 4.82<br>1.02                               | 6.11<br>2.09                                | 3.05<br>1.66                               | 3.48                                      | 44<br>71                        | 5.6                               | 4.6<br>26.5                                 | 33.2<br>56.1                                | 55.8<br>101.8                            | 61.1<br>91.1                              | 54.0<br>86.5                    | 31.8<br>35.8                                   |
|  | 3.64                                    | 2.12                              | 11.35                                      | 27,35                                       | 9.24                                       | 17.09                                     | 24                              | 22.6                              | 14.7  | 26.7  | 57.9                                     | 40,6                                      | 75.4                            | 6.3  |
| Gasoline and Lubricating Oil (47)          | 2.20                                    | 1.57                              | 7.25                                       | 19.75                                       | 4.67                                       | 13.14                                     | 31                              | 17.0                              | 33.5  | 35.8  | 76.3                                     | 68.4                                      | 139.6                           | 28.3   |
|  | 1.61                                    | 0.73                              | 4.29                                       | 8.73  | 3.47                                       | 6.17                                      | 39                              | 12.2                              | 64.3  | 65.9  | 123.8                                    | 98.3                                      | 267.5                           | 97.1   |
| C(251)                                     | 3.82                                    | 1.70                              | 12.98                                      | 15.61                                       | 11.37                                      | 15.85                                     | -12                             | 13.0                              | 6.3   | 18.1  | 61.4                                     | 68.1                                      | 28.1                            | 12.7   |
| Groceries (251)                            | 2.35<br>1.64                            | 0.79                              | <b>6.07</b> 2.97                           | 8.68<br>3.25                                | 7.43<br>5.20                               | 9.24<br>6.48                              | 16<br>23                        | 9.6<br>7.8                        | 12.9<br>26.1                                | 39.1<br>75.3                                | 92.7<br>137.2                            | 93.9<br>130.3                             | 51.7                            | 23.3   |
|  | 4.77                                    | 3.24                              | 10.89                                      | 12.15                                       | 4.78                                       | 5.52                                      | 26                              | 6.1                               | 6.7   | 16.4  | 43.9                                     | 69,6                                      | 26.8                            | 9.7  |
| Hardware (166)                             | 2.86                                    | 1.89                              | 6.54                                       | 8.38  | 3.28                                       | 4.11                                      | 30<br>38                        | 4.3                               | 14.3<br>24.3                                | 33.7<br>53.2                                | 58.5<br>99.1                             | 83.7<br>106.1                             | 43.9                            | 20.5   |
|  | 1.97                                    | 0.79                              | 3.62                                       | 4.19  | 2.50                                       | 3.09                                      |                                 |                                   |   |   | 29.7                                     | 45.1                                      | 33.5                            | 8.1  |
| Hosiery and Underwear (41)                 | 6.76<br><b>3.56</b>                     | 4.86<br>2.02                      | 22.05<br>9.11                              | 25.95<br>10.50                              | 5.36<br><b>4.17</b>                        | 6.93<br>4.84                              | 27<br><b>40</b>                 | 8.8<br><b>6.7</b>                 | 3.3   | 12.3<br>31.7                                | 39.4                                     | 72.3                                      | 51.9                            | 14.4   |
| (12)                                       | 2.34                                    | 0.97                              | 2.77                                       | 3.05  | 2.35                                       | 3.99                                      | 62                              | 5.3                               | 11.7  | 62.8  | 96.6                                     | 89.7                                      | 85.2                            | 79.6   |
| Household Appliances,                      | 3.18                                    | 1.70                              | 11.10                                      | 14.40                                       | 9.47                                       | 12.30                                     | 31 -                            | 11.9                              | 5.5   | 39.1  | 52.1                                     | 66.5                                      | 65.2                            | 6.4  |
| Electrical (114)                           | 2.25                                    | 1.04                              | 7.32                                       | 9.54  | 6.66                                       | 9.41                                      | 37<br>45                        | 8.7<br>6.5                        | 9.5<br>17.4                                 | 71.0  | 95.6                                     | 90.0<br>120.8                             | 95.1<br>126.5                   | 15.2<br>28.7                                   |
|  | 1.67                                    | 0.59                              | 4.68                                       | 6.28  | 5.16<br>8.02                               | 9.07                                      | 25                              | 10.9                              | 2.2   | 22.8  | 52.7                                     | 53.4                                      | 48.3                            | 19.9   |
| Jewelry (40)                               | 4.63<br>2.34                            | 2.64                              | 18.76<br>12.68                             | 14.11                                       | 4.90                                       | 5.98                                      | 55                              | 5.8                               | 4.7   | 62.7  | 104.2                                    | 83.3                                      | 78.3                            | 36.5   |
| ,, (,                                      | 1.97                                    | 0.04†                             | 0.07†                                      | 0.09†                                       | 2.40                                       | 2,62                                      | 94                              | 3.8                               | 11.3  | 90.4  | 124.7                                    | 117.2                                     | 111.3                           | 51.6   |
|  | 5.28                                    | 2.30                              | 11.73                                      | 12.96                                       | 8.03                                       | 13.78                                     | 28                              | 18.9                              | 3.3   | 17.5  | 37.8                                     | 34.5                                      | 42.6                            | 8.5  |
| Lumber (96)                                | 3.05<br>2.24                            | 1.20<br>0.29                      | <b>6.00</b> 2.31                           | <b>8.68</b> 3.16                            | 5.89<br>3.25                               | 8.68<br>4.23                              | 35<br>50                        | 7.7                               | 9.5<br>24.7                                 | 38.4<br>66.4                                | 83.9<br>95.7                             | 71.8<br>92.1                              | 75.0<br>166.7                   | 21.3<br>38.5                                   |
|  | 6.16                                    | 3.42                              | 9.54                                       | 14.89                                       | 8.29                                       | 8,40                                      | 26                              | 9.5                               | 6.8   | 14.7  | 36.4                                     | 51.5                                      | 32.6                            | 5.2  |
| Lumber and Building Material (74)          | 4.27                                    | 1.89                              | 7.14                                       | 9.29  | 3.40                                       | 5.25                                      | 34                              | 6.8                               | 15.9  | 21.6  | 71.3                                     | 73.5                                      | 51.8                            | 29.0   |
|  | 2.70                                    | 0.62                              | 3.24                                       | 3.86  | 2.39                                       | 3,46                                      | 46                              | 4.9                               | 27.2  | 54.7  | 119.2                                    | 93.7                                      | 86,5                            | 42.9   |
| 10 10 (20)                                 | 5.20                                    | 1.45                              | 16.21                                      | 20.19                                       | 15,43                                      | 36.97                                     | 12                              | 89.8                              | 11.4  | 17.2  | 44.7                                     | 19.3                                      | 71.1                            | 15.3   |
| Meat and Poultry (39)                      | <b>2.19</b> 1.63                        | 0.72<br>0.16                      | 8.13<br>3.72                               | 14.02<br>5.99                               | 7.35                                       | 16.37<br>9.49                             | 24<br>33                        | 32.5<br>26.6                      | <b>25.6</b> 45.2                            | <b>42.3</b> 90.9                            | <b>58.6</b> 117.9                        | 51.4<br>78.2                              | 135.6<br>221.5                  | 32.9<br>48.4                                   |
|  | 10.86                                   | 3.51                              | 25.45                                      | 39.87                                       | 5.39                                       | 10.71                                     | 26                              | 13.3                              | 7.4   | 9.6   | 35.4                                     | 38,3                                      | 22.7                            | 10.4   |
| Paints, Varnishes, and Lacquers (29)       | 3.30<br>2.24                            | 2.29<br>0.37                      | <b>6.81</b> 1.58                           | 10.38<br>3.11                               | 4.34<br>3.11                               | 5.20<br>2.07                              | 32<br>45                        | 6.4                               | 20.3<br>33.4                                | 28.7<br>46.8                                | 76.7<br>89.2                             | 69.0<br>96.5                              | 56.4                            | 17.9<br>28.0                                   |
|  | 4,04                                    | 2.81                              | 11.33                                      | 14.76                                       | 7.14                                       | 10.74                                     | 26                              | 14.3                              | 5.4   | 21.8  | 45.2                                     | 50.8                                      | 44.9                            | 9.5  |
| Paper (129)                                | 2.77                                    | 1.21                              | 7.30                                       | 9.77  | 5.22                                       | 6.53                                      | 30                              | 8.6                               | 14.7  | 40.8  | 65.6                                     | 75.9                                      | 69.6                            | 20.2   |
|  | 1,98                                    | 0.49                              | 2.59                                       | 3.79  | 4.08                                       | 4.82                                      | 40                              | 6.5                               | 28.4  | 67.9  | 102.9                                    | 95.6                                      | 106.9                           | 29.2   |
| Plumbing and Heating                       | 4.85                                    | 2.68                              | 10.17                                      | 13.48                                       | 5.00                                       | 7.52                                      | 32                              | 8.2                               | 7.3   | 16.9  | 28.3                                     | 60.5                                      | 31.0                            | 5.0  |
| Supplies (125)                             | 3.09<br>1.94                            | 0.63                              | <b>6.86</b> 2.71                           | 8.20<br>3.29                                | 3.74<br>2.47                               | 4.76<br>3.23                              | 39<br>51                        | 5.7<br>4.3                        | 15.7<br>28.2                                | 28.8<br>60.5                                | 100.2                                    | 78.2<br>98.2                              | 52.9<br>97.2                    | 16.3   |
|  | 4.84                                    | 2.40                              | 11.31                                      | 12.58                                       | 6.67                                       | 8.13                                      | 30                              | 6.7                               | 1.9   | 25.5  | 33.3                                     | 50.4                                      | 50,7                            | -5.0   |
| Shoes, Men's, Women's, and                 | 2.81                                    | 1.11                              | 7.15                                       | 7.82  | 4.52                                       | 5.54                                      | 48                              | 5.8                               | 5.5   | 42.5  | 40.3                                     | 71.3                                      | 65.1                            | 21.4   |
| Children's (56)                            | 2.15                                    | 0.45                              | 1.59                                       | 1.64  | 3.21                                       | 3.41                                      | 75                              | 4.2                               | 9.7   | 74.9  | 63.2                                     | 101.0                                     | 111.6                           | 24.0   |
| (40)                                       | 2.45                                    | 1.74                              | 10.91                                      | 16,60                                       | 8.71                                       | 14.93                                     | 18                              | 11.2                              | 7.7   | 36.2  | 82.0                                     | 66.5                                      | 74.5                            | 6.4  |
| Wines and Liquors (42)                     | 1.93<br>1.36                            | 1.05<br>0.56                      | 7.03<br>3.26                               | 11.77<br>6.57                               | <b>6.27</b> 4.92                           | <b>8.84</b> 5.32                          | 35<br>45                        | 7.1<br>4.8                        | 14.6  | 78.9<br>149.7                               | 106.5                                    | 115.3<br>212.3                            | 109.6                           | 28.5   |
| Womenswear, Coats, Suits, and              | 5.15                                    | 4.89                              | 12.41                                      | 22.72                                       | 7.46                                       | 9.31                                      | 30                              | 13.9                              | 2.5   | 16.7  | 19.2                                     | 22.8                                      | 77.8                            | 8.6  |
| Dresses (36)                               | 3.47<br>2.21                            | 1.24<br>0.17†                     | 6.87<br>0.71†                              | 6.92<br>0.82†                               | 4.19                                       | 5.10<br>2.45                              | <b>51</b> 54                    | 11.1<br>5.3                       | 9.7<br>23.4                                 | 35.0<br>66.0                                | 55.8<br>143.7                            | 39.2<br>64.7                              | 119.1<br>209.1                  | 22.3<br>53.9                                   |
| WHO  | DLESALE (                               |                                   |  |   |  |   |                                 |                                   |   | S ONLY                                      |  |   |                                 |  |
| Under \$200,000                            | 2.18                                    | 0.81                              | 8.07                                       | 9.34  | 8.02                                       | 9.41                                      | 17                              | 9.3                               | 9.9   | 54.1  | 94.5                                     | 101.4                                     | 56.5                            | 20.9   |
| 1953 \$200,000 \$500,000<br>Over \$500,000 | 2.37<br>3.35                            | 0.96<br>0.58                      | 6.15                                       | 9.62<br>6.76                                | 6.29<br>7.87                               | 8.47<br>9.57                              | 15<br>16                        | 9.8<br>10.6                       | 14.2<br>18.2                                |   | 116.2<br>79.8                            | 84.9<br>95.7                              | 51.2<br>46.0                    | 23.7<br>26.4                                   |

† Loss

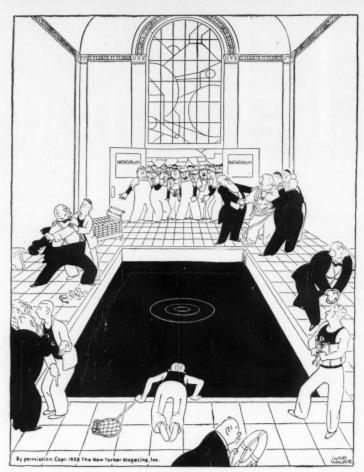
DEFINITIONS OF TERMS ARE ON PAGE 116

It takes know-how and planning to turn little-noticed company events into bonanzas. Here's how to . . .

... make the most of

#### YOUR MILESTONES

JAMES K. BLAKE Marketing Editor



INDUSTRIAL CRISES
The day a cake of soap sank at Procter & Gamble's

Old cartoon exhumed by Procter & Gamble to set tone of Ivory's 75th birthday got more press pick-ups than all other graphic material.

Your company has an anniversary every year but you can't make a nickel on it. In terms of product publicity, community relations, employee relations, and dealer relations it is utterly worthless. But every ten years or 25 years you have an opportunity to play it for all it is worth. And companies who have planned and promoted their milestones intelligently find themselves swamped with value received.

Sometimes it is possible to measure it. Ford Motor Company's 50th anniversary celebrations had tremendous impact, escaped few customers or potential buyers. During the first half-year, their public relations research library mailed in response to requests 39,000 items or sets of material, an increase of 287 per cent over the previous year. Special institutional advertising made over 400 million reader impressions. An anniversary film was seen by 550,000 people in four months. Ford people estimate that the advertising space value of the newspaper and magazine articles ran well over \$2.2 million.

In an across-the-board promotion you can't always measure your gains. Not all of them are tangible. You might, for example, have an open house in your plant for employees and the community. You might sponsor outings of various sorts or dinners honoring employees for length of service. You can't tabulate the effect of these

on your community standing but it is obviously good.

You can measure free space in advertising media; you can measure the results from special sales campaigns tied to your anniversary; and you can measure impact on dealers and distributors.

You don't have to have a public relations budget and you don't have to be a large or even medium-size company to get benefits from an anniversary. The president of a small New England machine tool company, a ten-year-old war baby, recently sent a personal letter to most of his customers thanking them for their assistance during his first decade in business, promising constant product improvement and better delivery dates as his young plant expanded. To the few larger buyers who accounted for over half of his volume, he made a personal visit using the same twist on his basic selling story. He had small stickers made up to be pasted on outgoing correspondence. Each, over the firm's trademark, said, "Thank you for our 10th anniversary." His two salesmen made a special point of showing purchasing agents a mimeographed sales curve that emphasized a decade of growth, tying it in with their quality story.

In that example, a small company with no promotion budget to speak of concentrated and

used its resources intelligently. The first and allimportant step in planning is to decide *which* public you should reach. Next you determine your budget and then you plan how to reach them. There are only five basic "publics" but there are hundreds of ways to maximize your impact on them. Here are some examples:

The ultimate consumer. If you rely on press releases to newspapers and trade journals, you will need more than a bare mention of your anniversary to get attention. It is your job to make it newsworthy. On the 75th anniversary of Ivory Soap, for example, Procter & Gamble issued to the press a 34-page "background memorandum." This was essentially a chronological account of Ivory and how it grew. What made it unique was the conscious blending in the copy of the growth of the soap with the growth of the American culture, the development of modern advertising techniques and marketing. It gave numerous angles for news and feature editors to hook onto, which a mere recounting of the company's development would never have

Here's another point: there is no need to be pompous or deadly serious in your releases. You have survived and you are growing and you don't have to glower or beat your chest about it.

The dealer, retailer, and distributor. You have

two key opportunities here—to build your prestige and to build your sales. Lightolier, Inc., in fact, concentrated its entire 50th anniversary campaign on making a smash impact on its dealers and distributors. Management timed a \$400 thousand plant modernization program to climax during 1954, completely remodeled their showrooms, doubled their advertising budget, brought out an improved catalog, developed a sales training film in color, held four special training clinics for distributors, and put out the largest collection of new lighting designs in the company's history.

Other companies have held dinners for dealers (a top-notch occasion for brass to meet the firing line), constructed special sales campaigns with extra incentives, provided free mailers and point-of-sale displays keyed into the anniversary theme. You have a special opportunity here to honor dealers and distributors who are good producers and to reward loyalty.

Your sales staff. Many companies use annual sales contests with extra incentives. Even with these powerful financial lures, however, contests sometimes tend to evolve into stereotypes and the field men take them for granted, accept them as a normal part of the operation.

An anniversary campaign, however, has an extra lift. Some companies time new designs and new products for introduction early in the year. Others redo their sales tools, develop hard-hitting merchandising aids and special promotions with special ads (like Ford Motor's institutional series, "American Road") in well-selected media.

There is no better time to sell your salesmen on the niche your company has cut out for itself in its industry. Your sales tools, however, can't sell the past. The best presentations keep in the foreground the idea that those well-established roots will be responsible for your vigorous growth in the future.

Your employees and the community. One of your first jobs will be to line up the local papers and radio stations for coverage. Keep them well fed with interviewees and special-feature material. The possibilities here are endless—your president reports on what the community means to the company (with its implied reverse); your oldest employee tells what the town and the plant looked like way back when.

Many companies feature open house, special outings, a commemorative issue of the house organ, special awards and dinners.

But beyond the more-or-less customary features, you will have to use your imagination to dramatize the event.

The Sylvania Division of American Viscose Corporation, for example, is celebrating its 25th anniversary this year. In addition to awarding service pins for a quarter century of service and a special company booklet, each employee got a personal letter from the plant manager. Newspaper editors and civic leaders were sent small individual birthday cakes. One entire issue of the Fredericksburg (Va.) Free Lance Star was wrapped in Sylvania cellophane. Finally, a large

#### Antique ads call attention to your product to-day





Jack: Do you think baby will be quiet long enough to take her picture, mamma.

Mamma: The Kodak will catch her whether she moves or not; it is as "quiet as a wink."

Send to the Fastman Company, Borbaster, N. Y. for a

Your files and storerooms hold items with high-potential publicity value—old ads, old discontinued products, outdated and (to-day) amusing product applications.

#### Contrasts effectively show company progress





Then-and-now technique suggests stability, growth, and prestige. Eastman Kodak shows new film processing laboratory near Atlanta, Ga. On left is British (EK) processing plant in the 1890's.

#### Build the community into your celebration





Eastman Centennial at Rochester included most townspeople (left) at city-wide, week-long functions. Sylvania Division (American Viscose) capitalized on local annual fair, set up large booth exhibit.

booth at the Summer Fredericksburg fair displayed the product line and large blow-ups showed a comparison of products and packaging to-day and during the dark, precellophane ages.

Another company arranged through local merchants and the various business men's clubs for a company day at local stores. The company paid for promotion, gave its employees a half-day off to go shopping.

The Central Soya Company, Inc., packed into one day its anniversary promotion directed to the community, employees, and sales staff. Hiring three special trains and five planes to bring part of the nearly 10,000 people expected, the program featured commemorative speeches, entertainment personalities, and a mammoth barbecue later in a nearby park.

Eastman Kodak Company's celebration of the centennial of the birth of George Eastman is an excellent illustration of an anniversary primarily oriented to the community public. Mr. Eastman's birthdate was July 12. For a month prior the *Rochester Times-Union* published a daily column depicting Mr. Eastman's thoughts and ideas.

On July 8 the formal program began with a plaque unveiled at a luncheon for business and civic leaders with full paper coverage.

On July 11, a number of open houses and exhibits were held in many Rochester institutions, many of which were enriched by Eastman philanthropies. The *Democrat and Chronicle* devoted a special section to Eastman.

On July 12, a day by special proclamation from the mayor termed "George Eastman Day," ceremonies began in Rochester's Eastman Theatre. A new Eastman stamp, the latest in the Famous American series, had its first-day sale



Lightolier concentrated on more dealer aids, more ads, new showrooms (above), new products.

only in Rochester and all guests received a cancelled first-day cover. The house Eastman was born in had been moved to Rochester and was dedicated. A special feature story on George Eastman broke in *Life, Fortune*, and *Coronet* magazines and numerous trade magazines covered specific contributions to their industry.

But Eastman Kodak accented most heavily the meaning of their founder to the community and, characteristically, company management encouraged the various community groups to handle many of the reins. Back in the stable, however, the guiding hand of the public relations department was sewing up press, radio, newsreel, and TV contacts with a briefing breakfast, advance speech copies, and photos. A public relations firm interested Rochester firms in purchasing first-day covers of the Eastman stamps for use as mailing pieces (about 80 companies co-



Publicity plus for Eastman Kodak was special stamp honoring founder, issued on anniversary.

operated). Altogether, well over 630,000 first-day covers were sold during the week.

All of these examples illustrate the need for careful advance preparations. In each of them a number of key questions have been asked—and answered. Here are some of them:

What is unique about the company's contributions to the community, to the trade, and to the consumer? Where is there news value or anniversary promotion material—in the product, in its origin, in its applications, in its manufacture? How can we tie these into the product story for immediate, extra sales? Which public can and should we reach and how much can we justify spending?

Answers to these questions will suggest the type of planning schedule required and the assignment of responsibilities and deadlines.

A final word of advice—start early.

#### GOOD PLANNING

#### paid off for Ford

Ford's 1953 anniversary spree really began in February 1950. At that time Henry Ford II appointed a small planning committee under Vice-President J. R. Davis to begin preliminary planning. Roughly two months later twelve subcommittees were formed to screen and handle various facets of the celebration. By October 1951, the committee knew where it was going and had defined the projects that had passed subcommittee screening. The following month budget approval was obtained from the Executive Committee.

In the Spring of 1952, the planning subcommittees were dissolved and two new committees took their place. One recommended detailed plans for participation of employees and communities outside Detroit where Ford had branch operations. Another committee was set up to coordinate the various activities that were planned. All projects were organized and budgeted un-

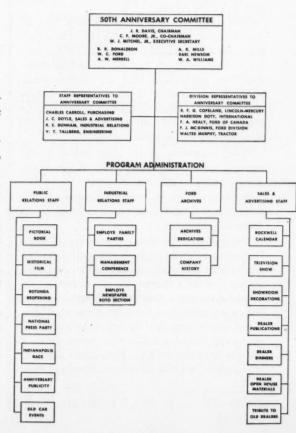
der Sales and Advertising, Public Relations, Industrial Relations, or the Ford Archives. One individual was responsible for each project.

During the Summer of 1952 additional activities were scheduled—a management conference, a national press party, and dealer anniversary dinners. These were built into a revised budget.

The chart to the right shows the great number of projects planned and co-ordinated.

As important to the final program as planning and co-ordination was the timing factor. Ford used the January-April period as warm-up months. During this period, dealers, employees, and company management were briefed on the program and the public was primed by ads.

The build-up period began in mid-April, lasted until June when anniversary dinners, the TV show, preview receptions at the Ford Rotunda, and other activities brought the program to a climax.



## Famous Victor Adding Machine Exclusive Select-O-Matic

Revolutionary new Select-O-Matic Feature gives you totals and sub-totals automatically



Quiet as a mouse—fast as lightning. These famous Victors add, subtract, multiply, divide and even calculate.

No other adding machine offers you the advantages of Victor's Select-O-Matic. It's exclusive—the greatest work and time saver feature ever put on an adding machine.

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Now is the time to look into Victor and find out all that Victor offers you. Try the 10-key Custom model above . . . or the new full keyboard custom model.

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It will pay you well to find out how P-A-X can save man-hours and money for your organization. Complete facts and on-the-job case studies of P-A-X performance are yours on request. Call or write Automatic Electric Sales Corporation, (HAymarket 1-4300), 1033 West Van Buren Street, Chicago 7, Illinois.

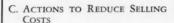


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#### **CHECKCHART**

Continued from page 40

☐ 18. Avoid order-taker salesmen. To increase the unit order, it is essential to have salesmen capable of dealing with customers as salesmen rather than as routine order takers.



19. Reduce missionary work among customers of the type found to order in unprofitable quantities.

Reroute missionary men on the basis of the results obtained by classes of customers.

☐ 20. *Use subsalesmen*. Transfer better men to better prospects and employ less-well-paid subsalesmen for small accounts.

21. Solicit less frequently. It is not essential that salesmen canvass all of their customers in a given area with equal frequency.

☐ 22. *Give small orders to jobbers.* A manufacturer of leather belting turned over 80 per cent of customers to distributors with success.

23. Sell in certain areas to certain groups of customers through brokers or agents. The effect of this is to engage in distribution cooperatively with other producers, each contributing part to the cost of the agent's work.

☐ 24. Arrange for mail solicitation. This need not be employed exclusively but may be effective during off-seasons. One company reports that 17,000 small accounts were made profitable by this method.

D. ACTIONS RESPECTING NET PRICES CHARGED ON SMALL ORDERS

☐ 25. Employ quantity discounts. This has been one of the oldest and most common incentives to customers to buy in quantity.

26. Charge postage or express for orders not large enough to be profitable if shipped prepaid.

27. Charge a service fee for credit and delivery on orders below a minimum size.

28. Make an extra charge for drop shipments.

29. Reduce the product trade discount. The effect of this is to increase the price received by the company on products that are commonly bought in quantities too small for efficient handling. It is an increase in price to dealers without



LORD ELGIN HENSLEE—14 K gold, 21 jewels. LADY ELGIN LILY OF THE VALLEY—14K white gold with 2 diamonds, 21 jewels.

#### How auto makers get more mileage from Service Awards

By awarding distinguished Lord and Lady Elgin Watches, America's top auto producers go farther in encouraging long and loyal service.

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|-----------------------|---|
|                       | en:<br>iend me full information about<br>Award Plans, |
| Name                  | (Please print name and address)                       |
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| City                  | Zone State  |

and

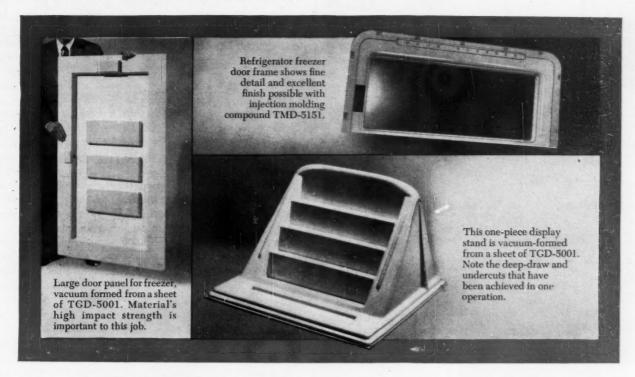
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A major advance in product designing is made possible by the new highstrength BAKELITE Impact Styrene Plastics that combine toughness with high gloss, attractive color, and production economy. One injection molding compound has eight\* times the shock resistance of general-purpose styrene plastics. Another compound, developed expressly for extrusion, can be extruded into high gloss sheet for subsequent low-cost vacuum forming.

These materials are the result of an

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Choice of compound depends on which fabrication method is more economical for your particular manufacturing requirements. Both types are excellent for refrigerator panels, signs, machine housings, TV masks, toys, and housewares. Outstanding blend-to-blend uniformity assures color matching on orders received months apart.

New modern production facilities assure continuity of supply on a commercial scale. Write Dept. ZF-15.

\*ASTM average Izod test values using notched 1/2 in. bar at 74 deg. F.

STYRENE PLASTICS



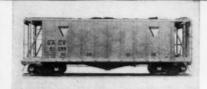
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SAFE, PERMANENT STORAGE for 100 45-rpm records is provided by the "Kadette-45", mol·led in two pieces from BAKELITE Phenolic Plastic, in rich black or walnut color. Made by Mid-Continent Plastic Products, Kansas City 5, Missouri.



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17½-ton crane door for steel warehouse service—completely engineered and fabricated by International. Industrial doors and aviation doors, from the smallest to the world's largest, are built by International. stage of construction, International's engineers stand ready to assist you as needed. Standard warehouse steel stocks cover every requirement, and every requirement is treated as a "rush order." Special fabrications are an International specialty, with toughest problems taken right in stride.

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SERVICE

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INTERNATIONAL STEEL COMPANY

an equal increase in the suggested resale price to customers.

☐ 30. Raise or lower the (suggested) final price to consumers.

#### E. OTHER ACTIONS

☐ 31. Change the channels of distribution. In some cases the proportion of unprofitable small-order customers to the total customers of one type is so great that the problem of small-order losses can hardly be divorced from the larger problem of the channels of distribution to use. When other types of customers are available but difficult to serve because of sales to the current profitable customers, a complete change may be indicated.

☐ 32. Diversify the line. Diversification is an important means of increasing the number of line extensions and the value of the total order. It involves a more radical decision affecting all phases of the business, but it may be effective. When idle capacity exists either in the plant or in the distribution facilities, diversification may solve several problems together. Even when neither production capacity nor experience shows it to be wise

to enlarge the line of articles manufactured, it may be possible and desirable to act as selling agent for other articles, similarly distributed.

If no procedures suggested above provide any help, consider these drastic steps for the eradication of small-order losses:

33. Establish a minimum size of order that will be accepted. It may be necessary to refuse to fill orders too small to be profitable. Such a refusal may affect the important and profitable customers who occasionally place small orders as well as the unprofitable customers. It may create a degree of ill will that will nullify most of the advantages gained. But the situation in some companies may justify it, particularly if the minimum order could easily be obtained by almost all customers under ordinary circumstances.

☐ 34. Refuse to sell broken lots. This is another form of minimum order size regulation affecting the individual products asked for rather than the order as a whole.

☐ 35. Reduce and finally stop soliciting the trade of customers providing small orders.





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# The Trend of BUSINESS

- · Retail trade at new peak
- · Collections improve again
- Unemployment still dipping
- Failures decline seasonally
- New orders top expectations
- · Construction to keep booming

#### Neither Stable Nor Stagnant

Statistics, like dogs, have their day. In recent months, one particular figure—the Federal Reserve Board's index of industrial productionhas done most to justify the current practise of using the term "stability" with the frequency of a fraternal lodge password. However, whether it is described as stability or stagnation-depending on one's politics more than one's economics-the sidewise, crablike motion of the American economy seemed to be giving way to smooth upward movement this month. The perplexity which faced management during the past year (whether business would continue to slip or remain stable) has decidedly been replaced by the consideration of how soon the recovery will be felt in the still sluggard lines, such as machine tools and railroad construction. The possibility of a recurring decline has apparently joined the list of unmentionables in the current American vocabulary.

Among the many sources of confidence this month were the considerable rise in new orders, the record level of consumer expenditures and new construction, rising defense orders, the trimness of inventories, and the quickened output in virtually all industries. But perhaps the most potent source of reassurance was the collective sense of confidence among business men, which, like a sense of pride, sustains itself.

#### More New Orders

Those dynamically interlinked variables, new orders and inventories, continued to move in opposite directions during September and the first half of October, according to preliminary reports from business men throughout the nation. Unlike the rise in manufacturers' new or-

This particular combination of rising orders and still sliding inventories may well be one of the key factors in the present recovery. For when stocks are falling so as to appear no longer burdensome business men are encouraged to place new orders. And, in turn, when one's own new orders are rising, previous concern

ders in August, which was outpaced by the rise in factory output, the gain in new orders in September and October topped that in pro-

| 111    | CX.      | 60        |
|--------|----------|-----------|
| Weekly | Business | Signposts |

|   |     | 0                |     |
|---|-----|------------------|-----|
| SELECTED<br>BUSINESS INDICATORS                       |     | PREVIOUS<br>WEEK |     |
| Steel Ingot Production<br>Ten Thousand Tons           | 177 | 177              | 213 |
| Bituminous Coal Mined<br>Hundred Thousand Tons        | 88  | 83               | 93  |
| Automobile Production<br>Thousand Cars and Trucks     | 58  | 62               | 143 |
| Electric Power Output<br>Ten Million KW Houts         | 902 | 912              | 831 |
| Freight Carloadings Thousand Cars                     | 746 | 721              | 804 |
| Department Store Sales<br>Index Number (1947-1949=100 | 123 | 119              | 113 |
| Wholesale Prices<br>Index Number = (1947-1949=1       | 109 | 110              | 110 |
| Bank Clearings<br>Hundred Million Dollars             | 875 | 1008             | 869 |
| Money in Circulation<br>Hundred Million Dollars       | 301 | 302              | 303 |
| Business Failures<br>Number of Failures               | 229 | 152              | 185 |

\*Steel and bank clearings data are for the fourth week of October; all others are for the third week except money in circulation which are for the second week. Sources: Amer. Iron & Steel Inst.; Bureau of Mines: Automotive News; Edison Elec. Inst.; Assn. of Amer. Railroads; Bureau of Labor Statistics; Dun & Bradstreet, Inc.

with the level of inventories vanishes like worry on a Spring morning.

Inventories continued to slip slightly in September and early October, but the decline was much less than that in recent months. Business men have managed to reduce their swollen stocks from an all-time peak of \$82.0 billion in September 1953 to the level of \$77.2 billion in early September 1954, without upsetting unduly the highly valued stabilization of the American economy. Since inventories are probably now at the lowest level in more than a year-and-a-half and since manufacturers' sales are rising steadily, it seems likely that inventories will be increased-very slightly, of course-in the months to come. The turn in inventories-from decline to accumulation-which began among wholesalers and retailers as early as August, usually foreshadows a shift in general business.

In relation to total business sales, inventories are slightly smaller than they were in August 1953 when business men began the strenuous efforts to pare their stocks. Of course, the stocktrimming at that time was given added impetus by the decline in defense orders, which in contrast are now rising.

#### Output Up Again

Reflecting the recent rises in both new orders and business confidence, many industries increased their output in September and early October. While the rises in production were generally only on a par with, or slightly less than, seasonal expectations, they were in vivid contrast with the contraseasonal dips last Fall.

The highly sensitive steel industry, which is a metallic mirror of most of the economy since steel goes into so many products, continued to

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Capital and Surplus Over \$150,000,000

## The Trend of BUSINESS

recover last month and reached the highest output level since last February. Encouraged by the better-than-seasonal rise in steel orders, steel industry spokesmen were already looking forward to a larger output in 1955.

Since many of the orders for steel stressed almost immediate delivery, steel consumers had evidently let their inventories tumble more than they had previously planned. The most joyful news was the high demand for steel despite the relatively small call from the automobile industry and the rise in warehouse business.

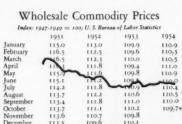
Automobile production in October was retarded considerably as virtually all lines were stopped for model change-overs. Since the carry-over in early October of last year's models was only about one-half as large as when new models were introduced in the Fall of 1953, many makers were rushing to enter the new, revitalized market.

#### More Factory Jobs

Factory jobs became more numer-

## | Industrial Production | Unadjusted Index: 1947-1940 = 100; Federal Reserve Board | 1951 | 1952 | 1953 | 1954 | 1952 | 1953 | 1954 | 1954 | 1952 | 1953 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 | 1954 |

Approximation; figure from quoted source not available



†Approximation: figure from quoted source not availal

|           |                 | ploymer          |                 |       |
|-----------|-----------------|------------------|-----------------|-------|
| Mili      | lians of Person | ns: U. S. Bureas | u of the Census |       |
|           | 1951            | 1952             | 1953            | 1954  |
| January   | 59.0            | 59.7             | 60.5            | 59.8  |
| February  | 58.9            | 59.7             | 60.9            | 1.00  |
| March     | 60.2            | 59.7             | 61.5            | 60.1  |
| April     | 60.0            | 60.1             | 61.2            | 60.6  |
| May       | 61.2            | 61.2             | 6-              | 61.1  |
| June      | 6.8             | 2.6              | 03.2            | 02.1  |
| July      | 02.5            | 62.2             | 63.1            | 62.1  |
| August    | 62.6            | 62.4             | 63.4            | 62.3  |
| September | 61.6            | 62.3             | 62.3            | 62.1  |
| October   | 61.8            | 61.9             | 62.2            | 61.91 |
| November  | 61.3            | 62.2             | 61.9            |       |
| December  | 61.0            | 61.5             | 60.8            |       |

ous in October, according to preliminary reports from manufacturers in 39 states. The most marked rises were among producers of durables who were considerably constrained by the recent recession. However, because of the addition of many semiautomatic machines in automobile and other durablegoods factories, the number of recalled workers would most likely not be commensurate with the gains in output,

Continuing the rise of the prior month, when a year-long decline was halted and reversed, factory jobs increased about 1 per cent in September while factory output rose 2 per cent. Although this rise in factory payrolls was somewhat smaller than is usual at this time of the year, it was in marked contrast with the decline which occurred a year ago. For the first time in four-teen months, the number of workers in the ordnance industry did not decline in September, probably as a result of new defense orders.

The number of people out of work declined again in October, according to preliminary reports

#### Consumer Price Index

| tours. 19 | 41.1444 - 1 | OO, C. J. Daves | m of Proofs 21mi | GAMPT. |
|-----------|-------------|-----------------|------------------|--------|
|           | 1951        | 1952            | 1953             | 1954   |
| January   | 108.6       | 113.1           | 113.9            | 115.2  |
| February  | 109.9       | 112.4           | 113.4            | 115.0  |
| March     | 110.3       | 112.4           | 113.6            | 114.8  |
| April     | 110.4       | 1120            |                  | 113.0  |
| May       | 110.9       | 113.0           | 114.0            | 115.0  |
| June      | James .     | 113.4           | 114.5            | 115.1  |
| July      | 110.9       | 114.1           | 114.7            | 115.2  |
| August    | 0.011       | 114.3           | 115.0            | 115.0  |
| September | 111.6       | 114.1           | 115.2            | 114.9  |
| October   | 112.1       | 114.2           | 115.4            | 114.91 |
| November  | 112.8       | 114.3           | 115.0            |        |
| December  |             |                 | 1110             |        |

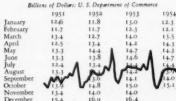
†Approximation; figure from quoted source not available

#### Industrial Stock Prices



Based on closing prices of 30 industrial stock

#### Retail Sales



†Approximation; figure from quoted source not available.

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## The Trend of BUSINESS

from business men throughout the nation. This was the fourth consecutive dip in joblessness. September unemployment at 3.1 million was down about 600,000 from the post-Korean peak reached last March. Although joblessness was expected to rise mildly during the Winter, it was rather unlikely that the level of 4.7 million reached during the recession of 1949 would again be touched.

Of the nation's 149 major labor market areas, 51 reported substantial labor surpluses in September. While this was a slight improvement over the 53 in the previous bimonthly study by the U.S. Department of Labor, it was in sorry contrast to the eighteen reported a year ago. The concentration of severely distressed areas continued to be in the East and Midwest. Last month the Office of Defense Mobilization ruled that an extra bonus of up to 25 per cent (above the amount of rapid amortization) would be allowed as a tax write-off on new facilities of defense and defense-supporting industries in distressed areas.

#### New Peak in Shopping

For the fourth month this year, retail stores sold slightly more in October than they did a year ago, thus touching a new peak for the

BANK CLEARINGS
(Thousands of Dollars)
September
1953
Total 24 Cities 36,630,708 36,068,106 +1.6
New York City 40,709,887 39,002,972 +4.4
Total 25 Cities 77,340,695 75,071,078 +3.0

New Business Incorporations

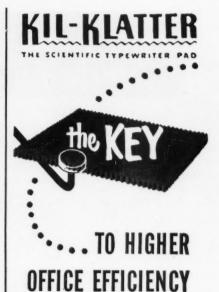
| Geographical        | Sept  | ember | Nine   | Months |
|---------------------|-------|-------|--------|--------|
| Divisions:          | 1954  | 1953  | 1954   | 1953   |
| New England         | 529   | 483   | 5,334  | 5,236  |
| Middle Atlantic     | 2,746 | 2,246 | 27,151 | 24,994 |
| East North Central  | 1,513 | 1,336 | 14,489 | 13,133 |
| West North Central  | 427   | 368   | 4,247  | 3,866  |
| South Atlantic      | 1,510 | 1,085 | 12,697 | 11,707 |
| East South Central. | 273   | 240   | 2,487  | 2,291  |
| West South Central  | 616   | 483   | 5,220  | 4,872  |
| Mountain            | 507   | 329   | 4,132  | 3,177  |
| Pacific Coast       | 1,135 | 863   | 9,839  | 8,818  |
| United States       | 9,256 | 7,433 | 85,596 | 78,094 |

DAILY WHOLESALE PRICE INDEX
Prepared on the basis of daily spot closing prices of 30 primary commodities (1930–1932=100).

Week Ending Mon. Tues. Wed. Thurs. Fri. Oct. 30. 276.87 277.49 277.23 277.16 Oct. 23. 276.87 267.63 276.61 276.97 277.78 277.81 Oct. 9. 276.84 275.76 276.91 276.92 277.78 277.81 Oct. 9. 274.51 275.76 276.93 274.41 274.03 274.39 274.39

WHOLESALE FOOD PRICE INDEX

Not a cost-of-living index, it is the sum total of the wholesale prices per pound of 31 foods in general use. Latest Weeks Year Ago
Oct. 26 \$6.71 Oct. 27 \$6.49 High May 25 \$7.46
Oct. 19 6.59 Oct. 20 6.54 Low Oct. 19 6.50
Oct. 12 6.64 Oct. 13 6.57
Oct. 5 6.69 Oct. 6 6.57 High Dec. 29 \$6.81
Sept 28 6.71 Sept 29 6.66 Low Feb. 3 6.13



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Kil-Klatter pads absorb the shock and deaden the noise of typing—keeping the desk from becoming a sounding board of disturbance...and a Kil-Klatter pad makes typing so much easier.





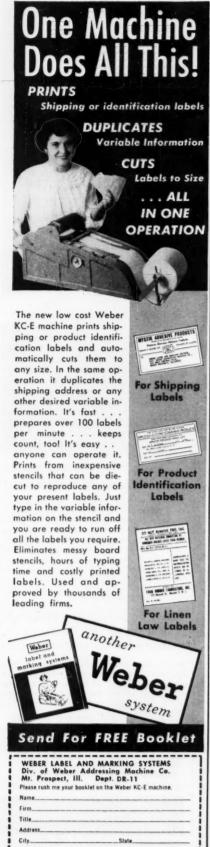
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- Dent-proof and Skid-proof
- Fits all typewriters and other office machines, too.

\$125 AT YOUR STATIONER OR OFFICE SUPPLY DEALER



"The Answer to a quieter office may be under your typewriters"

and



## The Trend of BUSINESS

month. Reflecting the successful promotions of many merchants, retail trade in September had come within a fraction of matching the record level of a year before. Nine of the eleven retail lines on which the U. S. Department of Commerce reports, were above 1953.

While business men still encountered more delays in collecting their accounts than they had a year ago, there was a discernible improvement in October. Reports from manufacturers, wholesalers, and retailers in 140 cities in 46 states noted that they had to devote more expense to collections in September than they had a year earlier.

The most buoyant section of the economy, the construction industry, continued to be as reassuring as a life-preserver. During the period from January 1 up to the beginning of October, construction topped the year-ago total by 4 per cent, a new all-time record volume.

Building permits, which are secured in advance of actual building, rose contraseasonally to a new all-time high (for the month) in September and were up 17 per cent from a year ago. A recent survey by The Associated General Contractors of America among its members (who perform about 80

FAILURES BY DIVISIONS OF INDUSTRY

| FAILURES BY DIVISIONS OF INDUSTRY  |         |                       |                    |                           |  |  |
|--|---------|-----------------------|--------------------|---------------------------|--|--|
| (Current liabilities in millions of dollars)   | 9 Me    | mber<br>onths<br>1953 | 9 M                | ilities<br>louths<br>1953 |  |  |
| MINING, MANUFACTURING, Mining.—Coal, Oil, Mine., Food and Kindred Products. Apparel. Lumber, Lumber, Lumber, Products. Paper, Printing, Publishing, Chemicals, Allied Products. Leather, Leather Products. Stone. Clay, Glass Products. Iron. Steel, and Products. Machinery. Transportation Equipment, Miscellaneous. | 1,710   | 1,301                 | 138.1              | 106.6                     |  |  |
|  | 36      | 32                    | 7.8                | 2.4                       |  |  |
|  | 131     | 123                   | 13.9               | 15.2                      |  |  |
|  | 408     | 316                   | 21.9               | 21.7                      |  |  |
|  | 247     | 199                   | 12.0               | 10.7                      |  |  |
|  | 98      | 87                    | 8.2                | 10.0                      |  |  |
|  | 61      | 45                    | 4.8                | 5.3                       |  |  |
|  | 78      | 76                    | 5.5                | 6.1                       |  |  |
|  | 42      | 25                    | 1.2                | 1.1                       |  |  |
|  | 87      | 43                    | 9.0                | 7.4                       |  |  |
|  | 225     | 112                   | 34.7               | 14.5                      |  |  |
|  | 40      | 37                    | 4.7                | 3.7                       |  |  |
|  | 257     | 206                   | 14.6               | 8.4                       |  |  |
| WHOLESALE TRADE  | 857     | 676                   | 41.6               | 38.9                      |  |  |
| Food and Farm Products.  | 219     | 204                   | 10.4               | 13.3                      |  |  |
| Apparel.   | 37      | 25                    | 1.0                | 0.8                       |  |  |
| Dry Goods.   | 49      | 27                    | 2.2                | 1.2                       |  |  |
| Lumber, Bidg. Mats, Hdwre.   | 84      | 69                    | 3.9                | 7.2                       |  |  |
| Chemicals and Drugs.   | 32      | 24                    | 0.6                | 1.0                       |  |  |
| Motor Vehicles, Equipment.   | 44      | 24                    | 1.6                | 0.8                       |  |  |
| Miscellaneous  | 392     | 303                   | 21.7               | 14.6                      |  |  |
| RETAIL TRADE. Food and Liquor General Merchandise. Apparel and Accessories. Furniture, Furnishings. Lumber, Bldg. Mats, Hdwre. Automotive Group. Eating, Drinking Places. Drug Stores. Miscellaneous.  | 4,174 3 | 3,206                 | 114.6              | 86.8                      |  |  |
|  | 740     | 643                   | 10.6               | 11.3                      |  |  |
|  | 141     | 110                   | 6.1                | 3.4                       |  |  |
|  | 629     | 467                   | 12.2               | 12.6                      |  |  |
|  | 731     | 502                   | 37.1               | 19.4                      |  |  |
|  | 231     | 159                   | 6.7                | 5.5                       |  |  |
|  | 459     | 375                   | 17.6               | 12.6                      |  |  |
|  | 737     | 580                   | 14.2               | 13.1                      |  |  |
|  | 119     | 83                    | 2.6                | 2.9                       |  |  |
|  | 387     | 287                   | 7.5                | 6.0                       |  |  |
| Construction   | 956     | 749                   | 39.3               | 30.2                      |  |  |
|  | 337     | 272                   | 20.6               | 13.9                      |  |  |
|  | 579     | 435                   | 16.6               | 11.9                      |  |  |
|  | 40      | 42                    | 2.1                | 4.4                       |  |  |
| COMMERCIAL SERVICE   | 668     | 462                   | 24.8               | 14.1                      |  |  |
| TOTAL UNITED STATES 8<br>Liabilities are rounded to the<br>do not necessarily add to totals  | ne near | ,394<br>rest m        | 358.4 ;<br>illion; | 276.5<br>they             |  |  |



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## The Trend of BUSINESS

per cent of all contract construction) indicated that the present record volume would continue for, at least, six months.

#### Failures Down Seasonally

Business failures in September declined seasonably to the lowest level of the year. However, casualties were the heaviest for any September since pre-war 1940.

Although the number of failures fell in September, their liabilities rose to the largest volume in three months. This rise resulted entirely from the four businesses succumbing with liabilities above \$1 million as against none in August.

All industry and trade groups had lighter mortality in September except wholesaling which edged up to a six-month high. The toll among manufacturers fell to the lowest level in a year and among retailers to the lowest in six months. In manufacturing, the only notable increase took place among machinery makers.

Six of the nation's nine geographic regions reported fewer failures in September than in the previous month. Notable declines brought the Middle Atlantic toll down to a twelve-month low.

#### THE FAILURE RECORD

|                           | 1954      | 1954     | 1953 (   |       |
|---------------------------|-----------|----------|----------|-------|
| Dun's FAILURE INDEX*      |           |          |          |       |
| Unadjusted                | 37.5      | 40.1     | 30.7     | +22   |
| Adjusted, seasonally      | 44.1      | 44.1     | 36.1     | +22   |
| NUMBER OF FAILURES        | 819       | 912      | 686      | +19   |
| NUMBER BY SIZE OF DEB     | т         |          |          |       |
| Under \$5,000             | 121       | 138      | 90       | +34   |
| \$5,000-\$25,000          | 400       | 472      | 321      | +25   |
| \$25,000-\$100,000.       | 231       | 232      | 199      | +16   |
| \$100,000 and over.       | 67        | 70       | 76       | -12   |
| NUMBER BY INDUSTRY        | PROUPS    |          |          |       |
| Manufacturing             | 153       | 187      | 145      | + 6   |
| Wholesale Trade           | 113       | 94       | 85       | +33   |
| Retail Trade              | 406       | 451      | 336      | +21   |
| Construction              | 88        | 100      | 89       | - 1   |
| Commercial Service        | 59        | 80       | 31       | +90   |
| (                         | LIABIL    | ITIES in | thousa   | nds)  |
| CURRENT \$                | 36,381 \$ | 32,582 5 | 33,817   | + 8   |
| TOTAL                     | 37,757    | 32,712   | 34,050   | +11   |
| *Apparent annual fai      | lures per | 10,000   | listed e | nter- |
| prises, formerly called I | DUN'S IN  | SOLVENC  | Y INDEY  | £.    |
| 4Day sand alaman Ca       | at 1054   | from C.  | net 105  | 2     |

Business Failures include those businesses that ceased operations following assignment or bankruptcy; ceased with loss to creditors after such actions as execution, foreclosure, or attachment; voluntarily withdrew leaving unpaid obligations; were involved in court actions such as receivership, reorganization, or arrangement; or voluntarily compromised with creditors out of court.

CURRENT LIABILITIES, as used in the Failure Record, have a special meaning; they include all accounts and notes payable and all obligations, whether in secured form or not, known to be held by banks, officers, affiliated companies, supplying companies, or the Government. They do not include long-term, publicly held obligations. Offsetting assets are not taken into account.



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of models to choose from for your particular washroom requirements.

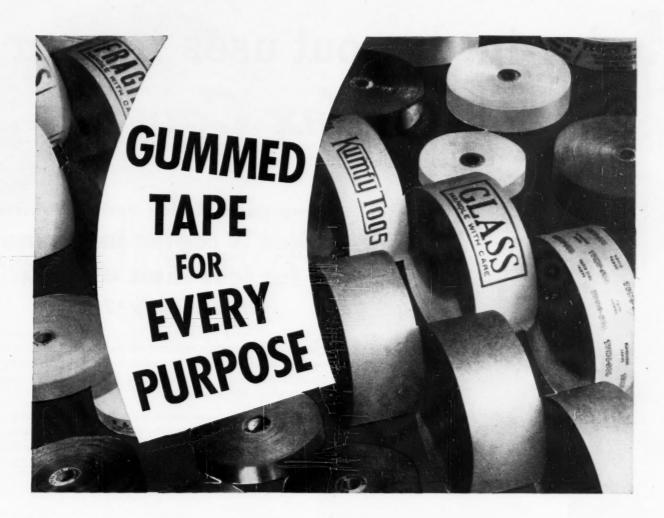
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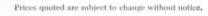
# 15 day-in, day-out uses in your office for *Verifax Copying*



Completely different—you get 3 or more photo-exact copies from just 1 sheet of sensitized paper; you expose original only once; make your copies in full room light. The 8½ x 11 model printer (above) costs only \$240.

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- $\hfill \square$  3. When you can answer a letter with a notation in the margin.
- 4. When a memo or directive calls for immediate action by several people.
- 5. When you need extra copies of an invoice or other incoming record.
- ☐ 6. When you do not wish to release a paper from your file.
- 7. When you cannot get enough readable carbons in one typing.
  - ☐ 8. When you forget to ask for additional carbons.
  - 9. When you need more copies than you anticipated.
  - □ 10. When copies of original work sheets in pen or pencil are suitable for distribution.
  - □ 11. When you need copies of a sketch, diagram, etc.
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Among the most arresting parts of the book is the description of how to tour the Bowery (or any other Skid Row) so as "to understand human behavior and how one reacts to different situations." Or perhaps one can discover there a startling study of what became of many at the other end of the seesaw from those who sold their way into the big money.

The Citadel Press, 120 E. 25 St., New York 10, N. Y., 312 pages, \$3.95.

#### Putting Ideas to Work

Ideas are like children. They are much easier to talk about than to bring to maturity. So the new book

by Ray Josephs, How To Make Money From Your Ideas, should be as welcome as the prodigal son, for it offers a detailed step-by-step prescription on developing ideas.

Not merely an inspirational recital of how gadgeteers have turned their fancies into funds, this book by a public relations executive covers such difficulties as protecting your ideas, presenting them effectively, and finding buyers for them. While the author lists many areas in which new products are just crying to be born, he doesn't limit his ideas to gadgets and gimmicks.

Instead, he considers virtually all varieties of ideas including advertising slogans, new services, merchandising methods, and even movie plots. One of the best ideas vet has been the creation of this handbook for producing that commodity for which men are most highly paid.

Doubleday & Co., Inc., 575 Madison Ave., New York 22, N. Y., 318 pages, \$3.95.

#### New Source of Wealth

Too frequently books on the future use of natural resources pass quickly over the possibility of finding new sources of food, minerals, and power from the sea. Not so the new, intriguing volume, The Sun, The Sea, and Tomorrow, which examines with the patience of a clamdigger that new frontier which is all around us.

Authors F. G. Walton Smith and Henry Chapin have written an informal yet strenuously scientific Continued on page 64

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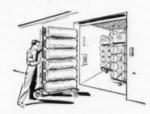


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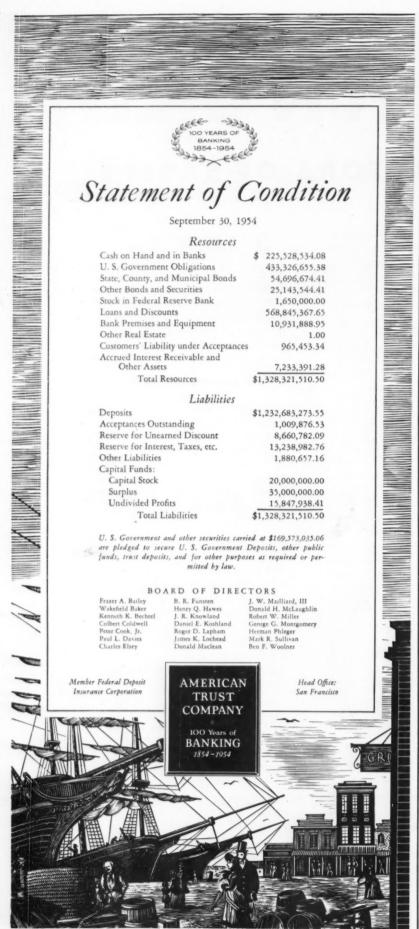
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summary of the progress which already has been made as well as possible future plans for putting to full use the vast waters from which life first came. Since about 70,000 are added to the world's population each day and since about two-thirds of mankind eat insufficiently at the present time, it is clear that ways will have to be found to unlock this vast storehouse.

Although the development of atomic energy may offset to some extent the swift disappearance of irreplaceable natural resources, the fuel for atomic plants is, itself, not inexhaustible. Since each cubic mile of sea water contains eighteen million tons of magnesium chloride, four million tons of potassium sulfate, and many other valuable minerals, it is apparent that untold wealth awaits those who find the keys to Davy Jones' locker.

Charles Scribner's Sons, 597 Fifth Ave., New York 17, N. Y., 210 pages, \$3.50.

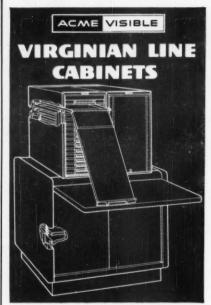
#### The Urge to Merge

In recent months the urge to merge has assumed the impetuosity of mating in the Spring. Readers interested in this development and the future course of Government permissiveness should find several new books of particular value:

• Professor J. D. Glover of Harvard has gathered together in the new volume, The Attack on Big Business, the critical crossfire which business men have faced during recent decades. To enable business men to see themselves as others see them and measure their acts accordingly, the author has presented the considered opinions of an entire gallery of spokesmen from Charlie Chaplin to the Pope. Whether the critique of business is on the grounds of ethics, economics, or democracy, it adds to the public resistance to further business growth. Hence, a reading of this engrossing volume should provide vivid understanding of the forces which may prevent further mergers in the months to come.

Division of Research, Garrand English School, Soldiers Field, Boston 63, Mass. F. pages, \$4.

The efforts to revise the antitrust laws—which will probably gather momentum in the months ahead—are given most searching analysis in the new book, Fair Competition: The Law and Economics of Antitrust Policy, by Joel B. Dir-



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lam and Alfred E. Kahn. In assessing the supposed need for changing Federal legislation to meet the "realities of the new competition," the authors present in a most readable fashion a detailed summary of the legislative developments in recent years. Since the authors have cut a clean swath through the undergrowth of legal jargon, one need not know a tort from a retort to read this valuable volume.

Cornell University Press, 124 Roberts Place, Ithaca, N. Y., 307 pages, \$4.50.

• One of the most penetrating studies of competition in the American economy-and one which is certain to be considered in any serious discussion of big business-was carried on for several years by the independent organization, The Brookings Institution. After analyzing the patterns of corporate behavior in dozens of industries, the author, A. D. H. Kaplan, concluded in Big Enterprise in a Competitive System that leading the pack is an arduous task requiring strenuous efforts and acute competition.

The Brookings Institution, Washington 6, D. C., 269 pages, \$4.00; paper-bound, \$2.00.

#### Books As Business Gifts

While only a small percentage of business men (about 13 per cent in a recent survey) present books to their customers, suppliers, and others at Christmas time, books head the list of gift preferences. A survey of 519 companies by the American Book Publishers' Council revealed that business men prefer books to gift certificates two-to-one, to liquor and food three-to-one, and to cigarette lighters seventeen - to - one. Among the advantages of books as gifts are their relative permanence, the ability to tailor the gift to particular tastes, and the ease of exchanging a book if the recipient already has a copy.

Probably one of the most popular gift books this season will be Carl Sandburg's one-volume life of Abraham Lincoln, published by Harcourt, Brace & Co., 383 Madison Ave., New York 17, N. Y., at \$7.50. Several others to please varied tastes are listed here.

A PICTORIAL HISTORY OF THE WILD WEST, by James D. Horan and Paul Sann. Crown Publishers, Inc., 419 Fourth Ave., New York 16, N. Y., 256 pages, \$5.95.

Gunfighters, both deadly and dedicated, stalk across these fascinating pages as they did in the bullet-splattered past. More than just a gallery of rogues, this volume recreates a turbulent time in American history for

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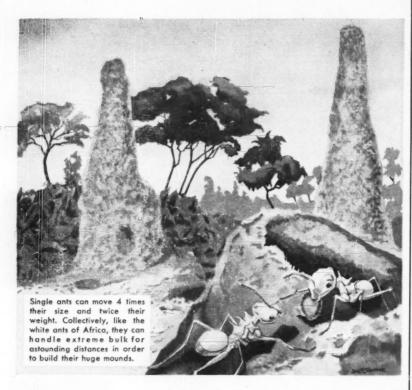
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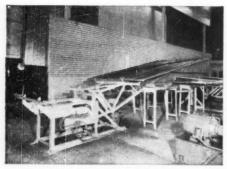
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THE BOOK OF THE SEA, edited by A. C. Spectorsky. Appleton-Century-Crofts, Inc., 35 W. 32 St., New York 1, N. Y., 488 pages, \$10.

Afloat on the current wave of enthusiasm about the sea is this provocative volume which should make a pleasant present for even the most confirmed landlubber. Over 150 illustrations and selections from literature and history effectively portray man and the sea. Sections are devoted to explorations, life afloat, storms, battles, and wrecks, the science of the oceans, and the mysticism of the sea.

THE REVOLUTIONARY WAR and THE CIVIL WAR, as told by James Street. Didl Press, Inc., 461 Fourth Ave., New York 16, N. Y., 2 vols., 192 and 144 pages, \$6.

The first volume is subtitled: "Being a De-Mythed Account of How the Thirteen Original Colonies Turned a World Upside Down." These profusely illustrated, unorthodox histories should please both the amateur historian and the general reader, but not those who prefer legends to lively facts.

AMERICAN SCIENCE AND INVENTION, by Mitchell Wilson. Simon & Schuster, 630 Fifth Ave., New York 20, N. Y., 400 pages, \$10.

More than 1,000 illustrations help the author to present the entire panorama of American ingenuity from the invention of the safety pin to the atomic bomb. This large (9 x 12) volume portrays the men and machines, as well as the social forces that helped and hindered them, as they changed the shape of American life. Non-technical readers will value this book as a pleasant, painless primer of American technology.

ART AND INDUSTRY, by Herbert Read. Horizon Press, 220 W. 42 St., New York 36, N. Y., 239 pages, \$6.

Richly illustrated with 130 photographs (most of them full-page) of products, machines, and factories, this handsome volume offers a critical examination of some of the output of American industry. Insisting that machine-made products need not lack the artistic values of custom craftsmanship, the author presents practical principles for the creation of works of art through industrial design. The broad cultural approach to the subject should endear the volume to many who are not industrial designers.

THE EAGLE, THE JAGUAR, AND THE SERPENT, by Miguel Covarrubias, Alfred A. Knopf, Inc., 501 Madison Ave., New York 22, N. Y., 320 pages, \$15.

The title refers to the three animals which lend their grace to the art of the American Indian. This lavishly illustrated volume contains twelve full-color pages, 100 photographs, and over 100 line drawings of the primitive yet exquisite art of the Indians of Alaska, Canada, and the United States. While emphasis is on North America, Central and South America are also considered as the author, an internationally famous art scholar, discusses the origin of Indian culture. Most appropriate for art enthusiasts, Americana collectors, amateur historians.

THE TASTE-MAKERS, by Russell Lynes. Harper & Brothers, 49 E. 33 St., New York 16, N. Y., 362 pages, \$5.

An informal history of the men and movements responsible for the development of American taste in everything from architecture to Van Gogh. Author Lynes, who is managing editor of Harpers Magazine, discusses with incisive wit the architects, designers, merchants, and others who form the shape of things to come. Contains 40 pages of illustrations and delightful chapters on the artistic modes formed in and by the corporation, as well as the famous essay, "Highbrow, Lowbrow, Middlebrow."

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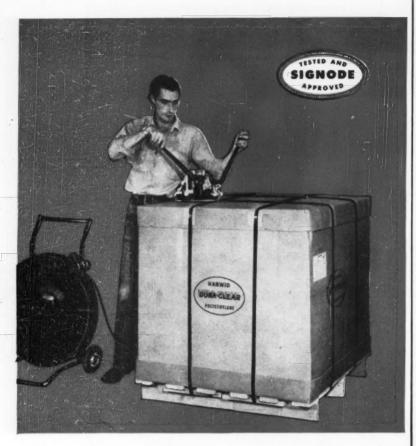
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#### LIBRARIES

Continued from page 41

the advantages given their competitors in the cities where such service is provided.

Just what are the aids to business provided by such an institution? The brochure, "A Half-Century of Power for Business," issued by the trustees of the Newark Public Library to mark the fiftieth anniversary of that institution, highlights the collections and use of that library as well as its progress. In the 40 years that comparable statistics have been kept, the requests of business men for assistance have increased over 900 per cent. The fact that that information is as near as the telephone has resulted in as many calls for information through that channel as through visits to the library itself.

Just as the number of business men who turn to library resources has increased, so has the focus of their interest shifted. In the early days there was heavy use of city and trade directories as their value in developing markets was understood. As business growth accelerated, the need for improved methods of office organization was a pressing concern and materials bearing on such problems were in frequent demand. In these later years with the detail of business methods simplified and no longer a major interest, the questions that reach the library turn on much more vital problems. Market studies, business forecasting, problems of expansion, decentralization, employee relations, executive development, and the increasing attention to the economic aspects of retirement, all find their place in the daily round of the library service.

As the number of public libraries focusing attention on effective service to business in their communities increased, so did library personnel devote greater attention to facilitating the use of these resources. Perhaps the first major step in this direction was carried out with the cooperation of Merle Thorpe, then editor of Nation's Business. He secured the co-operation of John Cotton Dana and the staff of the Newark Business Library in the monthly compilation of a "White List of Business Books." These descriptive listings were introduced by a short essay on their application to the topic discussed, ranging from Or-



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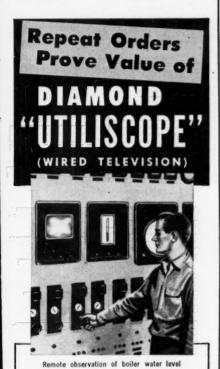


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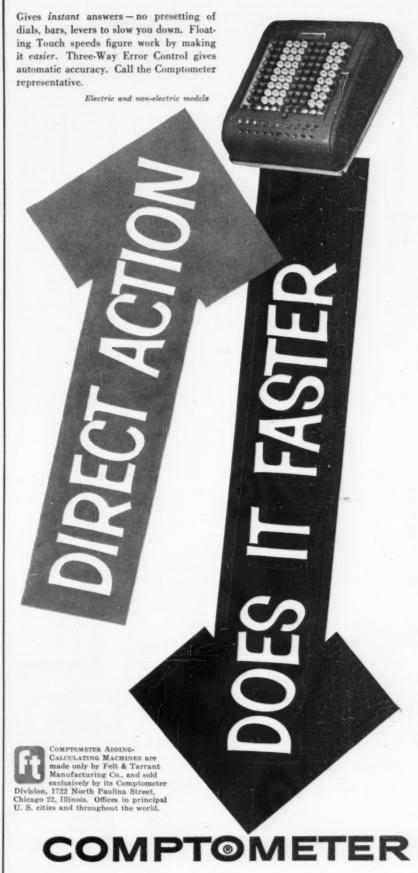
Possibly this was the first comprehensive introduction to the field of business information that has received wide distribution. Its monthly publication from November, 1917 to July, 1919 gave noticeable impetus to the use of such data. The appearance in 1916 of "1600 Business Books" followed by its successors, "2400 Business Books" and "Business Books, 1920 to 1926," focused attention on such literature until the growing emphasis on research through collegiate and graduate schools of business and the increasing attention given related texts by the major publishers, made the continued compilation of such comprehensive bibliographies unnecessary.

#### Further Data

In still another field did the absence of any inclusive listing produce action by the Newark institution. While the years brought additions to the number of highly useful trade and professional directories, information on these volumes was difficult to secure. Those who could profit by their use had no key to their number nor the fields they covered. As a result of efforts to secure such publications a considerable amount of information on their content and sources had been accumulated at the Newark Business

An effort to make this information more widely useful resulted in the compilation of "The Mailing List Directory" by Linda H. Morley and Adelaide C. Knight, then of the Business Library staff, and its publication in 1924. This basic tool in the acquisition and use of directories had not later editions but modifications, and simplified versions have since been compiled and published both by the Newark Business Library and by the United States Department of Commerce.

As the schools of business in colleges and universities grew in number and quality and their graduates came to play a more prominent part in the direction of business enterprise, so did publications in the field of business both increase in number and receive more thoughtful attention by reviewers. The journals issued by universities devoted more





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space to such reviews as did the many periodicals in the trade press.

In its issues of *Business Literature* for April-May, 1950, the staff of the Business Library listed the periodicals devoting space to reviews in this field. Other guides to business data appearing regularly have been this monthly note of the Business Library, *Business Literature*, published since 1928 and *Business Information Sources* issued by the Business Information Bureau of the Cleveland Public Library since 1930.

#### Who Uses Them?

The range in application of business information resources has proved almost unlimited. The use of city directories alone is far more comprehensive than the incidental pursuit of an individual. Employees of insurance companies spend hours checking clues that may result in tracing the recipients for unclaimed equities. Lawyers find these directories invaluable in identifying individuals and in tracing people needed in the clearance of titles. Credit investigators have found them first aids while those seeking potential markets study the classified sections with the utmost care.

While the investment services are studied for the security information they contain, their use in the study of industries themselves is as important. Both the college graduate weighing the relative opportunities in different industries and the experienced business man seeking fields of expanding opportunity find their detailed analysis both of industries and specific companies of the greatest value. In connection with the related texts, periodicals, and government reports these services offer a sound foundation for the selection of a future vocation.

A constantly recurring problem for many is the transfer from one part of the country to another according to the dictates of their employers. The shift of a family involves many elements and a successful solution of its problems can come through consultation of appropriate publications. The selection of a home community with a corresponding or improved standard of living can be expedited through study of *Sales Management's* Survey of Purchasing Power, Checks on community quality can

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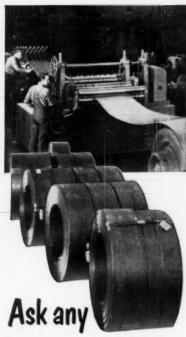
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#### Personal Uses

The use of collections of business data in weighing matters of personal advancement has proved invaluable. Time after time have individuals made studies of the companies in various areas to gage the opportunities they may offer. Information from many sources may be pieced together to form a basis for comparison. Data on the social and business affiliations of the officers may lead to the discovery of favorable contacts. The opportunity offered for familiarity with the current conditions in any company can result in an informed approach to any discussion that may well bring favorable results.

Institutions benefit as greatly from the accessibility of a comprehensive collection of business data. Not only insurance companies, but progressive banks find all important data there. Even in gaging the advisability of certain loans, the use of directories for tracing through their checking accounts the major contacts of applicants, banks find the use of these library collections of special aid.

Co-operation with local associations and chapters of national associations is frequently a distinguishing feature of the programs of these library departments. In Cleveland, with its strong trade association development, the Business Information Bureau of the Cleveland Public Library is so closely allied with such activities that it is the depository for



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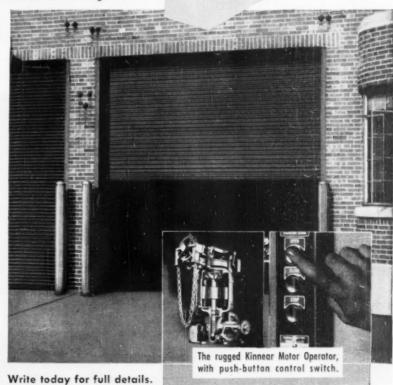
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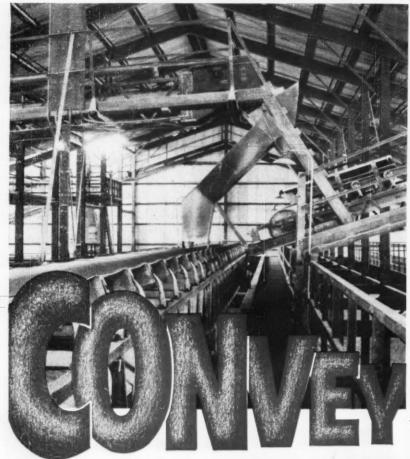
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For years the Newark Business Library has used its monthly Business Literature to summarize references to data on current problems and often devotes an issue to the special needs of an association. Illustrations of such co-operation are the issues on "Rehabilitation and Other Real Estate Trends Today" prepared for the Newark Real Estate Board's campaign toward the rehabilitation of areas suffering from urban blight, "Sales Engineering and Industrial Marketing" prepared to supplement an institute sponsored by the Industrial Marketers of New Jersey, and the listing in one issue of "Significant Books on Cost Accounting," purchased through the annual gift of the Newark Chapter of the National Association of Cost Accountants.

#### **Expanding Fields**

While business information resources in all categories of media have grown extensively in these last fifty years, perhaps the increase is most marked in three fields, periodicals, government publications, and 'services." The list of magazines included in the pamphlet describing Business Library collections published in 1910 ran to approximately 50 titles, while today several hundred are regularly received to form the backbone of the reference collection on developments in business policy and practise as well as to provide current market statistics, prices and similar economic data.

The tremendous expansion in the last 50 years in statistical and other material gathered, compiled, and issued by governmental agencies is too well known to require comment. Of four units whose compilations are of special value in business research, the Commerce and Labor Departments had been only just organized in 1904 and years were to pass before the Federal Reserve System and the Federal Trade Commission came into being. Since their establishment, the distribution of data by these agencies has been a boon to business research.

Perhaps the most conspicuous feature in the growth of business information services in this half-century is in the publication of services to meet almost any need for current and specialized information. Where





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The great gains in the economic well-being of the country in the last half-century have resulted from many conditions. Among the least conspicuous but possibly the most far reaching are the influence of the graduate schools of business and the increasing reliance on published information as a basis for action.

#### The Way Ahead

The example set by John Cotton Dana in the establishment of a library department especially devoted to discovering and meeting business needs for such data inaugurated a movement to relate the library resources provided by the taxpayer to the furtherance of economic wellbeing. In many areas the progress along these lines is notable, in others it is scarcely apparent. Failure of a business community to receive the library service found in Cleveland, Chicago, Boston, Newark, and other places is the result of its own

While some libraries lead the way all can follow this path. Progress in the relationship between business and libraries will come as business men realize what this relationship means. They must not only provide the support that makes such progress possible but call for such service as if offered to their competitors in other communities.

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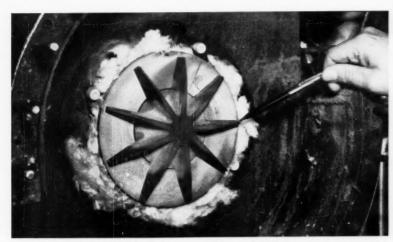
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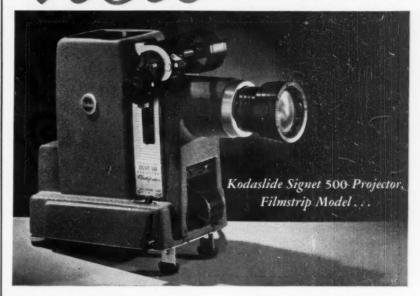
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Without obligation, please send me a hand-picked assortment of current industrial Data Sheets on available industrial buildings and sites in your service area.

Name and Title

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and jewel boxes, and backing up printing press mats. 3M can make it in a variety of colors and in widths up to 26 inches. Right now, though, it's producing only red and green in half-inch-by-three-yard rolls. Free samples for testing are obtainable on request.

Another new adhesive-backed material, this one developed by the plastics divisions of Monsanto Chemical and Cohn-Hall-Marx, is now making its debut in retail stores. It's a self-adhering vinyl plastic fabric for use as a decorative, protective, waterproof covering for shelves, table tops, furniture—almost any dry, flat surface. Made in a variety of colors and patterns (including wood grains), it's called Con-Tact. Industry might find it useful for color-coding as well as for covering workbenches.

Three metals that are job-hungry though they've been obtainable commercially for a number of years are gallium, tellurium, and thallium (see *Modern Industry*, February 1950, page 70, and May 1951, page 48). Each has a tempting, but frustrating combination of properties which, so far, have defied major application.

Gallium remains liquid over a very wide temperature range (86° to over 3,000° fahrenheit), and expands rather than contracts when it freezes. It alloys readily with other metals, and, in many cases, increases their strength. The trouble is, though, it's pretty expensive (nominal price is \$1,000 a pound), and likely to remain so, at least until demand picks up.

Tellurium improves machinabil-

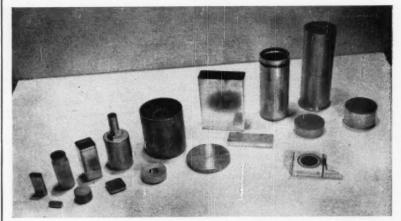
ity of many copper and steel alloys, and has several other advantages, including relatively low price. Unfortunately, though, it makes those who handle it smell as though they'd been eating garlic for weeks.

Thallium differs from the other two in that its compounds are often highly toxic. Nevertheless, it is used in sight glasses for infra-red optical equipment and "sniper-scopes," and has found a few other jobs. One of its interesting properties is its ability to form relatively high-melting alloys with lead.

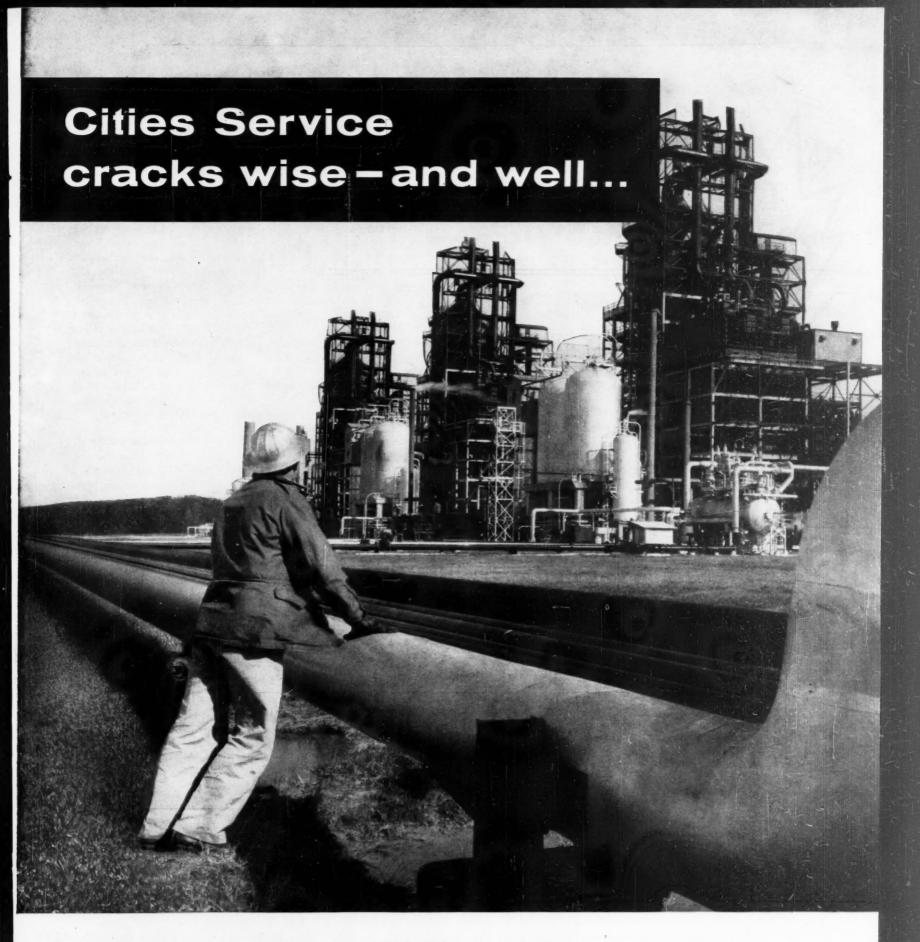
Information on gallium may be obtained from Aluminum Company of America; on tellurium and thallium from American Smelting & Refining.

Brush-on rubber coatings that will dry in air to form a resilient, padded surface are being offered to both consumer and industrial markets by Rubber Magic, Inc., Brooklyn 32, N. Y. The company says the material, made of natural rubber, is non-flammable in liquid form, can be thinned with cold water, and will stand temperatures to 220° fahrenheit after drying. It's said to provide an airtight seal and to be excellent for use as an electrical insulator and as a sound-absorbing coating. Thin films might serve as corrosion-preventing peelable coatings. Retail price for a half-pint is \$1.29; a quart, \$3.75; colored or transparent. Industrial price for the gallon size is \$6.

Stretchproof glass fiber sleeving, a woven tubular material for insulation, filtration, and plastic reinforcement, is being made by Hess, Goldsmith & Company. According



Impact extrusion is an up-and-coming technique for mass-producing many complex shapes. Magnesium Company of America made these, notes process is particularly worth considering for round, square, oblong, cup, or shell-shaped parts having a length-diameter ratio of more than two-to-one.



These three catalytic crackers dominate the skyline of our Lake Charles, Louisiana, refinery which normally processes 175,000 barrels of oil every day.





to H-G, the sleeving can not be stretched under tension, and holds its tubular shape even when it serves as a container for bulk materials. First application is in a new toaster, where the tubing is filled with glass wool and acts as a mandrel around which the heating element is wrapped.

Carbon blocks and sheets that are 75 per cent air, yet are said to retain high electrical conductivity, resistance to chemical attack, and stability at high temperatures, are offered by Stackpole Carbon Company, St. Marys, Pa. Suggested for use as filter plates and, when impregnated, for machined parts, this unusually fine-grained material can be supplied in thicknesses up to an inch-and-a-half.

Solution ceramics is the name Armour Research Foundation gives ceramic coatings applied by a new process now offered for licensing. Great claims are made for these coatings. ARF says they contain no bonding agent and need be heated to only a few hundred degrees fahrenheit; yet they are not brittle, will stand high temperatures, and can protect base materials against attack by molten metals and viscous liquids (though not by vapors or thin liquids). Suggested applications range from insulation of electrical conductors to protection of engine cylinders.

**Designed for breakage** are the products of Frangible Discs, Inc., Penns Grove, N. J. The company makes metal diaphragms that are engineered to burst at almost any desired pressure from two to 50,000

pounds per square inch. Major use is in pressure systems and pressurized equipment like autoclaves, where a protective blow-out device is required. The discs can be made of lead, aluminum, copper, nickel, silver, and other pure metals, and can be plain or Teflon-coated.

Plastics, paints, and primers are among the products which may benefit from a petroleum chemical just announced by Standard Oil Development Company. Based on butadiene, the new chemical, known as *C-Oil*, is an almost-colorless resin that is said to give paints greater resistance to scratching, and to make metal primers more adherent. Hard, glasslike plastics can be produced from it, Standard Oil researchers say, and its electrical properties are most attractive.

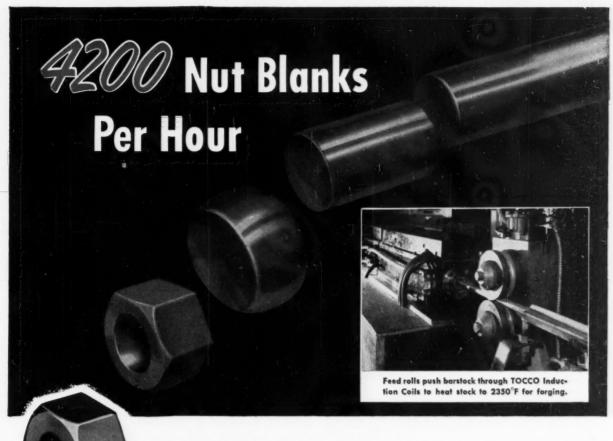
Vulcanizable silicone rubber is now being made by Dow Corning Corporation. The company says it is compatible with such organic rubbers as GR-S and Buna-N, and can be used as a protective coating for them, or blended with them to extend their serviceable temperature limits and improve resistance to hot oil, ozone, and weathering.

Light-stable polystyrene, for lighting fixtures, optical equipment, faces for instrument dials, and the like, is announced by Dow Chemical Company, Midland, Mich. It claims the new formulation, Styron 647, has eight to ten times the resistance to yellowing of ordinary polystyrene, yet retains all of the plastic's characteristic physical and chemical properties.

Continued on page 82



Titanium metal is deep-drawn by Brooks & Perkins to form shapes like these in a single operation. B&P, which has long specialized in deep-drawing magnesium, applies this know-how to titanium, reports surprisingly good results. Parts shown here range up to a foot wide, five inches deep.



# with TOCCO\* Induction Heating

FASTER PRODUCTION—4200 nut blanks per hour—twice the output of a conventional hot punching machine—that's the result of Lamson & Sessions Company's new automatic production set up with TOCCO Induction Heating.

OTHER ADVANTAGES—TOCCO delivers exact temperatures (2350°F, plus or minus 25°) and delivers them so fast that scale has little time to form. Scale loss has been reduced to only about 1% for hot-rolled stock. TOCCO is clean and cool, fits right into the production line—no hauling to and from the heat-treat department—no unpleasant radiant heat to annoy workers.

HERE'S HOW IT WORKS—Steel bars up to 1½" diameter are fed through TOCCO Induction Coils. The first two coils, operating off a 300 kw, three kc TOCCO motor-generator set, preheat the rod. The third

coil which operates from a TOCCO 250 kw 10 kc generator then boosts the rod to forging temperature. The hot rod then is fed to the special hot nut former (designed and built by NATIONAL MACHINERY CO.) which shears the rod to suitable lengths, forms the part and spits out the nut blank—ready for tapping.

In your search to find sound methods of increasing production, improving products and lowering costs, don't overlook TOCCO Induction Heating. If your products require heat treating, soldering, brazing or forging, it will pay you to investigate TOCCO for better, faster ways of producing them at lower unit costs.

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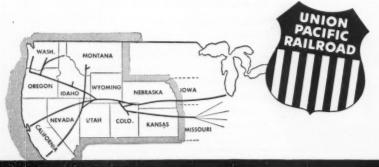
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growth in population resulting from
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for the UP's outlook."

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The quotation above refers to the territory served by Union Pacific as shown in the map. If you are interested in a western industrial site for manufacturing, assembly, warehousing, distribution, or other purpose, we suggest contacting either your nearest Union Pacific representative or Industrial Properties Department, Union Pacific Railroad, Room 342, Omaha 2, Nebr. Complete and confidential information gladly furnished.



UNION PACIFIC RAILROAD

# Midgets that do a mammoth's work

Space is at a premium in electronic equipment, just as it is in so many products these days. Every fraction of an inch counts. So, producers of electronic components are hard at work making their products smaller and more effective.

Many of the techniques these companies are developing—and many of the miniaturized products—should prove useful far beyond their original applications. They pave the way for smaller, more reliable equipment of many kinds—

Ford Instrument Company, for example, first made precision cams like those pictured below specifically for use in computers. Now, the company is ready to supply "packaged" instruments and actuating mechanisms for remote control and automation of many different industrial processes, as well as for use

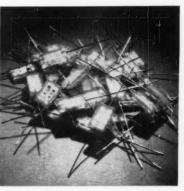
office machines, welding equip-

ment, materials-handling devices,

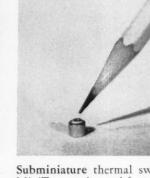
and the like (see January, page 54,

in military equipment.

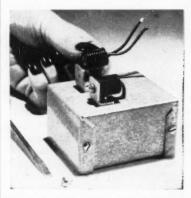
and March, page 48).



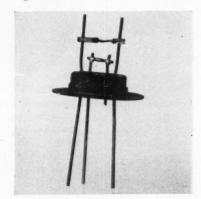
High-quality miniature glass capacitors are now mass-produced by Corning to replace mica units.



Subminiature thermal switch, by MiniTec, can be used for telemetering, control of solenoids, motors.



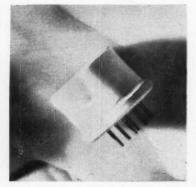
Ribbed surface, special mounting, help keep Westinghouse power transistor cool, permit one-watt rating.



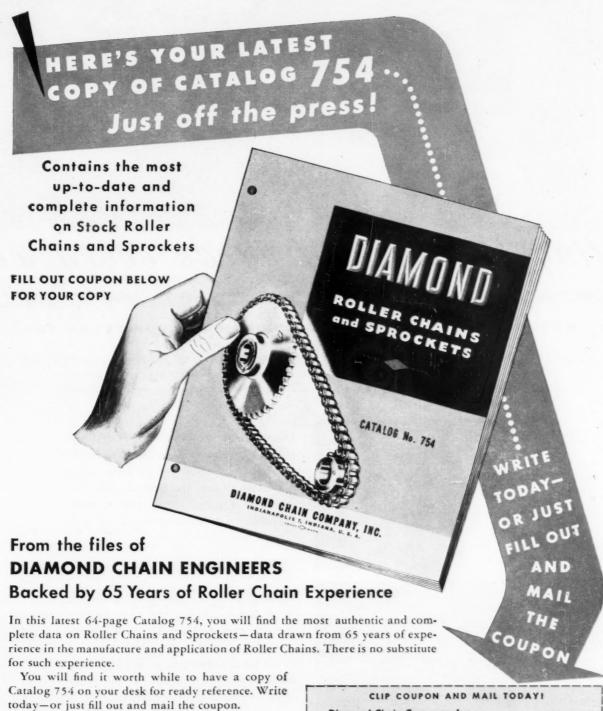
Simplicity of design keynotes GE transistor. Germanium element is made by "rate-growing" process.



Tiny precision cams are produced by Ford Instrument for computers and many other types of equipment.



Electron tubes are shrinking too. Ceramic-encased Sylvania "stacked tube" is almost transistor-sized.



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ROLLER CHAINS

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# filing 10 miles of cards every week!

#### MECHANIZED FILING SAVES \$108,000 + \$36,000 EVERY YEAR!

One life insurance company\* in the U. S. writes new policies at the rate of 40,000 a week! With some 1,500,000 life policies in force, there are weekly changes on 75,000 to 100,000 punched cards which control the policies. That's a lot of punched cards—about 10 miles of them if laid end to end!



**FORMERLY** this required a lot of clerks (and space). The clerks spent 58% of their time filing, checking and pulling the cards, nearly half of which time was consumed in a constant flow of traffic walking to and from the file cabinets, locating the proper drawers, and opening and closing them!



**NOW** all cards are housed in Remington Rand Convé-Filers... no more walking, stooping and reaching. The clerk remains comfortably seated at all times. Just a touch of her toe to the control pedal and the tray containing any desired card, of the 175,000 in her section, is delivered in front of her at convenient desk-height, in seconds.

**RESULT:** A saving of close to 40% on clerks' salaries alone . . . and, with most of the physical fatigue eliminated, turnover is reduced 50% and the high cost of training new workers is saved. Following an initial saving of \$108,000, which more than paid for the new equipment, \$36,000 is being saved every year!

\*Independent Life & Accident Insurance Co. of Jacksonville, Fla.—largest insurer in the U. S. writing weekly-premiums insurance exclusively.

Get free copy of Case History 928—"How Mechanized Filing Saved \$108,000 for Independent Life & Accident Insurance Co." Write Remington Rand, Room 2107, 315 Fourth Ave., New York 10.



Management men by title, these supervisors are among scores who school selves in management skills in NAF's Dayton seminars.

# NAF TRAINS MEN FOR MANAGEMENT

At 29, the national organization for industrial supervisors proves it has come of age. Here's how members train themselves for greater company responsibility.

ALFRED G. LARKE

Employer Relations Editor

"I'M A hard-working foreman and willing to burn the midnight oil. How do I get to be plant manager?"

The member who directed this inquiry to the home office of the National Association of Foremen in Dayton, Ohio, may have been a little more naïve than the average. But perhaps not.

Certainly his broad question reveals accurately what is in the back of the minds of the 62,000 members of the Association—how to get ahead *in management* in the 1,500 plants in which they are employed.

Eleven thousand of them attended one-, two-, and three-day area conferences in the first nine months of this year in order to learn how to do their jobs better, through workshops, problem conferences, talks by industry executives.

Two thousand, attending the Association's recent annual convention, spent only their mornings on business and talks, and devoted afternoons to learn-how conferences and workshops.

Every month or two, 25 to 30 spend a week at headquarters in Dayton, attending a tight-packed "unity seminar" on communications, economics, labor relations, legislation, general management problems.

And most of the rest of the members take part during the year in local institutes, training or educational programs conducted by their local clubs with NAF assistance.

To qualify for affiliation with the National Association of Foremen, in fact, a foremen's club must demonstrate that 75 per cent of its program is educational. The ruling is policed. Too much emphasis on beer and picnics, on beef-steak dinners and floorshows, and the area manager or a director drops in to see how the club can be got back on the track.

For industry, this beehive of supervisory development has unique value—while it is travelling along the same road with top management, it is not a company program, but the supervisors' own. "An ill-favored thing, sir, but mine own," said Shakespeare's Touchstone, pointing up the special appeal of personal possession. And when, as in the case of the NAF, the thing is not ill-favored, but has prestige, it adds a psychological pull to training that an out-and-out company-sponsored program would find it hard to duplicate.

A good many companies already appreciate this fact and contribute generously to the fur-

thering of the Association. Some pay the annual dues of \$4 per member for all or part of their supervisors who belong to NAF. Last year 55 companies contributed \$25,000 for company memberships—a form of membership for which there is no set fee, except what the company thinks the program is worth.

Even more impressive is the considerable number of elected officers and directors of NAF who are maintained on their employers' payrolls at full salary while spending full time on NAF business. Such, for example, is Marion N. Kershner, unpaid president of the NAF, who has been on paid leave from his job as supervisor of order planning for Armco Steel Corporation, Middletown, Ohio, since his appointment as acting executive vice-president last June.

So, too, was his presidential predecessor, the late Edward O. Seits, executive assistant to the vice-president in charge of production at North American Aviation, Inc., as well as NAF president until his death this Summer. There are perhaps a half-dozen more in similar status.

The Association is no ghost organization, depending upon borrowed manpower to keep its affairs moving. With an annual budget of well CUT
CONSTRUCTION
COSTS



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over a quarter-million dollars, it has a full-time paid staff of 28, headed by an executive vice-president. It is a comment on the organizational maturity and stability of the NAF, incidentally, that it has been continuing to grow, and operating without a hitch for several months, while the executive committee scours the countryside in search of a permanent executive vice-president.

The paid organization also includes what is essentially a research post, executive director of the Management Development Division; a service director, the Manager of Club Service and Promotion; and five Area Managers headquartered in Dayton, Ohio; Pittsburgh, Pa.; St. Louis, Mo.; Los Angeles, Cal.; and Chicago, Ill.

Others are the manager of public relations and editor of the official journal, *Manage*; staff secretary; and the usual complement of head-office staff employees.

Parallel to the paid staff is an elected National Board of Directors of 97 members, who meet three times annually. They are chosen, somewhat like Congressmen-atlarge, on a state basis, their number determined by the number of clubs in a state. The board, at the annual convention, elects a president, general vice-president, secretary-treasurer, and nine zonal vice-presidents;

this group is the between-sessions executive committee.

Many of the national board members are well up in middle management, or higher. For one thing, the National Association of Foremen does not limit its membership to front-line foremen. Sixty-five per cent of present members are of that rank; the remainder range up through middle management to staff heads, superintendents, factory managers, and executives.

The term "foreman" is, in fact, apparently on the way out of the industrial vocubulary. Ten years ago, 70 per cent of NAF members said they were foremen. This year, a check showed only 16 per cent have that title, even though approximately two-thirds are first-line management representatives, dealing directly with the production workers. The bulk of members hold the title "supervisor."

Probably for the same reason that they have risen through management ranks, a goodly percentage of the directors of NAF are men from some point in the industrial hierarchy higher than first-line foremen. There remain a substantial number, however, who are directly representative of the majority of the on-the-floor, in-the-mill supervisors. "Bottom-level" management men to-day, they are by their own estimation—and 29 years' history

## NAF Services to Members, Management

Here in summary are the services NAF offers to its members and, through them, to industry:

- Training—Week-long "unity seminars" at Dayton in a wide range of management subjects; "code of ethics" conferences in clubs' own localities, in which NAF code is used as a supervisory-development outline; source material for local training programs and institutes; local training in conference leadership.
- CLUB AIDS—Manual for club officers on how to make their organizations useful, interesting; public-relations guide for clubs; speakers' service, including minimum of two outside speakers annually; program aids such as lists of available movies, sound-slidefilms; physical equipment like uniform minute-books.
- Consultation—Advice by mail to individual members on any problem; to affiliated companies, especially small ones; backed by access to management of 1,500 companies.
- LITERATURE—Monthly *Manage* magazine, an official organ which concentrates on general-interest and educational material rather than routine club news; testing materials for selection and placement; a free mail-order travelling library of management books.
- Conferences—National convention workshops, problem-solving conferences; one-day regional conferences of like nature.



STAPLING SAVES 66%, STOPS SAG! You're looking at a big-selling feature of a well-known storm-and-screen door. It's the strong, continuous hinge secured by staples to aluminum frames. Until recently, self-tapping screws held three 3-inch hinges. In time, screws worked loose. Doors sagged.

A Bostitch Economy Man saw a way to improve this method-using metalpiercing, rust-proofed staples and longer, stronger hinges. Now, Bostitch Metal Stitching saves manufacturer two-thirds in fastening costs, offsets extra cost of better hinge. The improved doors work better, last longer.

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Your Bostitch Economy Man can tell youobjectively and honestly. He's one of 350 trained fastening specialists working out of 123 cities in the U.S. and Canada. There are over 800 kinds of Bostitch staplers in his cost-cutting repertoire. Look up "Bostitch" in your telephone directory or check the coupon at the right.

BOSTITCH, Inc., 671 Mechanic St., Westerly, R. I.

I'd like to know exactly how stapling can cut costs in our fastening operations. BUILDING APPLICATIONS

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- sealing bags (cloth, paper or plastic) mounting products on display cards fastening items to individual cards
- SHIPPING ROOM ECONOMIES

  preparing cartons for filling sealing filled cartons

  lining or padding crates
  applying shipping bills or tags

- applying asphalt roofing
  laying underfelt
  installing ceiling tile
  applying insulation
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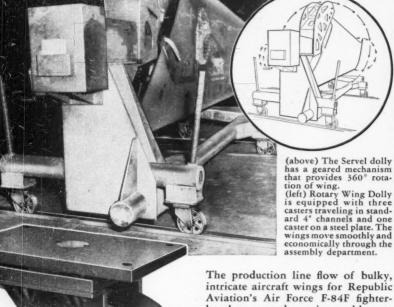
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Fasten it better and faster with

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SERVEL, INC., ASSEMBLES REPUBLIC FIGHTER-BOMBER WINGS ON DOLLIES



The production line flow of bulky, intricate aircraft wings for Republic Aviation's Air Force F-84F fighterbomber, created a major problem to be solved by Servel materials handling engineers. Strong, sturdy dollies designed by Servel engineers, have stood up under the rigorous test of heavy daily use for over a year, and are still in excellent condition. The specially designed fixture-dolly (called a Rotary Wing Dolly) is constructed of 1/4" plate and 8" tube steel. Weighing approximately a ton each, these unique materials handling devices are mounted on four Faultless H-306-10 swivel casters. These heavy duty industrial casters are equipped with roller bearings in the wheel hub and two rows of balls for the swivel bearings. A 5/8" thick top plate and 1/4" heavily corrugated side members add extra strength.

This husky caster is scientifically strengthened at the right places to carry heavy loads. Its unfaltering performance is due to easily lubricated Double Ball Bearing Swivel and a combination of other well balanced features.

SERIES H300

SERIES H700 Solidly built of heavy gauge steel plate, with horn reinforced by deep drawn ribs. Large size bolt and nut axle. Fully capable of handling the same loads as H300 Swivel-type Caster, in corresponding sizes. We can help solve your caster problems, as we have for Servel, Inc. Each month the solution to a real materials handling prob-

solution to a real materials handling prob-lem is fully presented in a free, handy size folder. To get the complete story on the Servel caster application mentioned above, simply call your local Faultless Caster Dis-tributor listed in the yellow pages of your phone direcpages of your phone direc-tory. Or write us today.



CASTER CORPORATION VANSVILLE 7, IND.



of NAF directors bears them out -the middle-management men of to-morrow.

Sentiment-and an inability to find a more suitable word-have persuaded the organization to keep the word "Foremen" in its title, but a bow to present practise is made in the phrase that always appears along with the name National Association of Foremen-"Management Men of America."

#### Industry Gains From NAF

What industry gets out of the NAF bulks large against what it contributes; in fact, dwarfs the whole quarter-million-dollar annual budget of the national organization. The NAF club at the Fort Worth, Tex., plant of Consolidated Vultee Aircraft Corporation, for instance, spearheaded a materials-conservation program in 1952 which was credited with saving the company \$1,208,228. That was the year that Cecil McClure, Convair supervisor of conservation, was club president.

Use of masking, industrial, and kraft tapes was cut 70 per cent for a saving of \$108,272. One Convair office supervisor ran a desk-to-desk survey that turned up \$3,000 worth of superfluous stationery and office equipment; company-wide, cost of office supplies was chopped from \$5,355 to \$2,132 a day.

The Convair Management Club at San Diego, 2,000 members strong, set up a cost-improvement proposal program, brought in 1,219 recommendations the first year as a result of which, 467 being adopted, a saving of \$969,126 and 515,060 manhours was made. Another \$711,860 in savings was marked for adoption as soon as mechanically possible.

An NAF club in a Southern woodworking plant took on the problem of safety-fourteen fingers had been cut off in thirteen months in the process of slicing veneer sheets. An accident frequency rate of 55 was reduced in five years to 1.4 (although the industry average was 31), and not even a fingernail was clipped.

Howard A. Fitch, Jr., president of Kansas City Structural Steel Company, can't put a price on it, but he knows he's saved thousands yearly by a manual his supervisors' NAF club worked up, which permits estimating a new job in a few minutes instead of a couple of days, as was necessary when figuring was done



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Bunn Tying Machines break bottlenecks in all departments where loose material must be fastened together. Packaging overtime is eliminated. Labor turnover is reduced because machine tying is preferred by employees over

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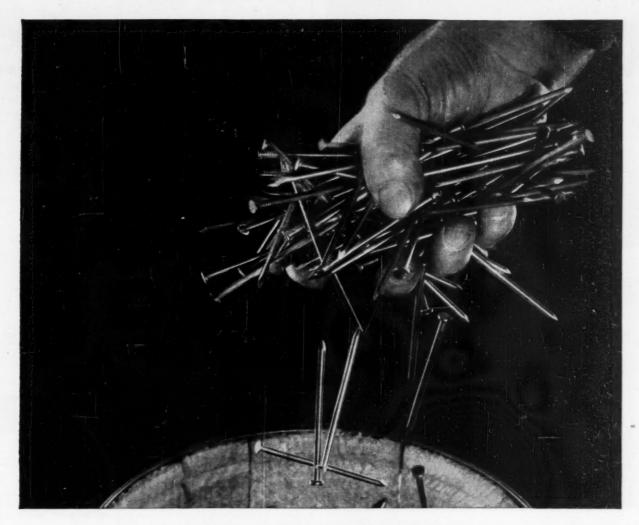
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# Millions for tenpennies!

Here's how commercial banking contributes to the world's biggest output of hardware.

In 1953, for American craftsmen – amateur as well as professional—the hardware industry produced some 1,680,000,000 pounds of nails.

But that's only one small item in the annual production of our great hardware industry!

Last year's total outlay for hardware came to a cool \$2,698,000,000! With this figure in mind it's as obvious as a hammer-hit thumb that somebody had to put an awful lot of cash on the keg head to keep production ahead of demand.

That somebody is very often a banker, and here's the story.

## Bankers step in when needed

Big hardware manufacturers often get along very well by ploughing part of last year's profits back into this year's production. But big or small, most manufacturers find it's often convenient or more practical to supplement working capital for the financing of seasonal needs. At such times they turn to banks.

#### Banks in action

Commercial banks with their shortterm loans help hardware manufacturers stock up on raw materials. Bank loans provide cash for the heavy costs of expanded production and marketing. In your own community they frequently help your dealer increase his inventories to meet peak season demands. And they may even help you finance the bench saw, drill press or power lathe you want for your own home workshop.

#### How come?

What banks do for the hardware in-

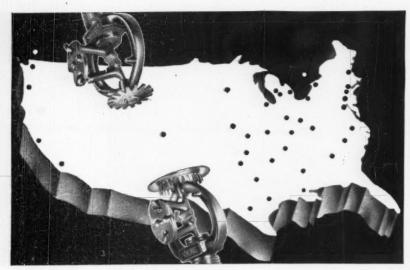
dustry is somewhat similar to what bees do for sweet clover. They bring on the necessary ingredients for growth because it's their job in the scheme of things. Banks exist to put money to work. It's as simple as that. This money . . . by and large the money you invest and deposit . . . also puts men and women to work. The fruits of its labor are a higher standard of living and a wider opportunity to share in the greatest abundance of goods and services the world has ever known.

The Chase National Bank, first in loans to American industry, is proud of banking's contribution to the progress of our country.

#### The CHASE National Bank

OF THE CITY OF NEW YORK

(Member Federal Deposit Insurance Corporation)





is within your reach anyplace in the U.S.A.

Your VIKING MAN is a good man to know. He is within your "six-minute" reach, or "sixhour" reach at the most any place in the U.S.A. Your VIKING MAN is an engineer, an informed consultant, who will understand and solve your fire protection problems - for the maximum fire protection efficiency at the minimum installation and maintenance cost. Your VIKING MAN can save you money.

Fires defeat progress. You

can eliminate the fear of fire losses by taking advantage of VIKING AUTOMATIC SPRIN-KLER PROTECTION. From Maine to California, and from Florida to Washington, industries, businesses and institutions have chosen VIKING installations.

Your VIKING MAN will make a complete survey of the situation, and recommend the installation best suited, without obligation to you. He is as near to you as your telephone.

THE VIKING CORPORATION Hastings, Michigan I want more information about VIKING Sprinkler Company ..... Address Title.

> Write today for your copy of "Fire and Your Business"



corporation HASTINGS, MICHIGAN

on a custom basis, as in the past.

E. W. Emery, president of Chicago Rawhide Company, credits the NAF club with training the competent management team needed to meet a 400 per cent expansion

in the last eight years.

One NAF club-at Grayson Controls, a division of Robertshaw-Fulton Controls, Lynwood, Cal.-has done its homework on employee relations so well that the foremen there have conducted all the contract negotiations with the union since 1948, and have never had a strike in that time. "They do a much better job of it than any of our so-called hot-shot experts, including myself, have done in the past," says Tom T. Arden, executive vice-president. Here are supervisors who are obviously management men, without any quibbling.

#### Central Bank of Ideas

Foremen's clubs not affiliated with the NAF have, of course, done jobs as good as these, though perhaps not as unusual as the performance of the Lynwood group. But in most cases they are clubs in big companies, with the will, the manpower, and the money to build good clubs; and chances are they have cost more effort than would similar achievements made through the tested routine procedures of a centralized organization like NAF.

For, current membership and activities indicate, the NAF is an organization that has reached critical mass, as a nuclear physicist might say; has passed its turning point, in an older phrase.

Starting as the Dayton Foreman's Club in 1921, it became an Ohio federation in 1923 and, in 1925, a national group. But at the start of World War II its membership was something under 6,000; its aims and ideals were as now, but its resources were limited. By 1946, it had 17,000 members; to-day it has 62,000 and is expanding at about 5,000 members a year.

Still maintaining a fraternal aspect, because its members belong to it (meaning it belongs to them), it has passed beyond that phase to become a well-rationalized service organization, serving management as it serves its members because of its insistence, for 29 years, that supervisors are management.

An early fear that any organization of foremen might lend itself







Sweeps faster, cleaner, **Outlasts Ordinary Brushes 3 to 1!** 

WRITE FOR STYLES, SIZES AND PRICES TODAY

Milwaukee Dustless Brush Co. 530 N. 22ND ST., MILWAUKEE 3, WIS.

to manipulation and become a collective bargaining agency seems to have evaporated in the light of almost a third of a century's experience of NAF as a management training school. While it has been in existence, a foremen's union movement has risen and declined without raising a ripple of interest among NAF member clubs: No club has had to be dropped for a move toward unionism, because none has moved in that direction. A long line of NAF members who have climbed from front-line foremanship to NAF leadership, to middle management, and indeed to presidencies and board chairmanships, has added proof of the organization's main compass point.

#### Companies Ask, Too

Through the NAF's consultation service, conducted by Dr. William Levy, executive director of the Management Development Division, many small companies have come to depend on the NAF for aid on tough problems as much as their foremen have, and a not insignificant number of large companies have profited from the service, too.

A General Electric Company drafting room supervisor asked, and got, NAF aid in devising a system of budgeting draftsmen's time. A Lockheed toolroom man turned to NAF, in the early days of cemented carbide cutting tools, for advice on a tool-control program, and got it. He is, incidentally, now NAF's Pacific Coast area manager.

Dr. Levy has not only the Association's library and other research material to call upon, but the managements of some 1,500 companies as sources of information.

Other NAF aids to men and management are the unpaid, fulltime directors, and a staff of five paid area managers under Raymond F. Monsalvatge, manager of Club Service and Promotion, and Editor Dean Sims' broad-interest, service publication, Manage, NAF's official organ. Escaping official-organ deadliness, it demonstrates there are cases where a shotgun gets more birds than a rifle, erring neither in overloading its pages with dull routine local news nor in trying to hammer home official policy with a battering ram.

THE END

# MARSH & McLennan

INCORPORATED

Insurance Brokers

CONSULTING ACTUARIES
AVERAGE ADJUSTERS

Chicago New York San Francisco Minneapolis Detroit Boston Los Angeles
Toronto Pittsburgh Seattle Vancouver St. Louis Indianapolis Montreal
St. Paul Duluth Portland Buffalo Atlanta Calgary Washington
Tulsa New Orleans Phoenix Milwaukee Cleveland Havana London

# No material has everything...but

# ADD UP ALL YOU GET with DUREZ PHENOLICS



If your experience is like that of others in many fields of industry, you will find this on inquiring into Durez Phenolics:

They offer the many properties available in alternate materials, and generally a plus factor that's especially desirable for the application in hand.

Thus in the adding machine case: dimensional stability for accurate fit, light weight for user convenience, comes from the press ready for assembly—and then the plus, a sound-deaden-

ing effect inherent in the raw material.

Constantly improved by Durez research, the phenolics are perhaps more than ever the "hard-wear" plastics. They range from glass-fiber-filled to rubber-filled compounds, and with their valuable chemical and electrical properties, they invite profitable investigation for hundreds of applications.

We'll gladly bring to your problem our experience of 33 years as specialists in the phenolics. Ask, too, for our illustrated monthly "Plastics News." Durez Plastics & Chemicals, Inc., 1911 Walck Road, North Tonawanda, New York.



# Cut Costly Billing Time with

BURROUGHS / / RACLE MULTIPLIER



Computes and types the complete invoice in one continuous operation.

Computes by direct multiplication—not by repeated addition.

Two major steps are cut from costly billing operations when you use the Burroughs Miracle Multiplier Typewriter-Billing Machine that types and computes an invoice faster than it would ordinarily take to copy it!

In run-of-mine billing procedure, there are three major steps—(1) calculating, (2) typing and (3) machine checking. But this time-saving Burroughs Type-writer-Billing Machine reduces calculating and typing to one single, continuous

operation, and no machine checking is needed. Added speed factor—computation is by direct mechanical multiplication, not repeated addition.

Here is the world's fastest billing machine for a wide range of applications. When the time comes to better your billing operations, contact your Burroughs man. The Burroughs branch office nearest you is listed in the yellow pages of the telephone directory, or write direct to Burroughs Corporation, Detroit 32, Mich.

Prints quantity, then prints unit price and total amount simultaneously—no need for machine checking of quantities and price.

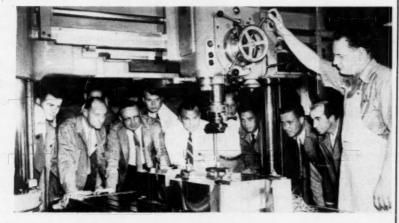
WHEREVER THERE'S BUSINESS THERE'S

Burroughs



#### SALES & DISTRIBUTION

Marketing notes and comments



A session on quality, application, sales methods keys the program . . .

# How to sell WITH your Distributor

PLUS—turning point of sales displays into sales, selling your customers' products, discount dealers have directory, consumer survey in your own plant, research is a gamble, impulse buying survey, market briefs.

IF YOU sell through a distributor who handles other lines, the chances are you are missing a bet on your middleman. Too many companies rely on sound advertising and a quality product to move the merchandise off their distributors' shelves. They've got good ends and tackles but they are wide open in the center.

Standard Pressed Steel Company, of Jenkintown, Pa., does the bulk of its business through 350 large distributors but the smalls add up to about 2,000. Distributor salesmen do the final selling job on SPS products. The problem faced by SPS and many other companies was how to successfully compete for the

distributor's selling time in competition with other and different lines that he sells. Here are the key points of their program:

1. National distributor survey—conducted every two years; a personal depth survey used to spot and diagnose distributor attitudes.

2. National advertising program—emphasis on product application but with strong stress on distributor service.

3. Ads designed for use as selling tools by the distributor and aimed through his trade journal.

4. A new net pricing schedule to cut distributor time in handling inquiries and orders.

5. A vertical label design to speed

# WHEREVER CATERPILLAR-BUILT PRODUCTS ARE MADE YOU'LL FIND MATHEWS CONVEYERS

Wheel and tire assemblies are handled with Mathews Conveyers at Caterpillar Tractor Co.

Mathews Conveyer Company is glad to have an opportunity to salute the great Caterpillar organization, which is this year celebrating 50 consecutive years of continuous production of track-type tractors. The growth of that company has been a phenomenal one, and its product, the crawler tractor, is, in its 50th year, better and busier than ever before.

Mathews Conveyers were put to work by Caterpillar Tractor Co. nearly 30 years ago and today, as then, many of Caterpillar's world-famous products are handled with Mathews power and gravity conveyers and special conveying machinery.

We have slanted the August issue of our company publication, "What's New With Mathews," to Caterpillar progress. Copies of this are yours for the asking. Remember, too, that the service of your nearby Mathews engineer is available to you for the discussion of your handling problems.



# MATHEWS CONVEYERS

PACIFIC COAST DIVISION . Mathews Conveyer Company West Coast SAN CARLOS, CALIFORNIA



up stock picking and order assembly in distributors' warehouses.

6. A three-day factory training course for distributor salesmen.

7. A merchandising folder of ads to keep distributor posted.

8. A staff of sales engineers who troubleshoot customer problems and back up the distributor.

9. A policy of mentioning distributor's name always when orders or inquiries come into plant and giving standard commissions on direct orders.

10. Free direct mail for distributor use.

11. Direct mail to distributor to keep him in touch with product and progress.

12. A series of sales-tips booklets—pocket-size—that show what points to feature on each product.

13. Giveaways—key chains, sample kits, mechanical pencils, and so on.

14. Advertising aids—mats, electros, house-organ material and advertising-planning assistance.

15. Displays and materials for distributor-staged product shows.

That's the package. How many should be in your distributor program?

# Nine ways to cash in on point-of-sale displays

If your product is displayed on the retail shelf you are facing increasing competition for shelf space. And survey after survey (see Du Pont item, page 98) shows that impulse buying accounts for the vast majority of retail purchases. One way to keep your volume up is to improve your in-store displays. A note from the Gibraltar Corrugated Paper Company checks off nine points:

1. Call in your point-of-purchase supplier as early as possible when you develop a new marketing campaign. An effective display unit requires careful co-ordination between designers, advertising agency,

sales personnel.

2. Get a supplier who knows your problem. There are hundreds of suppliers, most specialize in certain problems, certain types of displays. The Point-of-Purchase Advertising Institute in New York gives impartial advice. Pick several and ask them to submit ideas. Give them full information and take the best.

3. Train your salesmen to become merchandising men. They've got to carry the ball and sell the display to the retailer on the basis of its value to him. Some food companies prepare slidefilms with step-by-step instructions on how to put up the material and how to get the most impact from them.

4. Merchandise your display in other advertising media. If you relate it to your other advertising, the consumer is preconditioned.

5. Test your display before placing a large order. A field test in a few representative cities may save you a lot of money. You can pick up retailers' attitudes, too.

6. Underbuy, if anything. There is a psychological advantage in un-



How to demonstrate heavy equipment in the office

You can't carry it in a case or on your back. Yet demonstrations get attention words and data can never command. Allis-Chalmers Manufacturing Company solved it by putting essential components of its distribution transformer into a sales kit so that the quality of the whole can be shown in terms of its parts—on a desktop in the prospect's own office.

Here's how Dracco application engineering ended a serious dust nuisance for a Texas company manufacturing drilling muds.

Used in oil well drilling operations for bit lubrication and hole sealing, drilling muds are produced from specially processed clays. Bagging of these clays created severe dust concentrations at two plants, exposing personnel to unhealthy conditions.

Dracco Multi-Bag Filters provided positive control of these dusts and brought immediate relief by eliminating all "dusty" mud.

Wherever Dracco Filters are put to work, they are constantly protecting plant efficiency . . . safeguarding workers' health . . . cutting housekeeping costs . . . reducing machine wear from abrasive dusts . . . or recovering valuable materials at collection efficiencies of 991/2-100%.

If uncontrolled dust is muddying your profit picture, Dracco Filters can provide a proved method for solving your problem.

Dracco Multi-Bag Filter (right photo) now con-trols nuisance dusts,







CORPORATION Cleveland 5, Ohio

# Who buys

# how much

# **Credit Insurance?**

ARGE firms a little? Small firms a lot? Actually, there seems to be little or no correlation between mere size or type of a business and its Credit Insurance needs. Large firms as well as small require the assurance that working capital will at all times be kept working, will not be lost or tied up indefinitely in Receivables. For example, we cite the following list of single premiums paid by some of American Credit's larger policyholders!

#### POLICYHOLDERS' BUSINESS ANNUAL PREMIUM

| Steel                                    | 17,815.77  |
|--|------------|
| Plywood\$                                |            |
| Automotive Parts and Accessories \$      |            |
| Wool Tops."\$                            | 21,734.49  |
| Heating Appliances \$                    |            |
| Worsted\$                                |            |
| Newsprint, Pulp and Insulation Board.\$  |            |
| Radios, TV Sets, Healers \$              | 32,026.00  |
| Pressed and Blown Glassware \$           | 36,669.66  |
| Television and Radio Equipment\$         | 40,761.35  |
| Air Conditioning Units \$                | 48,606.84  |
| Electrical Appliances, Aircraft Parts \$ | 49,668.36  |
| Textile\$                                | 61,506.04  |
| Air Conditioning Equipment\$1            | 102,536.28 |
|  |            |

Whether your business is large or small we'd like you to know more about American Credit Insurance. May we send you a booklet? Please write Department 50, First National Bank Building, Baltimore 2, Maryland. You can be *sure* if Accounts Receivable are insured with . . .

# American Credit Indemnity Company

of New York

derstocking. It puts availability at a premium, ups display's value in thinking of salesmen and retailers.

7. Keep floor-stand art work simple. Don't let your display unit detract from the appearance of your product or package. A leading bread company designed a self-service merchandising unit that was on the same design as the product. You couldn't distinguish between them and the display didn't sell bread. Redesigned into a simple white stand featuring the manufacturer's logotype and nothing else, the bread package suddenly emerged from obscurity and sales jumped.

8. Make construction so simple that a child could put it up. The less a dealer has to do, the more he appreciates you. Your salesmen will make more calls too.

9. Look into double-duty merchandising displays. If you can help the dealer sell two products instead of one, he'll be happier to put up your floor stand. You can design a display to help sell a logically related product along with yours. You can even do it with copy alone. In a Summer beer display unit, for example, a panel suggested that the buyer remember to pick up paper plates, napkins, potato chips, and so on.

## Marketing Briefs

• Build your consumers' sales. Taking a tip from the textile industry, which has promoted customers' products for years, United States Steel is in the middle of a promotion campaign designed to sell white goods. Later this month, the company's TV network show (U. S. Steel Hour) will send off three "White Christmas" commer-



#### Control on the package

Supreme Products, Inc., Chicago, Ill., puts numbers from one to ten on its chuck key carton. Numbers crossed out as each key is used show how many keys remain, clue to reorder.



# I NEED THESE COPIES TONIGHT, MISS JONES

With a Peerless DRI-STAT photocopier, other executives in several different places can put this information to work immediately. And Miss Jones won't be late for her date, nor the boss stuck for overtime.

Incoming rush orders, complicated specifications, urgent "trouble" reports from the field . . . whatever the original, DRI-STAT will copy it exactly . . . no proof-reading needed . . . in less than a minute, for about 10 cents per page. Originals in colored ink, on opaque paper, printed on both sides . . . DRI-STAT will make clear, sharp black-and-white copies of them all.

Ask your Peerless distributor to show you how DRI-STAT can cut your copying costs and pay for itself, quickly. Call him for a demonstration, or mail



| - 6 |           |        |       |      |            |
|-----|-----------|--------|-------|------|------------|
| i   | PEERLES!  | SPHO   | OTO F | RODU | ICTS, INC. |
| i   | Shoreham, | L. I., | New   | York | DR-11      |

- ☐ I'd like to see a demonstration of DRI-STAT on my work.
- Please send me your free brochure describing DRI-STAT.

| - | MANE    |
|---|---------|
| - | NAME    |
| i | TITLE   |
| 1 |         |
|   | ADDRESS |



# NEW CHEVROLET TRUCKS

# have what it takes to boost efficiency and bring down costs!

In the next three paragraphs you'll find a few good reasons why you can get more work out of a Chevrolet truck and save money doing it.

#### INCREASED POWER IS THE FIRST BIG REASON

With Chevrolet's higher compression ratio you've got more power under the hood. Power that results in greater acceleration and hill-climbing ability. Faster starts and acceleration over the day's work save valuable time and increase over-all efficiency. Check the gas mileage, too. With this higher compression ratio, your Chevrolet truck registers more miles on the job for each tankful of gas. That's where you start to save money.

#### **BUILT-IN RUGGEDNESS SAVES EVEN MORE**

The strength and stamina of more rigid frames, and the special chassis features that pertain to each model—these combine to add extra ruggedness to your Chevrolet truck. Push it hard on the rough jobs; keep it going over long schedules—you'll still find your upkeep costs lower and your Chevrolet trucks lasting a lot longer.

ONE LAST POINT—and maybe the most important to you—you'll find Chevrolet's line of trucks priced the lowest of all! Talk over your needs with your Chevrolet dealer. He'll give you the facts about the best model for your job. . . . Chevrolet Division of General Motors, Detroit 2, Michigan.

MOST TRUSTWORTHY TRUCKS
ON ANY JOB!



# CHEVROLET ADVANCE-DESIGN TRUCK FEATURES

THREE GREAT ENGINES-The new "Jobmaster 261" engine\* for extra heavy hauling. The "Thriftmaster 235" or "Loadmaster 235" for light-, medium- and heavy-duty hauling. NEW TRUCK HYDRA-MATIC TRANSMISSION\*—offered on 1/2-, 3/4- and 1-ton models. Heavy-Duty SYNCHRO-MESH TRANSMISSION - for fast, smooth shifting. DIAPHRAGM SPRING CLUTCH -improved-action engagement. HYPOID REAR AXLE-for longer life on all models. TORQUE-ACTION BRAKES - on all wheels on lightand medium-duty models. TWIN-ACTION REAR WHEEL BRAKES-on heavy-duty models. DUAL-SHOE PARKING BRAKE-greater holding ability on heavy-duty models. NEW RIDE CONTROL SEAT\*-eliminates back-rubbing. NEW, LARGER **UNIT-DESIGNED PICKUP AND PLATFORM STAKE** BODIES-give increased load space. COMFORT-MASTER CAB-offers greater comfort, convenience and safety. PANORAMIC WINDSHIELD-for increased driver vision. WIDE-BASE WHEELSfor increased tire mileage. BALL-GEAR STEERING -easier, safer handling. ADVANCE-DESIGN STYLING-rugged, handsome appearance.

\*Optional at extra cost. Ride Control Seat is available on all cabs of 1½- and 2-ton models, standard cabs only in other models, "Johnnaster 26!" engine available on 2-ton models, truck Hydra-Matic transmission on ½-, ¾- and 1-ton models,



# The NEW TORNADO

## More Versatile Cleaning From Floor to Ceiling

This new Tornado cleaner brings you even greater cleaning power and longer life . . . with air speeds up to 325 M.P.H. 3 sizes:  $\frac{3}{4}$  H.P., 1 H.P. or  $1\frac{1}{2}$  H.P.

Tornado picks up all dirt, dust, chips, oil or other liquids without any conversion.

The powerful motor unit removes from the cover with a simple  $\frac{1}{4}$  turn. The same motor unit can then be used for:

- A pack-carried vacuum cleaner
- A powerful portable electric blower
- (8) 'A jumbo cleaner for use with a standard 55 gal. drum

No matter what your cleaning job—Tornado will do it better and faster—run for hours & hours of constant duty under the worst conditions,

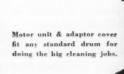
#### Write for Bulletin 660

We'll be glad to demonstrate in your company just tell us where and when.



5106 North Ravenswood Avenue

1/4 turn removes motor unit.
All sizes interchangeable.





Chicago 40, Illinois



cials. The copy themes will be picked up in consumer and trade press ads. End-product manufacturers are being urged to tie-in their own campaigns with the same themes.

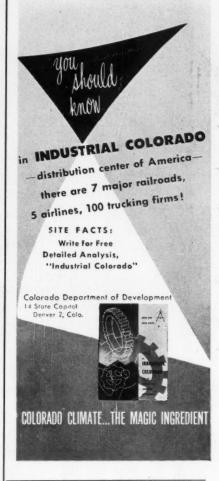
• Discount Directory. Hoge, Farrell, Inc., New York City publisher, has taken the plunge. They figure that discounters are a \$5 billion market and that there may be more interest in the market's whereabouts than many manufacturers and distributors are willing to admit—publicly. Price is \$9.95.

• Consumer survey at home. E. I. du Pont de Nemours & Company pulled a fast one on traditional market research and saved some money while doing it. Rather than constructing an expensive survey, the company simply polled about 2,000 of their employees in different plants and states. Among other things, they found out that tops in preference for new purchases is air conditioners; second place, freezers.

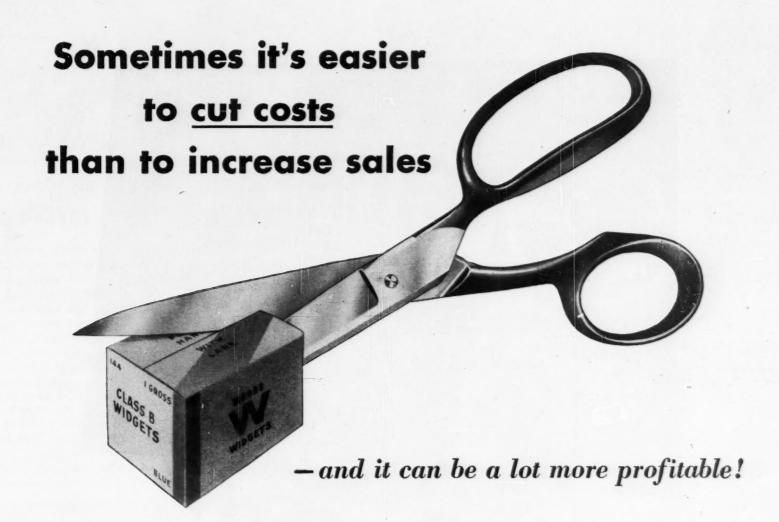
• How magic is research? Plenty, if you can afford it. That's what the research director of Universal Oil Products Company, DesPlaines, Ill., Gustav Egloff, told members of the American Chemical Society. Says Egloff, "The chance that a specific research investigation will result in a large enough financial return to cover its costs is considerably less than even. The over-all profit from research results from an occasional project producing results of such value to more than offset the cost of a number of failures."

• Integrated selling. That's what the New Departure Division of General Motors calls its new sales approach. Selling antifriction ball bearings, management discovered, calls for more than a sales engineer in a purchasing agent's office. New Departure now sends out a team of sales, quality, application, and production engineers to a prospect. The customer matches them with a similar team and the two units try to solve problems on the spot.

• Sales meeting twist. Eastman Chemical Products' last sales meeting used a technique that's not new, but good, and seldom done. Along with conventional product sessions, management introduced American Cyanamid's general purchasing agent—a customer—who laid on the line what a p.a. expects from a salesman.







Men of imagination will be quick to grasp the profit possibilities of this statement:

A 5% cut in the cost of your product can equal—in net profit—a far greater (and possibly unattainable) increase in sales.

If you ship in corrugated containers, we can help you cut your product cost 5% — by cutting your packing and shipping costs 30-35%. Since packing and shipping costs often equal 15% of product cost, this represents a real opportunity to increase your net profit.

A new, Colt-developed method of packing and shipping has made your present packing material procurement, handling, and warehousing system antiquated almost overnight. This revolutionary idea solves all these costly problems:

Large corrugated container inventories. It increases turnover from 4 to 24 times a year, freeing capital.

Wasted storage space. It saves up to 90%, requires only 1600 square feet.

Container obsolescence. You never carry over cartons obsoleted by product change.

**Shutdowns and delays.** You always have the exact size carton when you need it.

Unnecessary purchasing costs. With fewer requisitions, filled at the stockroom level, not through

your purchasing department, you cut purchasing costs up to 75%.

Wasted warehouse and transit space. You eliminate oversized cartons stuffed with dunnage.

Poor packing. Well engineered containers fit the product, eliminate breakage, improve customer

**Disposal costs.** You even salvage incoming cartons, fabricating usable containers at a saving of up to 90%.

We can prove every one of these statements with actual evidence from the experience of many companies like yours. Find out how much you can save with Colt's Rite-Size Cost Reduction Plan. Use the coupon below.



Fully automatic machine slots, scores, cuts off, and imprints box blanks from corrugated sheet stock—to almost any desired size. Complete dimensional change in less than 90 seconds. High production rate. Rugged Colt-built dependability.

Rite-Size
EQUIPMENT
manufactured by



Makers of famous Colt Handguns Autosan Dishwashing Machines and Molded Plastic Products COLT'S MANUFACTURING COMPANY

Packaging Machinery Division

1102 Huyshope Ave., Hartford 15, Conn.

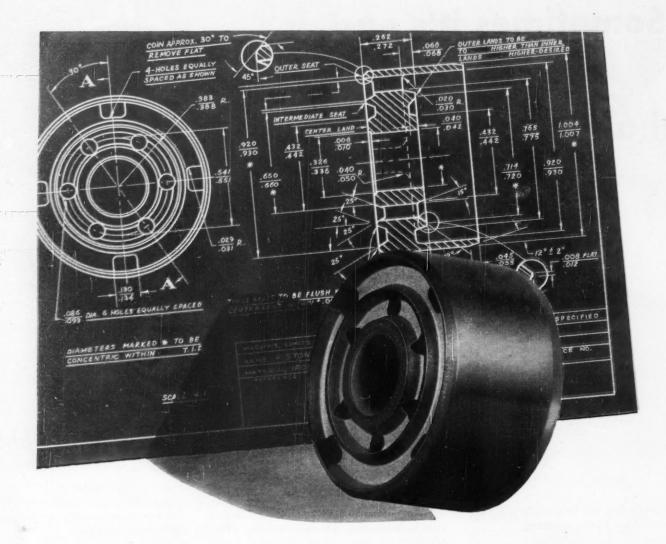
Tell us more about Colt Rite-Size Equipment. Send complete information and graphic presentation.

Name Position

Company

Address

City Zone State



# MORAINE MAKES MANY COMPLEX PARTS IN ONE OPERATION

A design can be so complex that the cost of making it by conventional casting and machining methods would be prohibitive. Yet, that same design can be produced by the Moraine metal powder process at moderate cost—usually in one press operation—with no drop-off in quality or precision. For example, this part, of intricate design and close tolerances, is made in quantity every day at Moraine with very noticeable

savings to the customer. It illustrates how much can be done to improve performance and cut costs when customer and Moraine cooperate to adapt part to process.

Moraine's experience with powder metallurgy is extensive and the possibilities it offers to modern industry are almost limitless. There are very few design ideas that cannot be profitably converted into practical parts by the Moraine metal powder process.



moraine



# Here and There

# in Business

WHAT'S NEW

## AS OBSERVED BY THE EDITORS

Is there a new material that could make your product more attractive, more durable, easier to produce? Are you getting full value from established materials like copper, aluminum, steel, and ceramics? Your designers and engineers will be able to find out, and make on-the-spot comparisons of different materials at the Third Basic Materials Exposition, scheduled for next May 31 to June 3 (1955) at Philadelphia's Convention Hall.

Judging from the two previous shows, exhibits, while built specifically for designers and engineers, will have plenty of ideas for sales managers, purchasing agents, and other members of the management team. It should be worth attending. Full information, for prospective exhibitors as well as visitors, may be obtained from the exposition management, Clapp & Poliak, Inc., 341 Madison Ave., New York 17, N. Y.

A management tool, as well as a vital means of communication. That's what Royal McBee Corporation calls the typewriter—and it's backing up that statement with a

# YOUR OFFICE

an index of your executive achievement



#### department will find this free folder of inestimable value. It shows how one nationally famous firm converted their

Organizations faced with an everincreasing work load in their clerical

with Island Unitized Conveyors

entire billing department into a smoothly integrated system which not only produced greater efficiency, but boosted morale as well, by eliminating the tension frequently induced by the visible reminder of mountains of unfinished work. Unique flow charts give details as to how a similar system could be developed

ISLAND

ISLAND

EQUIPMENT CORP.

**HOW FAMOUS MIDWEST FIRM** 

streamlined I.B.M. system operations

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# STOW & DAVIS

EXECUTIVE FURNITURE MANUFACTURERS

# this NEW IDEA was good...but only after proof by practice"

Until a year ago, it was usual practice on duplicate chucking work like these pieces to determine total floor to floor time by the dexterity of the machine operators—costs necessarily had to be figured on a high average of man hours due to operator fatigue.

Then came our entirely new approach—fully automatic control of cycle time—on the brand new

# 12"-UNIVERSAL

MODEL MC ACME-GRIDLEY

Single Spindle Automatic Chucker

All operations in the machine setup are completed automatically at a predetermined rate on piece after piece all day long—no time loss between loading and unloading.

This innovation, plus automatic selection of up to 6 spindle speeds and 3 feeds during the machine cycle with each set of change gears, made practical the best use of carbide tooling—or combinations of carbide and high speed—for the fastest cycle time.

Now the PROOF: After heavy duty performance on a broad variety of chucking jobs, the floor to floor time was documented on many jobs at 5 times as fast—none at less than 3 times as fast—as was possible by the former methods.

If your shop would benefit by similar guarantees in net gains, why not look at this newest Acme-Gridley? General bulletin is MC-53.

Remember: You can't do TODAY'S job
---with YESTERDAY'S tools ... and make a
profit TOMORROW.



SEMI-FINISHED COLLET 51/8" dia. 4160 Steel Old Method, 65 min. MC Method, 13 min.



BEARING RETAINER 91/4" dia. Lumen alloy Old Method, 17.3 min. MC Method, 6.0 min.



FINGER BODY 65%" dia. Semi-steel Old Method, 39.2 min. MC Method, 11.2 min.

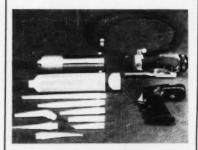


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BAR and CHUCKING AUTOMATICS
[1, 4, 6, and 6 Spin(ts)—Hydraulic Thread
Rolling Machines—Automotic Threading
Dies and Tops—Limit, Motor Starter and
Contract Station Switches—Solenoids
Contract Manufacturing.



new electric model specifically designed to increase productivity and cut costs. On the new Royal Electric, paper feeding and locking, horizontal and vertical spacing, underscoring and hyphening, are all automatic, and operate at a speed of more than 100 characters a minute. The carriage itself makes a round trip in less than two seconds, and the touch is said to be unusually fast and light. The new typewriter will be supplied in five standard colors (gray, green, ivory, rose, and blue), with other shades obtainable on special order.

**New gun** for applying sealants and caulking compounds takes advantage of aluminum, stainless steel, and polyethylene plastic to achieve light weight plus durability. Though it weighs less than





seventeen ounces, it's said to hold as much as 30 per cent more than guns of conventional design. The upper photograph shows the gun's component parts. The lower photograph points up another of its advantages—removability of the handle for work in close quarters. Douglas Aircraft Company developed the gun, and has assigned manufacturing and sales rights to Semco Research, Inc., Inglewood, Cal.

Integrated Data Processing is a phrase you'll be hearing more and more. It's a system that joins "native language" machines (typewriters, adding machines, and the like) to automatic and electronic equipment in order to eliminate high



# IN MINUTES IN 1 to 5 COLORS

Now, you can make 120 or more copies per minute of anything up to 9 x 14 inches in size — typed, written, drawn, traced or ruled — in 1 to 5 colors. All in one easy, inexpensive operation. The Heyer Conquerors, Manual and Electrically Operated, are the duplicators with ALL the features . . . priced much lower than comparable machines.

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why any going business should get fouled up in a financial tangle for lack of working money.

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ACTUALLY, by following our "working money" program, you can put your business on a cash basis, have all the capital you need for current operations or expansion, simplify your bookkeeping and eliminate credit and collection troubles.

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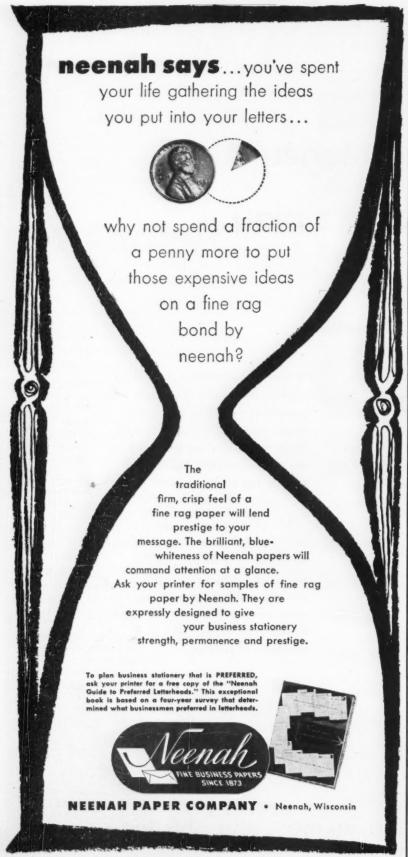
WHETHER your needs are in six figures or seven...hundreds of thousands or millions...we'll be glad to give you a working program that you will find efficient, economical, profitable...and free from any interference with your management policies.

Why NOT 'phone or write us today for information? Confidential, of course, and no obligation.



# Textile Banking Company, Inc.

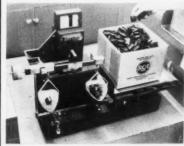
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costs of data duplication. Among the new machines adaptable to this process is the Friden Add-Punch unit, said to be the first adding machine with a tape-punch mechanism, made by Friden Calculating Machine Company, San Leandro, Calif.

As items are entered on the adding machine tape, selected data can be automatically punched on a five-channel code tape. The code tape may then go directly to a card-punch machine, or may also be read by any unit that has a tape read-out mechanism that can send it out over long-lines communication systems to other offices and plants.

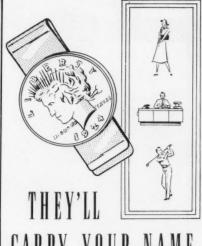
New counting scale, featuring electronic controls, is designed for counting at ratios as high as 1,000 to 1. Weight of reference sample (left) is used as a bench mark against which to weigh—and thus count—a quantity of parts placed at the other end of the balance



(right). The photograph here shows the basic model, C-200, but the manufacturer, National Store Specialty Company, P. O. Box 536, Lancaster, Pa., notes that it can be adapted to meet a wide variety of conditions and to fit into automatic packaging lines.

The research that backs a product is certainly at least as important as the label which fronts it. Yet too many companies, while promoting the results of research, relegate the research department itself to the back room—to be brought forward only on the rare occasions when a new building is dedicated, or something of that sort. That makes Colgate-Palmolive Company's recent decision to publicize its research laboratories on a continuing basis a newsworthy event.

Kickoff for the new program was a press conference telling the story of C-P's work with radioiso-



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WHEREVER THEY GO ...



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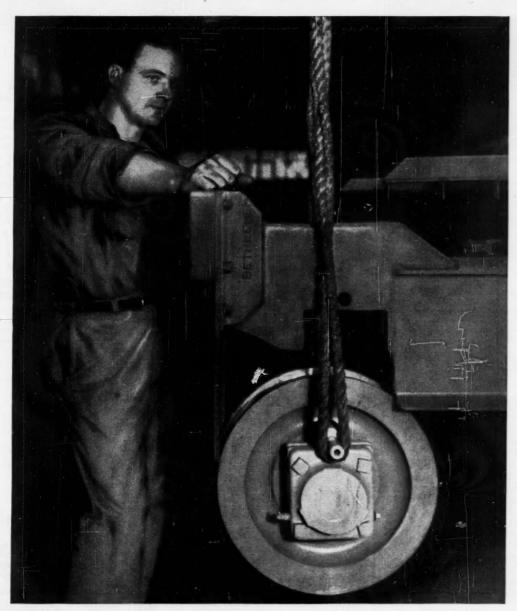
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and

# The Blanks with Extra Strength... yet not a pound of surplus weight



On this page are shown several uses of Bethlehem forged-and-rolled circular blanks. All these applications require high strength. Yet in each case it is desirable to eliminate needless weight. That's why Bethlehem blanks are the logical choice, for they do have high strength without so much as a pound of surplus weight.

Reason: the blanks are made by a process that combines the steps of forging and rolling in a single operation, thereby assuring the density of forged metal and the good grain flow and structure of a rolled product. Result: unusual stress-resistance. Because of this characteristic, customers have fre-

quently found it possible to use thinner sections than they formerly specified.

End products made from these blanks include spur, bevel, and herringbone gears, crane-track wheels, sheave wheels, clutch drums, flywheels, turbine rotors, tire molds, and similar parts. The blanks are available in a wide choice of sections, and they can be furnished untreated or heat-treated, as you prefer. Sizes range from 10 to 42 in. OD.

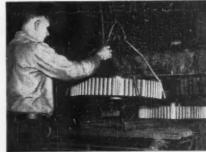
Why not investigate? It could be the first step toward a stronger product . . . and important shop economies we'll be glad to tell you about.

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On the Pacific Coast Bethlehem products are sold by Bethlehem Pacific Coast Steel Corporation Export Distributor: Bethlehem Steel Export Corporation



Easy to machine, forged-and-rolled blanks are ideal for the making of sheave wheels.



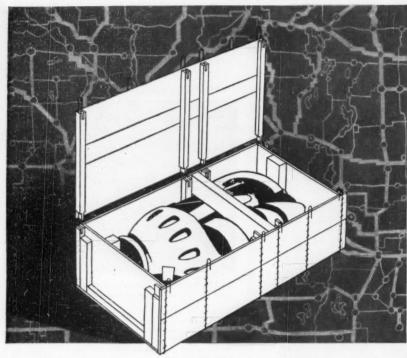
▲ Another common end use: gears.



# **BETHLEHEM**

Forged-and-Rolled

# CIRCULAR FORGINGS



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If damage claims are giving you trouble... look into Wirebound Boxes or Crates. Wirebounds give your product better protection because they are tailor-made for the contents – strongly built to take it. Their high strength steel and resilient wood construction absorbs jars and jolts protects without adding costly weight. No matter what your product's size, shape or weight, Wirebound design flexibility provides countless combinations that will carry the most difficult loads. So, if you want to slash damage claims and assure safe arrival - be sure to ship Wirebound. Get the whole safety-in-shipping story from a Wirebound Sales Engineer.

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topes in testing its new toothpaste ingredient, Gardol. And Dr. Thomas H. Vaughn, C-P vice-president in charge of Research and Development, promises news of many other phases of the laboratories' work as time goes on.

C-P researchers, incidentally, proved themselves adept at the art of movie-making, as well as product development. They showed a movie they produced themselves to acquaint production managers with The Gardol Story." It ranks with the best of its kind, and represents a good idea for research-production liaison, too.

A pocket tape recorder, powered by hearing aid type batteries, cartridge loaded, and capable of recording for up to one hour, has been introduced by Mohawk Busi-



ness Machines Corporation, 944 Halsey Street, Brooklyn 33, N. Y. The Midgetape, which measures 81/2 x17/8 x37/8 inches, weighs a little over three pounds. Price is \$229.50 including cartridge, batteries, crystal microphone, and earphone,

Convenience gets another booster in Chicago Printed String Company, 2300 Logan Blvd., Chicago 47, Ill. Recognizing the fact that no product is any use to the distributor or consumer until he gets it out of its case, CPS has joined the trend toward easy-opening packages with a new Zip-Open tape for corrugated cartons. According to the company, its tape is not only easy to apply and use, but also unusually low in cost.

A real service to industry is performed by Weyerhaeuser Timber Company in releasing for general use its impressive study of "America's Demand for Wood: 1929-1975." Prepared by Stanford Research Institute specifically for



here are America's Finest Steaks from Pfaelzer Brothers, Chicago. These Boneless Strip Sirloins are the same famous Boneless Strip Strioins are the same tamous Pfaelzer Steaks served at America's exclusive clubs, leading hotels and fine restaurants. Graded U.S. Prime and aged to mellow perfection, these Blue Ribbon Steaks are a unique gift that will make a favorable impression. Packed 8 superb steaks, each 114" thick, to attractive personalized gift box. Quality and perfect condition on arrival guaranteed.

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ORDER TODAY distinctive Pfaelzer gift items



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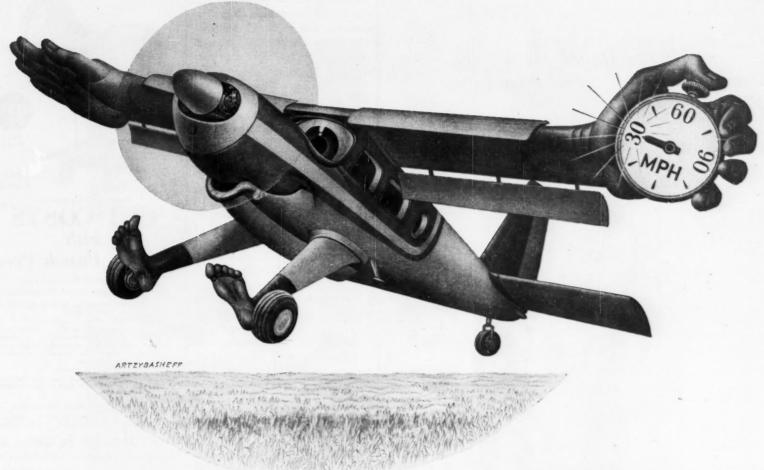
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- . When Engine Started How Long It Idled
- . How Fast It Traveled . Distance Between
- When Vehicle Was In Motion When Vehicle Stopped

Tachographs provide a charted, permanent record that aids in the efficient handling of valuable payloads and protects your costly rolling stock. Over-the-road vehicles that are equipped with Tachographs have fewer accidents...spend less time in the repair shops...save gas and tires...and earn lower insurance rates. Coupon below will bring complete information.

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# **New speedster**

# that can "crawl" without "stall"

Powered by a dependable Lycoming engine, this executive plane cruises above 150 mph—yet lands at 30 mph.

Now you can fly at 30 mph—with no danger of spin or stall. Take off and land in the "backyard" space of 75 yards. And fly completely *relaxed* in the knowledge that your power plant is a dependable Lycoming air-cooled engine.

Small wonder the Helio Aircraft Corporation expects its advanced design plane to open up a new era in private flying.

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Whatever your problem . . . if it can be solved by any of the services listed with our signature . . . look to Lycoming.

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Manufacturing plants in Stratford, Conn., and Williamsport, Pa.



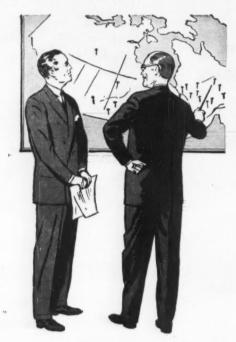
Aircraft Engines Industrial and Tank Engines Engine Overhaul Generating Units

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Complete Assemblies Heat-Treating and Plating Steel Fabrication Castings Boilers



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# **ROYAL BANK**



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Weyerhaeuser, the report contains a wealth of information on general economic and industrial trends, in addition to specific data on wood products. SRI foresees a steady increase in the major markets for forest products-construction, shipping containers, and manufacturing-but notes, too, that there will be increasing competition from other materials, particularly if lumber costs rise appreciably. An 80page summary of the report, containing more than 30 charts and including a good deal of information on wood-using industries, may be obtained from the Department of Public Information, Weyerhaeuser Timber Company, Tacoma Building, Tacoma 1, Washington.

New leak detector for testing equipment that must be held to unusually close air-tightness specifications-electron tubes, containers for dangerous or costly gases, vacuum systems, and the like-is said to be ten times as sensitive as standard models. Consolidated Engineering



Corporation, Pasadena 8, Calif., the manufacturer, says it will detect one part of helium in two million parts of air, finding leaks that would pass a mere thimbleful of gas in two or three centuries.

Duplication of letters, forms, documents can be speeded and simplified by new developments like these:

A compact combination (recording and reading) microfilming unit, the Micro-Twin, has been announced by Burroughs Corporation, Detroit, Mich., and Bell & Howell Company. The unit, to be marketed by Burroughs, will photograph both sides of documents ranging in size from smaller than bank checks to single sheets 11 inches wide by 3,700 feet long.

A new white-printer that uses



# **CUT COSTS** with ALLEN Punch Press

2-Ton Power Bench Type Powerful, Dependable, Economical

For light work—stamping, forming, riveting—metal, fiber or other material.

metal, fiber or other material.

Overall height 19¾"... Base size 9" x 8¼"... Die bed 6¼" x 8"... Ram face 1½" x 3½"... Ram stroke ¾"... positive ¼"räm adjustment... sturdy, single pin, non-repeat hand lever clutch... V-belt

drive... weight 105 lbs.
Requires only ½ H.P. motor.
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FASTER! Zip-zip! Fast as you grip. Tacks screens on TV-radios—plastic dial plates—gimp bindings on chairs, etc. etc.

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REQUEST



## It's enough to give a duck goose pimples



Hidden lifelines of Bundyweld Tubing have helped maintain high standards of refrigerator and home freezer dependability for over 20 years. Refrigeration manufacturers, in their drive to provide top product performance, give you the unmatched protection of Bundyweld.

COMING FOR YOU: many mouth-watering, rib-clinging dinners featuring tender, succulent roast duck—thanks to your hunting skill, your wife's cooking magic, and the unsung miracle of dependable home freezing. COMING FOR THE DUCKS: weeks or months of unrelenting, bitter-cold storage in your home freezer, which may use up to 85 feet of leakproof Bundyweld Tubing to carry refrigerant gases so elusive that they can rush through openings invisible to the human eye.

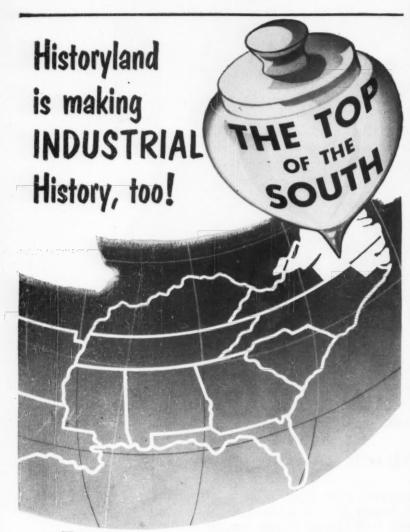


Bundyweld Steel Tubing is the only tubing-double walled from a single metal strip, copper bonded through 360° of wall contact. Manufactured by the world's largest producer of small-diameter tubing, Bundyweld won't leak, will transmit heat efficiently,

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RICHMOND 9, VIRGINIA

the dry-ammonia method of reproduction is the Speedmaster "1400C," brought out by Peck & Harvey Manufacturing Corporation, 5640 North Western Avenue, Chicago 45, Ill. It is designed to handle any translucent originals, drawn, written, typed, printed, or photographed.

Another new whiteprint machine comes from Ozalid Division, General Aniline & Film Corporation, Johnson City, N. Y. This unit, Model 800, offers front or rear delivery of drawings and business forms up to 42 inches wide at speeds varying from 8 inches to 30 feet per minute, claims Ozalid.

A new Verifax Printer, Eastman Kodak Company, Rochester, N. Y., for handling papers and documents up through the legal size (8½x11 inches) features an exposing and activating timer and an independent feed to simplify print paper positioning.

Ease of installation, compactness, and flexibility are three of many advantages claimed by Thomas A. Edison, Inc., West Orange, N. J., for its Omniguard indicating and alarm system, designed to keep watch on the operating temperature of bearings on heavy



rotating machinery in power plants, steel mills, paper mills, and the like; to protect blast furnaces by checking water jacket temperatures; and for many other applications where control of temperature and protection against overheating -particularly in hard-to-reach spots -are important. Unitized design of monitor and indicator units makes it easy to build up a system of the desired size for any particular job, and to remove sections for servicing. This type of design, plus the plug-in feature that makes it possible for one monitor to serve several different points, also make this system far more compact than older ones, and less expensive, Edi-



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Panama-Beaver's exclusive patented carbon paper box has a built-in copy holder that flips open with a flick of the wrist. Keeps copy material upright and in full view . . . speeds work . . . cuts office costs. Folds up neatly under box lid after use. COSTS NOTHING EXTRA when you buy Panama-Beaver Carbon Paper—America's sharpest-writing, cleanest-erasing smudge-free carbon!

Have the Panama-Beaver representative near you show you the Copy Holder Box without obligation!







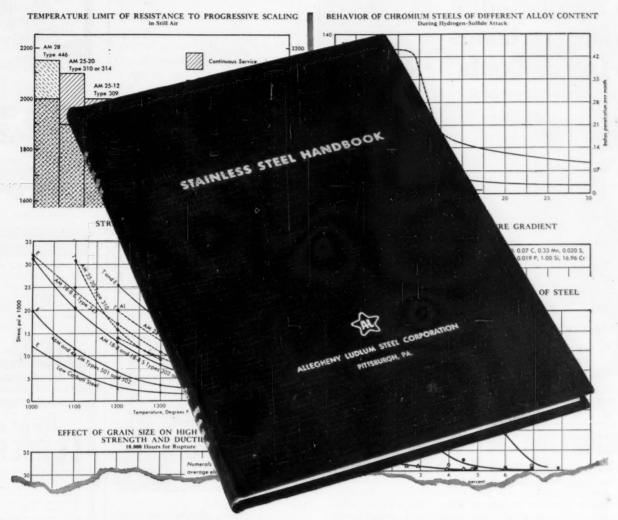
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75 years of lighting progress is celebrated across the nation with displays like this one, built by Federal Sign and Signal Corp., and installed on Commonwealth Edison's main building; radio and television



shows, movies, speeches, and publications. This Diamond Jubilee celebration points up one-but only one-of the many vital uses for electricity in modern life. For news of other electrical developments, and the business opportunities they create, see page 31.

Adjustable bore gages, that can be set to desired dimensions and can "feel" their way into holes have been placed on the market by



M. C. Hutto Company, 6516 Detroit Avenue, Cleveland 2, Ohio. The gages, set to "go" and "no-go"



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Thigh guards for football pants



Welder's glove cuff stiffener



Jewelry box padding



Slipper foundation padding



**Garment** interliners



Handbag body shaper

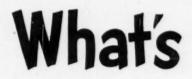


Instrument protection



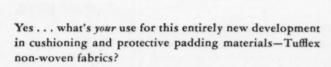
Book cover padding

These are some of the many uses for Tufflex non-woven fabrics.





Yours?



These new fabrics are made from various fiber combinations, formed into a mat in an exclusive air-felting process and bound into uniform, homogeneous products.

Tufflex fabrics are so versatile that it will take years to discover all their uses. There are 26 different types—and you can choose from types which are soft, firm, springy, resistant to compression, non-abrasive, non-corrosive or high in wet or dry strength.

Maybe Tufflex fabrics can solve a production problem for you. Mail the coupon for the technical facts.





#### WOOD CONVERSION COMPANY

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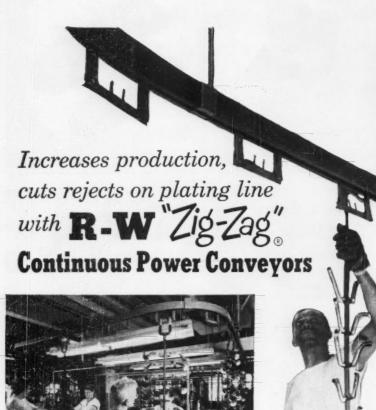
Please send me complete information and specifications for Tufflex Fabrics.

Name.....

Company.....

City.....State.....

\*Reg. U. S. Pat. Off.



The Speakman Company, Wilmington, Delaware, faced with the problems of lowering costs and increasing production of chromeplated plumbing fixtures, chose Richards-Wilcox "ZIG-ZAG" Continuous Power Conveyor to increase the efficiency of their plating line.

"ZIG-ZAG" Conveyors operate overhead out of the way of production. Exceptionally flexible, they move up, down, in, out and around . . . carrying unit loads up to 125 pounds at varying speeds from one inch to sixty feet per minute. Six-inch carrier pendant centers make it an easy matter to adapt "ZIG-ZAG" to changing production requirements. The system may be easily altered or relocated by plant personnel, usually using all the parts.

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Engineer—at no obligation!

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475 THIRD STREET, AURORA, ILLINOIS

dimensions are set by an adjusting screw and a locking screw, cover a range from .995 to 6.005 inches.

Wet-surface ink, for stamp pads, is offered by Organic Products Company, Irving, Tex. It's specifically designed for marking items that are dampened during processing, and will, says OPC, resist naphthas and vapor-type degreasers as well as water. It's made in several colors.

Less waste and more efficiency are claimed for "Korrectab," a new feature designed for snapsets, the many-leaved billing and purchasing forms, by Business Forms Research Company, 9 Hardwell Road, Short Hills, N. J. Reported to make correcting, inserting, and detaching easier, the design incorporates a tab, die-cut in the top strip, which allows detaching but leaves carbons in for corrections. Tab may be removed when typing is finished.

STATEMENT REQUIRED BY THE ACT OF AUGUST 24, 1912, AS AMENDED BY THE ACTS OF MARCH 3, 1933, AND JULY 2, 1946 (Title 39, United States Code, Section 233) SHOWING THE OWNERSHIP, MANAGEMENT AND CIRCULATION OF

DUN'S REVIEW AND MODERN INDUSTRY published monthly at Chicago, Ill., for October 1, 1954.

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2. That the owner is: Dun & Bradstreet Publications Corp., 99 Church Street, New York 8, N. Y.; that the name and address of stockholder owning 1 per cent or more of total amount of stock is: Dun & Bradstreet, Inc., 99 Church Street, New York 8, N. Y.

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(Signed) NORMAN C. FIRTH

Editor
Sworn to and subscribed before me this 17th day of September, 1954. NELLIE L. FENKER

(My commission expires March 30, 1955)



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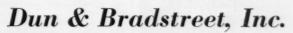
# The Bridge Tender

just whistle and he'll answer

The draw opens once, twice, or three times a day—and some days not at all. But the bridge tender is always there on the alert for the whistle of the tug or freighter going up the channel. River commerce carries millions of tons of bulk and package freight along the intercoastal and inland river and canal systems of the nation. The bridge tender has a keen ear for the whistle that says "Here I come. Open up and let me through."

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men. Credit decisions are based on accurate, up-to-the-minute credit facts, but, fact-finding for business must be done before sales are made—not afterward. The Dun & Bradstreet credit investigator is on the job every working day of the year, calling on business concerns of the country, to gather the information and prepare the credit reports you will need when a sales opportunity knocks.



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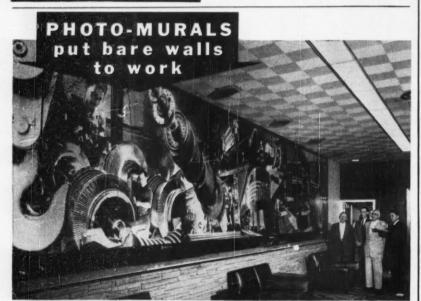
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#### DEFINITIONS OF TERMS USED IN FOURTEEN IMPORTANT RATIOS

THE RATIOS-The data used are based upon a representative sampling with a tangible net worth which only occasionally is below \$50,000. . . . The center figure for each of the twelve lines is the median. The other two figures in each line are quartiles; for each ratio they indicate the upper and lower limits of the experiences of that half of the concerns whose ratios are nearest to the median. When any figures are listed in order according to their size, the median is the middle figure (same number of items from the top and the bottom) and the quartiles are the figures that are located one-quarter and three-quarters down the list.

COLLECTION PERIOD-The number of days that the total of trade accounts and notes receivable (including assigned accounts and discounted notes, if any) less reserves for bad debts, represents when compared with the annual net credit sales. Formula—divide the annual net credit sales by 365 days to obtain the average credit sales per day. Then divide the total of accounts and notes receivable (plus any discounted notes receivable)

ceivable (plus any discounted notes receivable) by the average credit sales per day to obtain the average collection period.

CURRENT ASSETS—Total of cash, accounts and notes receivable for the sales of merchandise in regular trade quarters less any reserves for bad debts, advances on merchandise inventors less any reserves listed seculdise, inventory less any reserves, listed secu-rities when not in excess of market. State and municipal bonds not in excess of mar-

ket, and United States Government securities.

CURRENT DEBT—Total of all liabilities due within one year from statement date including current payments on serial notes, mortgages, debentures, or other funded debts. This item also includes current reserves such as gross reserves for Federal income and

as gross reserves for Federal income and excess profit taxes, reserves for contingencies set up for specific purposes, but does not include reserves for depreciation.

Fixed Assers—The sum of the cost value of land and the depreciated book values of buildings, leasehold improvements, fixtures, furniture, machinery, tools, and equipment.

FUNDED DEBT-Mortgages, bonds, debentures, gold notes, serial notes, or other obligations with maturity of more than one year from the statement date.

INVENTORY—The sum of raw material, material in process, and finished merchandise. It does not include supplies.

NET PROFITS—Profit after full depreciation on buildings, machinery, equipment, furniture, and other assets of a fixed nature; after reserves for Federal income and excess profit taxes; after reduction in the value of inventory to cost or market, whichever is lower, after charge-offs for bad debts; after miscellaneous reserves and adjustments; but before dividends or withdrawals.

NET SALES—The dollar volume of business transacted for 365 days net after deductions for returns, allowances, and discounts from gross sales.

NET SALES TO INVENTORY—The quotient obtained by dividing the annual net sales by the statement inventory. This quotient does not represent the actual physical turn-over which would be determined by reducing the annual net sales to the cost of goods sold, and then dividing the resulting figure

by the statement inventory.

NET WORKING CAPITAL—The excess of the current assets over the current debt.

the current assets over the current debt.

TANGIBLE NET WORTH—The sum of all outstanding preferred or preference stocks (if any.) and outstanding common stocks, surplus, and undivided profits, less any intangible items in the assets, such as goodwill, trade-marks, patents, copyrights, leaseholds, mailing list, treasury stock, organization expenses, and underwriting discounts and expenses. and expenses.

TURNOVER OF TANGIBLE NET WORTH-THE QUOTIENT OF TANGIBLE NET WORTH—
The quotient obtained by dividing annual net sales by tangible net worth.
TURNOVER OF TANGIBLE NET WORTHOUTH TURNOVER OF TANGIBLE NET WORTHOUTH THE QUOTIENT OF TANGIBLE NET WORTH—
The quotient obtained by dividing annual

net sales by net working capital.

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to 35 ft. high, and custom-built units as high as 100 ft. if you like.

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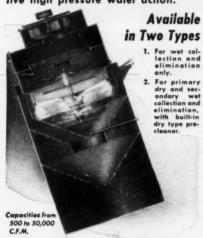
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An important new Schmieg development to wash hazardous dust and fumes from the air in a rotating torrent of water, combining the cyclonic principle of dust separation and positive high pressure water action.

**ELIMINATION** Efficiency



Just a few of many reasons why a new Centri-Merge unit is your best investment in operating efficiency and economy:

• Low ratio of power to rated capacity • High ratio of water circulated to air volume handled • Independently driven low speed rotor and fan permit adjustments to load and operating conditions • No slots or nozzles to restrict water action • Automatic liquid level control • Optional location of air inlet arm • Material disposal by drag conveyor, hopper tank skim-off or manual clean-out • Easy access to clean-out doors for cleaning while unit is in operation • Bearings located out of liquid, fully enclosed, lubricated from outside.

Write or phose for Bulletin VU 8-53, describing the new Vertical Rotor Units. Then consult with Schmieg engineers to plan a Centri-Merge installation for maximum dust and fume collection and elimination efficiency in your plant.



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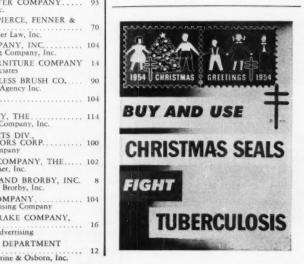
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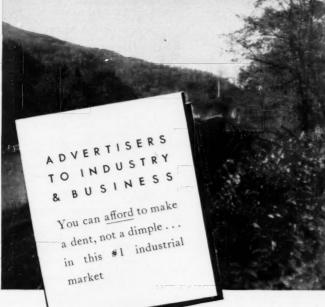
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"DAY-TO-DAY" POLICY... See your doctor immediately at the first sign of any one of the seven danger signals that may mean cancer (1) Any sore that does not heal (2) A lump or thickening in the breast or elsewhere (3) Unusual bleeding or discharge (4) Any change in a wart or a mole

(5) Persistent indigestion or difficulty in swallowing (6) Persistent hoarseness or cough, and (7) Any change in normal bowel habits.

Many cancers can be cured, but only if properly treated *before* they have begun to spread or "colonize" in other parts of the body.

For more information, call the American Cancer Society office nearest you or write to "Cancer" in care of your local Post Office.

American Cancer Society



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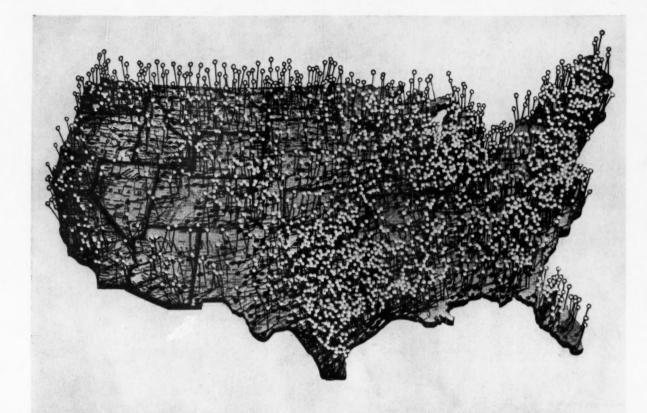
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